Washington State Student Services Commission & Councils
COUNCIL & LIAISON QUARTERLY REPORT

Council/WSSSC (*please select from list*)

[ ] WSSSC   [ ] ACC   [X] ARC   [ ] CESC   [ ] CUSP   [ ] CWPC
[ ] DSSC   [ ] FAC   [ ] MSSDC   [ ] Other:

Meeting Date & Quarter   *Date(s) of Meeting*: __January 17, 18 & 19, 2024_____
Quarter/Year:
[ ] Fall [X] Winter   [ ] Spring   [ ] Summer   [ ] Other: _____
[ ] 2022   [ ] 2023   [X] 2024   [ ] 2025

Primary Focus Areas & Hot Topics
Bulleted list or brief description of top focus areas and scope of impact

* OAAP Workgroup report: county field update, quarter closure and in-progress applications, residency

* Identity theft and fraud prevention

* WSSSC and SBCTC updates

* SBCTC-IT updates (including fraudulent applications, Okta, and prioritization process)

* Data Governance and Coding Updates (including student self-service, course modality, pronoun usage, SOGI changes, and names)

* Professional Development: Tackling Microaggressions Through Liberatory Practice – Dr. Farhana Loonat and Amy Gustafson

* Process Alignment Workshop presentation (please see concerns about this on the next page)

* General discussion about ctcLink: Legacy transcripts, conversion of archived records, drop for non-payment, checklists, SIs, OAAP, etc.

Decisions and Recommendations
For any issues focusing on member voting, please include vote counts/results

* Enhancement Requests for OAAP (County field update, limit students' applications for a closed quarter/term, citizenship update) – unanimous approval however afterwards SBCTC-IT requested a pause on all ERs for the OAAP until all current ones have been completed and ARC will honor this request and not forward any additional ERs at this time. The OAAP workgroup will continue to meet and identify needed changes and hold for one large ER once SBCTC-IT is ready to receive more.

Questions or concerns to forward (please select from list)

[X] WSSSC   [ ] ACC   [ ] ARC   [ ] CESC   [ ] CUSP   [ ] CWPC
[ ] DSSC   [ ] FAC   [ ] MSSDC   [ ] Other: _____

Description of question or concern. Please be specific, and state any desired outcomes or suggestions if applicable.

* Significant concerns expressed about the Process Alignment Workshop as when asked if this is part of the system response to the president's mandate, the response was that this group formed before that mandate and that the president' are likely unaware of the group. ARC would like guidance from WSSSC and/or SBCTC about how to engage with this group.

* ARC Leadership expressed significant concern that moving away from formal letters creates an environment without accountability and their experience is, without letters concerns were not addressed.

Other information to share

Thank you to Skagit Valley college for hosting us!

Compiled/Submitted by (liaison name, college): ____Ruby Hayden , LWTech_____

Submitted to WSSSC (date): _____2/9/2024_____