

Common Processes Development

WHAT

The goal of this initiative is to develop common best-practices for conducting instructional, student services, financial, and human resources processes within PeopleSoft across all 34 colleges.

Following the recommendation made by WACTC-Tech (ctcLink Governance Board), three proof-of-concept workshops will be scheduled to test the methodology for designing and achieving agreement among the colleges on best practices.

The topics for the three workshops will support remediation efforts and have been selected in partnership with FirstLink Colleges subject matter experts and the SBCTC project team:

1. Grant Management (*Finance*)
2. New Hire & Employee Change (*Human Capital Management*)
3. Student Admissions (*Campus Solutions*)

WHY

- Reduced variability of configurations — direct impact on the project team’s ability to speed up the implementation
- Improved processes — more efficient college business processes
- Robust user acceptance testing — ensures functional configuration, data flow and new business processes
- Improved training quality — rooting employee training directly in their own business processes
- Improved data quality — more accurate system wide reporting
- Reduced cost of implementation, support and future upgrades

HOW

- Select Value Chain (Value Chain = interlinked value-adding activities that convert inputs into outputs; comprised of individual or series of ctcLink Business Process Diagrams)
- Develop common processes under a Value Chain and link to ctcLink Business Process Diagrams
- Determine configuration values and data inputs
- Connect common processes to create test scenarios
- Create or link existing training materials relevant to the common processes and Value Chain

WHO

- Value Chain Sponsors (WACTC— Tech Presidents)
- Workshop facilitator(s) - volunteer college PMs/OCMs
- SBCTC Functional Analysts relevant to Value Chain discussion
- College Subject Matter Experts (we will ask 4 to 6 colleges to present their current processes at each workshop)
- Other interested stakeholders: college PMs, college pillar leads

WHEN & WHERE

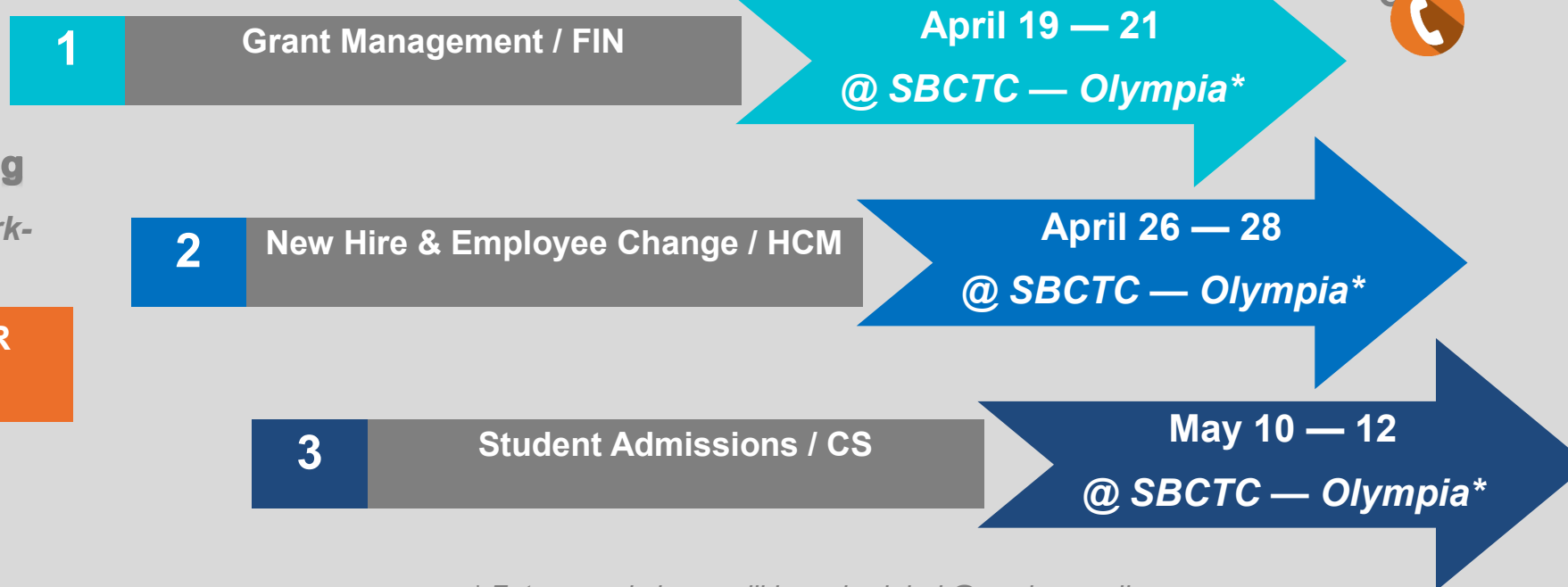
MORE INFO



Informational Q & A Meeting

Join for details on how the workshops are being planned

March 22 @ 10am (WebEx) OR
March 23 @ 2pm (WebEx)



MORE INFO



Workshop Readiness / Kickoff Meetings

Join for a review of pre-work and workshop details

FIN / April 4 @ 10am (WebEx)
OR April 5 @ 2pm (WebEx)

HCM / April 11 @ 10am (WebEx)
OR April 12 @ 2pm (WebEx)

CS / April 13 @ 10am (WebEx)
OR April 14 @ 2pm (WebEx)

* Future workshops will be scheduled @ various colleges.

Contact:

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