

# Student health access survey

## November 2022



\* Required

### Introduction

In 2022 the Washington Legislature directed the Office of Financial Management to gather information on access to health insurance and health care for students attending Washington institutions of higher education. The following questions ask about health insurance and health care available to students on your campus(es). **You will need to complete the survey in a single sitting.**

Your response will guide Washington's efforts to improve student health and contribute to student success. Thank you for your participation and assistance!

If you have questions about the survey, please contact Dan Bolton at the Office of Financial Management: [dan.bolton@ofm.wa.gov](mailto:dan.bolton@ofm.wa.gov).

### Definitions

"Campus" is defined as:

- An individual campus of a multi-campus system or a multi-campus institution, or
- The single campus of a single-campus institution

"Student" is defined as someone enrolled in undergraduate level courses. "Student" only includes a student employee if the student employee is enrolled in coursework.

**If you are completing the survey on behalf of a multi-campus system or college, please complete the survey once for each campus.**

## General information about the campus and students

1. What is the campus being reported on? \*

- Bates Technical College Central/Mohler Campus
- Bates Technical College Downtown Campus
- Bates Technical College South Campus
- Bellevue College Main Campus
- Bellevue College North Campus
- Bellingham Technical College
- Big Bend Community College
- Cascadia Community College
- Central Washington University
- Centralia College Main Campus Centralia
- Centralia College East Morton
- Clark College Columbia Tech Center
- Clark College Main Campus
- Clark College at WSU Vancouver
- Clover Park Technical College Lakewood
- Clover Park Technical College South Hill Puyallup

- Columbia Basin College Pasco Chase Center
- Columbia Basin College Richland Campus
- Columbia Basin College Richland Health Science Center
- Columbia Basin College Richland Medical Science Center
- Eastern Washington University Cheney
- Eastern Washington University Spokane
- Edmonds Community College Lynnwood
- Edmonds Community College Washington Aerospace Training and Research Center/Business Training Center
- Everett Community College Corporate and Continuing Education Everett
- Everett Community College Cosmetology Marysville
- Everett Community College East County Campus Monroe
- Everett Community College Main Campus Everett
- Everett Community College Ocean Research College Academy Everett
- Everett Community College Paine Field Aviation Complex Everett
- Everett Community College Sno-Isle Technical Skills Center Everett
- Everett Community College Tulalip College Center Tulalip
- Evergreen State College
- Evergreen State College Tacoma Program
- Grays Harbor College Main Campus Aberdeen
- Grays Harbor College Elma
- Grays Harbor College Columbia Education Center Ilwaco
- Grays Harbor College Riverview Education Center Raymond
- Green River Community College Auburn Center
- Green River College Enumclaw Campus

- Green River College Kent Campus
- Green River College Main Campus Auburn
- Highline College Main Campus
- Highline College MaST Center Des Moines
- Highline College Outreach Center Kent
- Lake Washington Institute of Technology Kirkland
- Lake Washington Institute of Technology Redmond
- Lower Columbia College Longview
- North Seattle College
- Olympic College Bremerton
- Olympic College Poulsbo
- Olympic College Shelton
- Peninsula College East Jefferson County Port Townsend
- Peninsula College Forks/West End
- Peninsula College Main Campus Port Angeles
- Pierce College Fort Steilacoom
- Pierce College at JBLM Fort Lewis Stone Education Center
- Pierce College at McChord AFI Adult Education Center
- Pierce College Puyallup
- Pierce College at Spanaway
- Renton Technical College
- Seattle Central College Health Education Center
- Seattle Central College Main Campus
- Seattle Central College Seattle Maritime Academy

- Seattle Central College Wood Technology Center
- Shoreline Community College
- Skagit Valley College Cardinal Craft Brewing Academy Burlington
- Skagit Valley College Marine Technology Center Anacortes
- Skagit Valley College Mt. Vernon Campus
- Skagit Valley College San Juan Center Friday Harbor
- Skagit Valley College South Whidbey Center Langley
- Skagit Valley College Whidbey Island Campus Oak Harbor
- South Puget Sound Community College Lacey
- South Puget Sound Community College Olympia
- South Seattle College Georgetown Campus
- South Seattle College NewHolly Learning Center
- South Seattle College West Seattle Campus
- Spokane Community College Colville Center
- Spokane Community College Inchelium Center
- Spokane Community College Lone Center
- Spokane Community College Main Campus Spokane
- Spokane Community College Newport Center
- Spokane Community College Republic Center
- Spokane Falls Community College Fairchild AFB Education Center
- Spokane Falls Community College Main Campus Spokane
- Spokane Falls Community College Pullman Campus
- Tacoma Community College Gig Harbor Campus
- Tacoma Community College Tacoma

- University of Washington Bothell
- University of Washington Seattle
- University of Washington Tacoma
- Walla Walla Community College Clarkston
- Walla Walla Community College Walla Walla
- Washington State University Everett
- Washington State University Pullman
- Washington State University Spokane
- Washington State University Tri-Cities
- Washington State University Vancouver
- Wenatchee Valley College Omak
- Wenatchee Valley College Wenatchee
- Western Washington University Anacortes
- Western Washington University Bellingham
- Western Washington University Bremerton
- Western Washington University Everett
- Western Washington University Port Angeles
- Western Washington University Poulsbo
- Whatcom Community College
- Yakima Valley College Ellensburg Learning Center
- Yakima Valley College Sunnyside Learning Center
- Yakima Valley College Toppenish Learning Center
- Yakima Valley Community College Grandview
- Yakima Valley Community College Yakima

Other

2. What is your name? \*

3. What is your email address? \*

4. What is your office phone number? \*

5. How many undergraduate students are estimated to be enrolled this term at this campus? The estimated count should include full- and part-time students, regardless of their educational intent.

## Health insurance

6. Does the campus collect information about which students are covered by health insurance? \*

Yes

No

7. How does the campus collect information about whether student health insurance coverage? Please select all that apply. \*

- Self-reporting by students
- Student submits a document to confirm coverage
- Insurance carriers report directly to the campus
- Other

8. If your answer(s) to the previous question include "other", please describe how the coverage information is collected.

9. In Fall 2022 at this campus, what percentage of students are covered by health insurance? \*

- 0-20%
- 21-40%
- 41-60%
- 61-80%
- 81-100%
- Unknown



10. In Fall 2022 at this campus, what percentage of students are covered as dependents under health insurance issued to someone else (e.g., a parent or guardian)? \*

- 0-20%
- 21-40%
- 41-60%
- 61-80%
- 81-100%
- Unknown

11. Does the campus require any students to be covered by health insurance? \*

- Yes
- No

12. Which of the following categories of students must have health insurance? Please select all that apply. \*

- All students
- Full-time students
- Part-time students
- Students in specific academic programs
- All student athletes
- Some student athletes
- International students
- Study abroad students
-

Other

13. If your answer(s) to the previous question include "other", please describe other relevant categories of students.

14. Does the campus require minimum levels of health insurance coverage for any students? \*

Yes

No

15. Does the campus define minimum required levels of coverage by one or more of the following? Please select all that apply. \*

Maximum benefit amount

Covered categories of care

Covered procedures

Time when coverage is in force

None of the above

Other

16. If your answer(s) to the previous question include "other", please describe any other definitions.

17. Does the campus offer health insurance or health care coverage? \*

Yes

No

18. Does the campus offer more than one type of health insurance plan? \*

Yes

No

19. What type(s) of health insurance does the campus offer? Please select all that apply. \*

Major medical or comprehensive coverage

Health maintenance organization (HMO)

Preferred provider organization (PPO)

Exclusive provider organization (EPO)

Point of service plan (POS)

Catastrophic plan

High-deductible plan with or without a health savings account

Other

20. If your answer(s) to the previous question include "other", please describe other type(s) of health insurance offered.

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21. Does the campus offer health insurance to all undergraduate students? \*

- Yes
- No, health insurance is only offered to some students

22. Which students can get health insurance plans from the campus? Please select all that apply. \*

- Students seeking a degree or transfer
- Academic student employees (e.g., work study students, teaching assistants)
- International students
- Study abroad students
- Student athletes
- Other

23. If your answer(s) to the previous question include "other", please describe additional categories of students who can get health insurance from the campus.

24. What premiums do students pay per term for health insurance provided through the campus? If cost depends on the insurance plan or a student's credit load, please state the cost for each plan. \*

25. If students are covered under health insurance provided through the campus, do they pay less in **fees** for on-campus care?

For this question, **fees** mean charges, such as copayments, that are not covered by insurance. \*

- Yes
- No
- Sometimes

26. If your answer to the previous question is "sometimes", please describe situation(s) where students would pay less for on-campus care. \*

27. Does coverage offered through the campus apply only while classes are in session? \*

- Yes
- No

## Barriers to obtaining health insurance

28. Has the college investigated barriers students face when seeking to obtain health insurance (privately or through the institution) on this campus?

\*

Yes

No

29. Which of the following data collection methods has the college used to investigate barriers to obtaining health insurance on this campus? Please select all that apply. \*

Surveys

Focus groups

Other data collection efforts

None

30. If your answer(s) to the previous question include "other data collection efforts", please describe the other data collection efforts.

31. Which of the following barriers, if any, do students report when they try to get health insurance? Please select all that apply. \*

Cost of health insurance or other financial barriers

Uncertainty about where to get information about health insurance

Lack of information about health insurance options

Lack of knowledge about how to use health insurance benefits

Ineligibility for specific types of coverage

The campus did not identify any barriers to obtaining health insurance

The campus has not formally investigated barriers to obtaining health insurance

The campus has not formally investigated barriers to obtaining health insurance

Other

32. If your answer(s) to the previous question include "other", please describe other barriers that were identified.

## On-campus health care: Mental and behavioral health

### Definitions

**Mental or behavioral health** includes, but is not limited to, emotional, psychological, and social well-being, as well as connections between behaviors and health.

Mental or behavioral health care includes treatment for depression, rehabilitation, substance abuse, and marriage and family counseling.

Mental or behavioral health care includes health care and counseling services for needs other than academic progress or career preparation.

This definition includes services provided at face to face encounters and through telehealth visits.

**Health care facilities** is defined as places that provide health care. They include hospitals, clinics, urgent care centers, outpatient care centers, and specialized care centers, such as birthing centers and psychiatric care centers. Health care facilities can include spaces on campus that are

33. Are there on-campus resources to connect students with mental or behavioral health care, regardless of whether any mental or behavioral health care services are available on campus? \*

Yes

No

34. Are mental or behavioral health services and facilities available on campus?

This would **not** include an arrangement where a campus contracts with an external organization to provide services to students. \*

Yes

No

35. Are mental or behavioral health care services offered on campus **only** through telehealth appointments? \*

Yes

No

36. How are mental or behavioral health services offered on campus?  
Please select all that apply. \*

In-person appointments

Telehealth appointments

Through a contracted service

Other

37. If your answer(s) to the previous question include "other", please describe how else mental or behavioral health services are offered.



38. If mental or behavioral health care is available either in person, through telehealth, through a contracted service, or another way, what determines how the encounter will take place?

For example, students might be able to choose what kind of appointment they want, or a specific type of appointment might only be available on certain days or during certain hours. \*

39. How can students initiate access to mental or behavioral health care services on campus? Please select all that apply. \*

- The student makes an appointment at the campus health care center
- The student is referred for an appointment at the campus health care center
- Other

40. If your answer(s) to the previous question include "other", please describe any other way(s) that students can access mental or behavioral health care services.

41. Does the campus collect any demographic information on students who use on-campus mental or behavioral health care services (e.g., race/ethnicity, gender, age)? \*

- Yes
- No

42. Which of the following demographic information is collected on students who use on-campus mental or behavioral health care

students who use on-campus mental or behavioral health care services? Please select all categories that apply.

**Health behaviors** means things people do that affect their health. These can include actions that affect health positively, such as eating well and being physically active, and actions that affect health negatively, such as smoking, misuse of substances including alcohol, and risky sexual behaviors.

**Housing instability** can be defined as having difficulty paying rent, spending more than half of household income on housing, having frequent moves, living in overcrowded conditions, or doubling up with friends and relatives.

**Food insecurity** is defined as a lack of consistent access to enough food for an active, healthy life. \*

- Age
- Sex
- Sexual orientation
- Gender identity
- Race
- Ethnicity
- Full time or part time student status
- Health insurance coverage
- Health behaviors
- Housing instability
- Food insecurity
- Other

43. If your answer(s) to the previous question include "other", please list other demographic information that the campus collects.

## Days and times for mental or behavioral health care services

44. Are mental or behavioral health care services available on campus on weekdays? \*

Yes

No

45. On which weekdays and during which times are mental or behavioral health care services available on campus? Please indicate the proper response for each day. \*

	24 hours/day	Normal business hours (e.g., 8 am - 5 pm)	Outside normal business hours (e.g., evenings, overnight)	Other hours	Not available
Monday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tuesday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wednesday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thursday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

46. If your answers to the previous question include "other hours", please describe other hours on weekdays when mental or behavioral health care services are available on campus

Care services are available on campus.

47. Are there times on weekdays when on-campus mental or behavioral health care services are available only through telehealth or other remote encounters? \*

- Yes
- No

48. Please describe the times on weekdays when on-campus mental or behavioral health care services are only available remotely.

49. Are mental or behavioral health care services available on campus on either Saturdays or Sundays? \*

- Yes
- No

50. On which weekend days and during which times are mental or behavioral health care services available on campus? Please indicate the proper response for each day. \*

24 hours/day	Normal business hours (e.g., 8 am - 5 pm)	Outside normal business hours (e.g., evenings, overnight)	Other hours	Not available
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Saturday

Sunday

51. If your answers to the previous question include "other hours", please describe the other times when mental or behavioral health care services are available on campus on either Saturday or Sunday. \*

52. Are there times on Saturdays when on-campus mental or behavioral health care services are available only through telehealth or other remote encounters? \*

 Yes No

53. Please describe the times on Saturdays when on-campus mental or behavioral health care services are only available remotely.

54. Are there times on Sundays when on-campus mental or behavioral health care services are available only through telehealth or other remote encounters? \*

 Yes No

55. Please describe the times on Sundays when on-campus mental or behavioral health care services are only available remotely.

56. Are mental or behavioral health care services available on campus on holidays? \*

- Yes
- Yes, on some holidays
- No

57. If your answer to the previous question was "yes, on some holidays", please list the holidays when mental or behavioral health care services are available on campus.

58. During what hours are mental or behavioral health care services available on campus on holidays? Please select all options that apply.

\*

- 24 hours a day
- Normal business hours, such as 8 am - 5 pm
- Outside normal business hours
- Other hours
- Availability differs depending on the holiday

59. If your answer(s) to the previous question include "other hours" or

"availability differs depending on the holiday", please describe other hours on holidays when mental or behavioral health care services are available on campus.

60. Are there times on holidays when on-campus mental or behavioral health care services are available **only** through telehealth or other remote encounters? \*

Yes

No

61. If your answer to the previous question was "yes", please describe the times on holidays when on-campus mental or behavioral health care services are only available remotely. \*

## Costs to students to use on-campus mental or behavioral

62. Are students required to pay to use on-campus mental or behavioral health care services in any of these situations? Please select all that apply. \*

When they do not have health insurance

When health insurance does not fully cover costs of care

When mandatory health fees do not cover the cost of care

When the on-campus health care service does not bill insurance carriers

This depends on the scope of services provided

Other

63. If your answer(s) to the previous question include "other", or "this depends on the scope of services provided", please describe those situations.

64. What is the median charge for a single new patient office visit for mental or behavioral health care? If unknown, please enter "unknown." \*

### Referrals for mental or behavioral health care on or off cam-

65. Can students be referred to **on-campus** mental or behavioral health care by **off-campus** providers? \*

Yes

No

66. Do on-campus counselors, therapists, or other staff offer referrals to **off-campus providers or clinics** for mental or behavioral health care services not available on campus? \*

Yes

No



## Barriers to accessing mental or behavioral health care on

67. Has the campus identified any barriers for students who wish to access on-campus mental or behavioral health care? \*

Yes

No

68. Have any of the following barriers to access to on-campus mental or behavioral health care been identified? Please select all that apply. \*

Students cannot afford on-campus care

Students are not aware of on-campus care

Students are not available for appointments during hours care is offered

Students are not able to access care in a timely manner

Students want or need more comprehensive care than is available on campus

Other

The campus did not identify any barriers to accessing mental or behavioral health services

The campus has not formally investigated barriers to accessing mental or behavioral health services

69. If your answer(s) to the previous question include "other", please describe any other barriers that have been identified.

70. Has the campus undertaken any efforts to help students who face

barriers to accessing on-campus mental or behavioral health care? \*

Yes

No

71. If your answer to the previous question was "yes", please describe any efforts by the campus.

These might include financial assistance, an advisory council, informational emails, etc.

## Off-campus mental or behavioral health care

72. Does the campus help students obtain mental or behavioral health care services not offered on campus? \*

Yes

No

73. How does the campus help students obtain mental or behavioral health care services not offered on campus? Please select all that apply. \*

Contracts with external organization(s) to provide care to students

Provides information on how to enroll in health insurance

Provides information about health insurance benefits

Provides information about clinics, practices, and specialty care in the community

Assists students to make appointments with off-campus health care providers

- Assists students to make appointments with off-campus health care providers
- Makes referrals to off-campus health care providers
- With approval, shares student health records with off-campus health care providers
- Other

74. If your answer(s) to the previous question include "other", please describe how the campus helps students obtain mental or behavioral health care services not offered on campus.

75. Does the campus have one or more agreements in place that allow students to receive mental or behavioral health care services off campus at a discounted rate? \*

- Yes
- No

76. Does the campus collaborate with off-campus mental or behavioral health care providers or facilities to provide services to students? \*

- Yes
- No

77. How does the campus collaborate with off-campus mental or behavioral health care providers or facilities? Please select all that apply. \*

- Refers students to off-campus health care providers
- Works to identify needed resources for student health care

- Identifies low-cost options for health care
- Recruits off-campus providers to meet with students on campus
- Publicizes available off-campus providers and facilities to students
- Coordinates with off-campus providers to provide continuous care for certain students
- Other

78. If your answer(s) to the previous question include "other", please describe how the campus collaborates with off-campus providers or facilities.

## On-campus health care: Physical health care

### Definitions

In the following questions, **physical health care services** is defined as any services provided by a health care professional, or by any individual working under the supervision of a health care professional, that relate to the condition of a person's body, with specific reference to:

1. The diagnosis, prevention, or treatment of any human disease or impairment; or
2. The assessment or care of the health of human beings

This definition includes services provided at face to face encounters and through telehealth visits.

This definition also includes immunization and pharmacy services.

**Health care facilities** means places that provide health care. They include hospitals, clinics, urgent care centers, outpatient care centers, and specialized care centers, such as birthing centers and psychiatric care centers. Health care facilities can include spaces on campus that are

79. Does the campus operate an academic medical center or other medical teaching facility? \*



Yes

No

80. Are physical health care services and facilities available on campus? This would **not** include a situation where a campus contracts with an external organization to provide services to students. \*

Yes

No

81. Are physical health care services offered on campus **only** through telehealth appointments? \*

Yes

No

82. How can students initiate access to physical health care services on campus? Please select all that apply. \*

The student makes an appointment at the campus health care center

The student is referred for an appointment at the campus health care center

Other

83. If your answer(s) to the previous question include "other", please describe any other way(s) that students can access physical health care services.

84. Does the campus collect any demographic information (e.g., race/ethnicity, gender, age) on students who use on-campus physical health care services? \*

Yes

No

85. Which of the following demographic information is collected on students who use on-campus physical health care services? Please select all categories that apply.

**Health behaviors** is defined as things people do that affect their health. These can include actions that affect health positively, such as eating well and being physically active, and actions that affect health negatively, such as smoking, misuse of substances including alcohol, and risky sexual behaviors.

**Housing instability** can be defined as having difficulty paying rent, spending more than half of household income on housing, having frequent moves, living in overcrowded conditions, or doubling up with friends and relatives.

**Food insecurity** is defined as a lack of consistent access to enough food for an active, healthy life. \*

Age

Sex

Sexual orientation

Gender identity

Race

Ethnicity

Full time or part time student status

Health insurance coverage

- Health behaviors
- Housing instability
- Food insecurity
- Other

86. If your answer(s) to the previous question include "other", please list other demographic information that is collected.

### Days and times for physical health care services on campus

87. Are physical health care services available on campus on weekdays? \*

- Yes
- No

88. On which days and during which times are physical health care services available on weekdays? Please indicate the proper response for each day. \*

	24 hours/day	Normal business hours (e.g., 8 am - 5 pm)	Outside normal business hours (e.g., evenings, overnight)	Other hours	Not open
Monday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tuesday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Tuesday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wednesday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Thursday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

89. If your answer(s) to the previous question include "other hours", please describe other hours on weekdays when physical health care services are available on campus.

90. Are there times on weekdays when on-campus physical health care services are available only through telehealth or other remote encounters? \*

Yes

No

91. If your answer to the previous question was "yes", please describe the times on weekdays when on-campus physical health care services are only available remotely.

92. Are physical health care services available on campus on either Saturdays or Sundays? \*

Yes

No



93. On which days and during which times are physical health care services available on either Saturdays or Sundays? Please indicate the proper response for each day. \*

	24 hours/day	Normal business hours (e.g., 8 am - 5 pm)	Outside normal business hours (e.g., evenings, overnight)	Other hours	Not available
Saturday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sunday	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

94. If your answers to the previous question include "other hours", please describe other hours on either Saturday or Sunday when physical health care services are available on campus.

95. Are there times on Saturdays when on-campus physical health care services are available only through telehealth or other remote encounters? \*

- Yes
- No

96. If your answer to the previous question was "yes", please describe the times on Saturdays when on-campus physical health care services are only available remotely.

97. Are there times on Sundays when on-campus physical health care services are available only through telehealth or other remote encounters? \*

Yes

No

98. If your answer to the previous question was "yes", please describe the times on Sundays when on-campus physical health care services are only available remotely.

99. Are physical health care services available on campus on holidays? \*

Yes

Yes, on some holidays

No

100. If your answer to the previous question was "yes, on some holidays", please list the holidays when physical health care services are available on campus.

101. During what hours are physical health care services available on campus on holidays? Please select all options that apply. \*

24 hours a day

Normal business hours, such as 8 am - 5 pm

\_\_\_\_\_

Outside normal business hours

Other

102. If your answer(s) to the previous question include "other", please describe other hours on holidays when physical health care services are available on campus.

103. Are there times on holidays when on-campus physical health care services are available only through telehealth or other remote encounters? \*

Yes

No

104. If your answer to the previous question was "yes", please describe the times on holidays when on-campus physical health care services are only available remotely.

## Costs to students to use on-campus physical health care

105. Do students pay a health care fee as part of enrollment requirements?

\*

Yes

No

106. How are the required health care fees used? \*

107. Are students required to pay to use on-campus physical health care services in any of these situations? Please select all that apply. \*

- When they do not have health insurance
- When health insurance does not fully cover costs of care
- When mandatory health fees do not cover the cost of care
- When the on-campus health care service does not bill insurance carriers
- This depends on the scope of services provided
- Other

108. If your answers to the previous question include "other" or "this depends on the scope of services provided", please describe those situations.

109. What is the median charge for a single new patient office visit for physical health care? If unknown, please enter "unknown." \*

## Categories of physical health care available on campus

110. Which of the following categories of physical health care are available on campus? Please select all that apply. \*

- Primary care
- Obstetrical and gynecological care
- Dental care
- Specialty care
- Emergency care
- Urgent care
- Other
- None of the above

111. If your answer(s) to the previous question include "other", please describe other categories of care available on campus.

## Referrals for physical health care on or off campus

112. Can students be referred to **on-campus** physical health care by **off-campus** providers? \*

- Yes
- No

113. Are referrals to **off-campus providers or clinics** offered for any of the following services not available on campus? Please select all that apply. \*

- Primary care
- Obstetrical and gynecological care
- Dental care
- Specialty care
- Other
- Not applicable

114. If your answer(s) to the previous question include "other", please describe other services for which referrals are available.

## Barriers to accessing physical health care on campus

115. Has the campus discovered any barriers that students encounter when they seek to access on-campus physical health care? \*

- Yes
- No

116. Have any of the following barriers to access to on-campus physical health care been identified? Please select all that apply. \*

- Students cannot afford on-campus care
- Students are not aware of on-campus care
- Students are not available for appointments during hours care is offered
- Students are not able to access care in a timely manner
- Students want or need more comprehensive care than is available on campus
- Other
- The campus did not identify any barriers to accessing physical health services
- The campus has not formally investigated barriers to accessing physical behavioral health

117. If your answer(s) to the previous question include "other", please describe any other barriers that have been identified.

118. Has the campus undertaken any efforts to help students who face barriers to accessing on-campus physical health care? \*

- Yes
- No

119. If your answer to the previous question was "yes", please describe any efforts by the campus.

These might include financial assistance, an advisory council, informational emails, etc.

## Off-campus physical health care

120. Does the campus help students obtain physical health care services not offered on campus? \*

Yes

No

121. How does the campus help students obtain physical health care services not offered on campus? Please select all that apply. \*

Contracts with external organization(s) to provide care to students

Provides information on how to enroll in health insurance

Provides information about health insurance benefits

Provides information about clinics, practices, and specialty care in the community

Assists students to make appointments with off-campus health care providers

Makes referrals to off-campus health care providers

With approval, shares student health records with off-campus health care providers

Other

None of the above

122. If your answer(s) to the previous question include "other", please describe how the campus helps students obtain physical health care services not offered on campus.



123. Does the campus have one or more agreements in place that allow students to receive physical health care services off campus at a discounted rate? \*

Yes

No

124. Does the campus collaborate with off-campus physical health care providers or facilities to provide services to students? \*

Yes

No

125. How does the campus collaborate with off-campus physical health care providers or facilities? Please select all that apply. \*

Refers students to off-campus health care providers

Works to identify needed resources for student health care

Identifies low-cost options for health care

Recruits off-campus providers to meet with students on campus

Publicizes available off-campus providers and facilities to students

Coordinates with off-campus providers to provide continuous care for certain students

Other

126. If your answer(s) to the previous question include "other", please describe how the campus collaborates with off-campus providers or facilities.

## Health care equity and students

127. Has the campus taken steps to address issues related to health care equity for students? \*

Yes

No

128. What has the campus done to address health care equity issues?  
Please select all that apply. \*

Modified curriculum to address health care equity

Involved students in exploring equity issues

Identified students who have been underserved in health promotion efforts

Reviewed accessibility of on-campus health care

Sought perspectives from all members of the campus community

Incorporated health care into advising, student onboarding, or other universal points of contact

Other

129. If your answer(s) to the previous question include "other", please describe other efforts to address health care equity issues.

130. Is there anything else you would like to share about your campus's health insurance or health care offerings?

## Conclusion

Thank you for your participation! The information you have provided will help the Legislature and state agencies better understand how access to health care affects student experiences.

If you have questions about the survey, please contact Dan Bolton at the Office of Financial Management: [dan.bolton@ofm.wa.gov](mailto:dan.bolton@ofm.wa.gov).

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