

Student health access survey



* Required

Introduction

In 2022 the Washington Legislature directed the Office of Financial Management to gather information on access to health insurance and health care for students attending Washington institutions of higher education. Answers to the questions in the survey will guide Washington's efforts to improve student health and contribute to student success. Thank you for your participation and assistance!

If you have questions about the survey, please contact Dan Bolton at the Office of Financial Management: dan.bolton@ofm.wa.gov.

Definitions

"Campus" means:

- An individual campus of a multi-campus system or a multi-campus institution, or
- The single campus of a single-campus institution

"Student" means someone enrolled in undergraduate level courses.

If you are completing the survey on behalf of a multi-campus system or college, please complete the survey once for each campus.

1. What is the campus being reported on? *

- Bates Technical College Central/Mohler Campus
- Bates Technical College Downtown Campus
- Bates Technical College South Campus
- Bellevue College Main Campus
- Bellevue College North Campus
- Bellingham Technical College
- Big Bend Community College
- Cascadia Community College
- Central Washington University
- Centralia College Main Campus Centralia
- Centralia College East Morton
- Clark College Columbia Tech Center
- Clark College Main Campus
- Clark College at WSU Vancouver
- Clover Park Technical College Lakewood
- Clover Park Technical College South Hill Puyallup
- Columbia Basin College Pasco Chase Center
- Columbia Basin College Richland Campus

- Columbia Basin College Richland Health Science Center
- Columbia Basin College Richland Medical Science Center
- Eastern Washington University Cheney
- Eastern Washington University Spokane
- Edmonds Community College Lynnwood
- Edmonds Community College Washington Aerospace Training and Research Center/Business Training Center
- Everett Community College Corporate and Continuing Education Everett
- Everett Community College Cosmetology Marysville
- Everett Community College East County Campus Monroe
- Everett Community College Main Campus Everett
- Everett Community College Ocean Research College Academy Everett
- Everett Community College Paine Field Aviation Complex Everett
- Everett Community College Sno-Isle Technical Skills Center Everett
- Everett Community College Tulalip College Center Tulalip
- Evergreen State College
- Evergreen State College Tacoma Program
- Grays Harbor College Main Campus Aberdeen
- Grays Harbor College Elma
- Grays Harbor College Columbia Education Center Ilwaco
- Grays Harbor College Riverview Education Center Raymond
- Green River Community College Auburn Center
- Green River College Enumclaw Campus
- Green River College Kent Campus
- Green River College Main Campus Auburn

- Highline College Main Campus
- Highline College MaST Center Des Moines
- Highline College Outreach Center Kent
- Lake Washington Institute of Technology Kirkland
- Lake Washington Institute of Technology Redmond
- Lower Columbia College Longview
- North Seattle College
- Olympic College Bremerton
- Olympic College Poulsbo
- Olympic College Shelton
- Peninsula College East Jefferson County Port Townsend
- Peninsula College Forks/West End
- Peninsula College Main Campus Port Angeles
- Pierce College Fort Steilacoom
- Pierce College at JBLM Fort Lewis Stone Education Center
- Pierce College at McChord AFI Adult Education Center
- Pierce College Puyallup
- Pierce College at Spanaway
- Renton Technical College
- Seattle Central College Health Education Center
- Seattle Central College Main Campus
- Seattle Central College Seattle Maritime Academy
- Seattle Central College Wood Technology Center
- Shoreline Community College

- Skagit Valley College Cardinal Craft Brewing Academy Burlington
- Skagit Valley College Marine Technology Center Anacortes
- Skagit Valley College Mt. Vernon Campus
- Skagit Valley College San Juan Center Friday Harbor
- Skagit Valley College South Whidbey Center Langley
- Skagit Valley College Whidbey Island Campus Oak Harbor
- South Puget Sound Community College Lacey
- South Puget Sound Community College Olympia
- South Seattle College Georgetown Campus
- South Seattle College NewHolly Learning Center
- South Seattle College West Seattle Campus
- Spokane Community College Colville Center
- Spokane Community College Inchelium Center
- Spokane Community College Lone Center
- Spokane Community College Main Campus Spokane
- Spokane Community College Newport Center
- Spokane Community College Republic Center
- Spokane Falls Community College Fairchild AFB Education Center
- Spokane Falls Community College Main Campus Spokane
- Spokane Falls Community College Pullman Campus
- Tacoma Community College Gig Harbor Campus
- Tacoma Community College Tacoma
- University of Washington Bothell
- University of Washington Seattle

- University of Washington Tacoma
- Walla Walla Community College Clarkston
- Walla Walla Community College Walla Walla
- Washington State University Everett
- Washington State University Pullman
- Washington State University Spokane
- Washington State University Tri-Cities
- Washington State University Vancouver
- Wenatchee Valley College Omak
- Wenatchee Valley College Wenatchee
- Western Washington University Anacortes
- Western Washington University Bellingham
- Western Washington University Bremerton
- Western Washington University Everett
- Western Washington University Port Angeles
- Western Washington University Poulsbo
- Whatcom Community College
- Yakima Valley College Ellensburg Learning Center
- Yakima Valley College Sunnyside Learning Center
- Yakima Valley College Toppenish Learning Center
- Yakima Valley Community College Grandview
- Yakima Valley Community College Yakima
- Other

2. Please list the name of the person who is completing the survey. *

3. Please provide an email address for the person who is completing the survey. *

4. Please provide an office phone number for the person who is completing the survey. *

5. How many undergraduate students are enrolled this term at this campus? The count should include full- and part-time students.

6. Has the campus used any of these methods to investigate barriers that students face when they seek to obtain health insurance? Please check all methods that have been used. *

- Surveys
- Focus groups
- Other data collection efforts
- Not applicable
- None

7. What barriers that students face in obtaining health insurance have been identified? Please check all categories that apply. *

- Cost of health insurance
- Uncertainty about where to get information on health insurance
- Lack of information about health insurance options
- Lack of experience in using health insurance benefits
- Ineligibility for specific types of coverage
- Other
- The campus has investigated potential barriers, but no barriers were identified
- Not applicable

8. Does the campus collect information on whether enrolled students are covered by health insurance? *

- Yes
- No

9. What percentage of students are covered by health insurance this term (from fall 2022 to the end of December 2022) at this campus? *

- 0-20%
- 21-40%
- 41-60%
- 61-80%
- ^

81-100%

10. What percentage of students are covered under their parent's or parents' health insurance this term (from fall 2022 to the end of December 2022) at this campus? *

0-20%

21-40%

41-60%

61-80%

81-100%

Unknown

11. How does the campus verify whether students are covered by health insurance? Please check all categories that apply. *

Self-reporting by students

Submission of a document to confirm coverage

Direct reporting from insurance coverage issuers

Other

12. Are any undergraduate students required to be covered by health insurance? *

Yes

No

13. What categories of students must have health insurance? Please check all categories that apply. *

- All students
- Full time students
- Part time students
- Students in specific academic programs
- International students
- Study abroad students
- Other

14. Are there minimum required levels of health insurance coverage for any students? *

- Yes
- No

15. Are the minimum required levels of coverage defined by one or more of the following? Please check all categories that apply. *

- Maximum benefit amount
- Covered categories of care
- Covered procedures
- Time when coverage is in force
- Other

16. Does the campus offer health insurance or health care coverage? *

Yes

No

17. Does the campus offer more than one type of health insurance plan? *

Yes

No

18. What type(s) of health insurance does the campus offer? Please check all categories that apply. *

Major medical or comprehensive coverage

Health maintenance organization (HMO)

Preferred provider organization (PPO)

Exclusive provider organization (EPO)

Point of service plan (POS)

Catastrophic plan

High-deductible plan with or without a health savings account

Other

19. Is health insurance offered to all students? *

Yes

No

20. What categories of students can get health insurance plans from the campus? Please check all categories that apply. *

- All students
- Academic student employees
- International students
- Study abroad students
- Other

21. What premiums do students pay per term for health insurance provided through the campus? If cost depends on the insurance plan, please state the cost for each plan. *

22. Does coverage offered through the campus apply only while classes are in session? *

- Yes
- No

23. Regardless of whether health care services are available on campus, are there on campus resources to connect students with mental or behavioral health care? *

- Yes
- No

On campus health care

Definitions

In the following questions, the term "health care services" means any services provided by a health care professional, or by any individual working under the supervision of a health care professional, that relate to

1. The diagnosis, prevention, or treatment of any human disease or impairment; or
2. The assessment or care of the health of human beings
3. This definition includes immunization and pharmacy services

"Health care facilities" means places that provide health care. They include hospitals, clinics, urgent care centers, outpatient care centers, and specialized care centers, such as birthing centers

24. Are health care services and facilities available on campus? *

- Yes
- No

25. How can students access health care services on campus? Please check all categories that apply. *

- The student makes an appointment at the campus health care center
- The student is referred for an appointment at the campus health care center
- Other

26. Does the campus collect demographic information on students who use on campus health care services? *

Yes

No

Definitions

"Health behaviors" means things people do that affect their health. These can include actions that affect health positively, such as eating well and being physically active, and actions that affect health negatively, such as smoking, misuse of substances including alcohol, and risky sexual behaviors.

"Housing instability" can be defined as having difficulty paying rent, spending more than half of household income on housing, having frequent moves, living in overcrowded conditions, or doubling up with friends and relatives.

27. Which of the following demographic information is collected on students who use on campus health care services? Please check all categories that apply. *

Age

Sex

Sexual orientation

Gender identity

Race

Ethnicity

Full time or part time student status

Health insurance coverage

Health behaviors

Housing instability

- Food insecurity
- Other
- None of the above

28. On which weekdays are health care services available on campus?
Please check all relevant days. *

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday

29. During what hours are health care services available on campus on weekdays? Please check all categories that apply. *

- 24 hours a day
- Normal business hours, such as 8 am - 5 pm
- Outside normal business hours
- Other

30. Are health care services available on campus on Saturdays? *

- Yes

Yes

No

31. During what hours are health care services available on campus on Saturday? Please check all categories that apply. *

24 hours a day

Normal business hours, such as 8 am - 5 pm

Outside normal business hours

Other

32. Are health care services available on campus on Sundays? *

Yes

No

33. During what hours are health care services available on campus on Sunday? Please check all options that apply. *

24 hours a day

Normal business hours, such as 8 am - 5 pm

Outside normal business hours

Other

34. Are students required to pay out of pocket costs to use on campus health care services? *

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Yes

No

35. Do out of pocket costs apply only to students who do not have health insurance? *

Yes

No

36. What is the median charge for a single primary care visit? If unknown, please enter "unknown." *

37. Which of the following categories of care are available on campus? Please check all categories that apply. *

Primary care

Obstetrical and gynecological care

Dental care

Specialty care

Emergency care

Mental or behavioral health care

Counseling services for needs other than academic progress or career preparation; this category includes topics such as rehabilitation, substance abuse, and marriage and family counseling

Other

None of the above

NONE OF THE ABOVE

38. If mental or behavioral health services are available on campus, are they available 24 hours a day, 7 days a week? *

- Yes
- No
- Not applicable

39. Are there categories of care available on campus **other than** the following?

- Primary care
- Obstetrical and gynecological care
- Dental care
- Specialty care
- Emergency care
- Mental or behavioral health care
- Counseling services for needs other than academic progress or career preparation; this category includes topics such as rehabilitation, substance abuse, and marriage and family counseling

*

Yes

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40. Can an off campus provider refer students to on campus health care? *

- Yes
- No

41. Are referrals offered for any of these services that are not available on campus? Please check all relevant services. *

- Primary care
- Obstetrical and gynecological care
- Dental care
- Specialty care
- Mental or behavioral health care
- Counseling services for needs other than academic progress or career preparation; this category includes topics such as rehabilitation, substance abuse, and marriage and family counseling
- Other
- Not applicable

42. Has the campus identified any barriers for students who wish to access on-campus care? *

- Yes
- No

43. What barriers to access to on campus health care have been identified? Please check all categories that apply. *

- Students cannot afford on campus care
- Students are not aware of on campus care
- Students are not available for appointments during hours care is offered
- Other

Off campus health care

44. Does the campus refer to or suggest health care providers in the community for students who need care? *

Yes

No

45. Does the campus collaborate with off campus health care providers or facilities to provide services to students? *

Yes

No

46. How does the campus collaborate with off campus providers or facilities? Please check all categories that apply. *

Works to identify needed resources for student health care

Identifies low-cost options for health care

Recruits off campus providers to meet with students on campus

Publicizes available providers and facilities to students

Coordinates with off-campus providers to provide continuous care for certain students

Other

47. Does the campus have agreements in place that allow students to receive health care services off campus at a discounted rate? *

Yes

No

48. Does the campus help students obtain health care services not offered on campus? *

Yes

No

49. How does the campus help students obtain health care services not offered on campus? Please check all categories that apply. *

Information on how to enroll in health insurance

Information about health insurance benefits

Information about clinics, practices, and specialty care in the community

Making appointments with off campus providers

Referrals to off campus care providers

Other

With approval, sharing student health records with off campus providers

50. Has the campus addressed issues related to health care equity for students? *

Yes

No

51. What has the campus done to address health care equity issues?

Please check all categories that apply. *

- Modified curriculum to address health care equity
- Involved students in exploring equity issues
- Identified students who have been underserved in health promotion efforts
- Review of accessibility on campus
- Sought perspectives from all members of the campus community
- Other

Conclusion

Thank you for your participation! The information you have provided will help the Legislature and other agencies better understand how access to health care affects student experiences.

If you have questions about the survey, please contact Dan Bolton at the Office of Financial Management: dan.bolton@ofm.wa.gov.

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