# QUICK LINKS FOR WSSSC

Feb. 3, 2023

## ctcLink Operational Governance

* [ctcLink Guiding Principles](https://www.sbctc.edu/resources/documents/colleges-staff/it-support/ctclink-governance/ctclink-guiding-principles.pdf)
* [ctcLink Operational Governance](https://www.sbctc.edu/colleges-staff/it-support/ctclink-governance/default.aspx)
  + [ctcLink College Collaboration Group](https://www.sbctc.edu/colleges-staff/it-support/ctclink-governance/cccg.aspx)
  + [ctcLink Working Group](https://www.sbctc.edu/colleges-staff/it-support/ctclink-governance/working-group-governance.aspx)
  + [Strategic Technology Advisory Council (STAC)](https://www.sbctc.edu/about/task-forces-work-groups/stac/default.aspx)

## Enhancement Requests

* [ctcLink Work Priorities & Enhancement Requests](https://www.sbctc.edu/colleges-staff/it-support/erp-support/production-change.aspx)
* [Enhancement Request Status](https://ctclinkreferencecenter.ctclink.us/m/112604/l/1589391-enhancement-request-status)
* [Enhancement Request Process and Form](https://ctclinkreferencecenter.ctclink.us/m/112604/l/1626190-enhancement-request-process-and-form)
  + [Pending and approved, but not yet deployed ERs](https://ctclinkreferencecenter.ctclink.us/m/112604/l/1589391-enhancement-request-status)
* [Financial Aid SAP Project Information Guide](https://ctclinkreferencecenter.ctclink.us/m/PMO_Info/l/1625563-fa-satisfactory-academic-progress-sap-project-information-guide)
* [Overview of Guided Pathways](https://ctclinkreferencecenter.ctclink.us/m/PMO_Info/l/1616866-overview-of-guided-pathways)

## ctcLink Accessibility

[Status and information on ctcLink Accessibility](https://www.sbctc.edu/colleges-staff/it-support/ctclink/ctclink-accessibility.aspx)

**Image Overview Update Documents:** Oracle releases updates (referred to as "image updates") to PeopleSoft applications and tools on a regular basis. The documents at this page provide an overview of changes users can expect to see with each application or tool upgrade, specific to our ctcLink environment. Accessibility improvements are often included in these updates.

These are just a few related to Student Services-related modules:

* [Campus Solutions Image 27 Overview - December 2022](https://www.sbctc.edu/resources/documents/colleges-staff/it-support/erp/ctclink-accessibility/ctclink-cs-image-27-overview-2022-12.pdf)
* [Campus Solutions Image 27 Accessibility Supplemental - December 2022](https://www.sbctc.edu/resources/documents/colleges-staff/it-support/erp/ctclink-accessibility/ctclink-cs-image-27-supplemental-accessibility-information-2022-12.pdf)
* [HighPoint Mobile HCX 22.2.2 Upgrade Overview – October 2022](https://www.sbctc.edu/resources/documents/colleges-staff/it-support/erp/ctclink-accessibility/highpoint-mobile-hcx-22.2.2-upgrade-overview-2022-10.pdf)
* [HighPoint Mobile HCX 22.2.2 Accessibility Supplemental Information – October 2022](https://www.sbctc.edu/resources/documents/colleges-staff/it-support/erp/ctclink-accessibility/highpoint-mobile-hcx-22.2.2-accessibility-supplemental-information-2022-10.pdf)

### Accessibility Open Forums

* [Accessibility & ctcLink Monthly Open Forum](https://www.sbctc.edu/colleges-staff/it-support/erp-support/accessibility-forum.aspx)
* [Accessibility Forum materials](https://www.sbctc.edu/colleges-staff/it-support/erp-support/forum-past-meetings) provide details on recent accessibility issues and fixes
* OAAP Updates - See [Accessibility & ctcLink Forum Presentation, Jan. 10, 2023](https://www.sbctc.edu/resources/documents/colleges-staff/it-support/erp/accessibility-ctclink-forum/accessibility-and-ctclink-forum-2023-01.pptx)