



# Washington State Student Services Commission & Councils

## ***COUNCIL & LIAISON QUARTERLY REPORT***

### **Council/WSSSC (please select from list)**

WSSSC     ACC     ARC     CESC     CUSP     DSSC  
 FAC     MSSDC     VMSC     Other: \_\_\_\_\_

**Meeting Date & Quarter**    *Date(s) of Meeting:* \_October 22, 2020\_\_\_\_\_

*Quarter/Year:*

Fall  Winter     Spring     Summer     Other: \_\_\_\_\_  
 2021

### **Primary Focus Areas & Hot Topics**

*Bulleted list or brief description of top focus areas and scope of impact*

FAC winter meeting held via Zoom on Jan 19 and 20, 2021.

On Jan 19, Dani Bundy from the SBCTC attended the winter FAC meeting and asked for top FA issues/concerns. FAC provided this list:

- 1) SAP monitoring (ABE graded courses, remedial and repeated courses; excluding ABE credits from maximum time frame, etc)
- 2) Loans (using multiple disbursement ID's for per term)
- 3) System response time to addressing tickets and issues/concerns.

On Jan 20, FAC and ARC held a joint meeting to discuss working across admissions, registration and financial aid processes in ctcLink to best support student success. This generated interest in establishing a subcommittee with representation from FAC and ARC. Both councils will follow up on this.



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**Questions or concerns to forward (please select from list)**

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 FAC     MSSDC     VMSC     Other: \_\_\_\_\_

*Description of question or concern. Please be specific, and state any desired outcomes or suggestions if applicable.*

Continue to express concerns centering on ctclink preparation and implementation.

**Other information to share**

Spring FAC meeting date: May 12 and 13, 2021.

**Compiled/Submitted by (liaison name, college):** \_Christina Castorena, Edmonds College\_\_\_\_\_

**Submitted to WSSSC (date):** \_\_February 3, 2021\_\_\_\_\_