

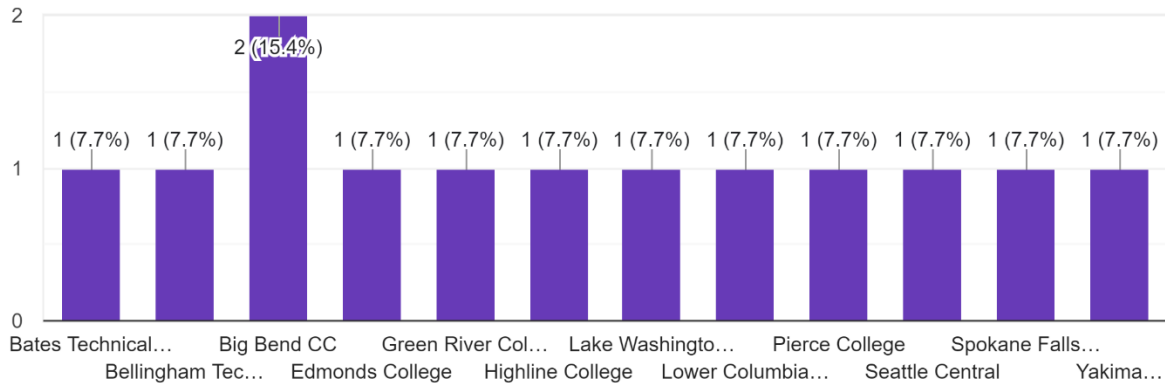
## Database/Off-Campus Access Survey Results

December 2023

1.

Institution name

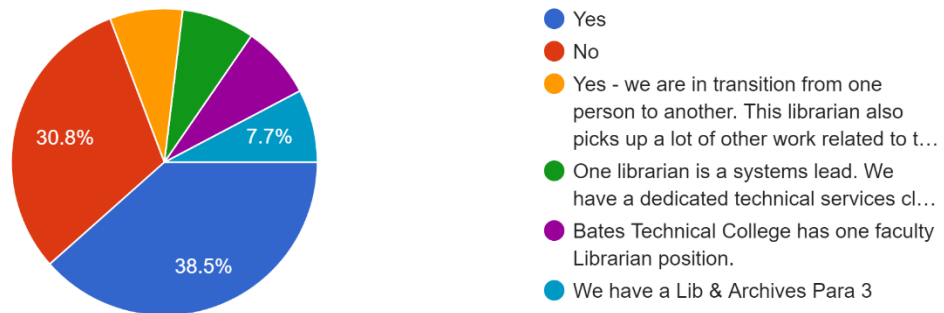
13 responses



2.

Do you have a dedicated systems/technical services librarian at your institution?

13 responses



Cut-off answers:

- Yes - we are in transition from one person to another. This librarian also picks up a lot of other work related to technology in general.
- One librarian is a systems lead. We have a dedicated technical services classified staff

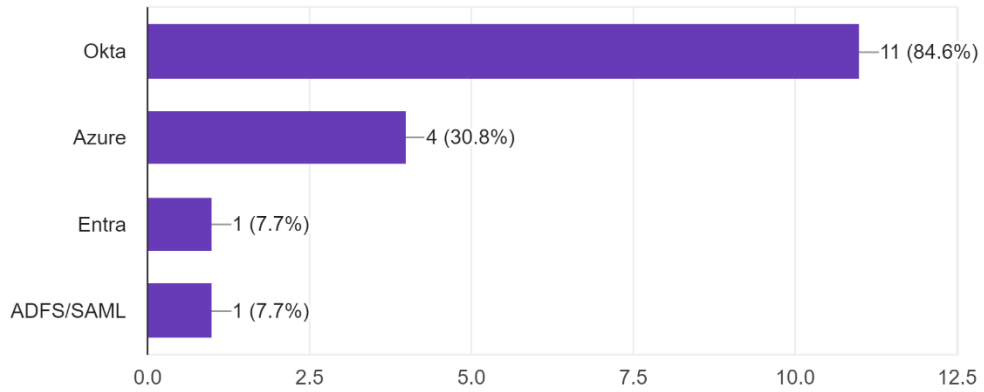
**3.** How closely does your library work with your campus IT department in providing and troubleshooting e-resource access (i.e. IT manages it completely, not at all, etc.)?13  
responses

- We do the vast majority of the work but they supply the data for EZProxy to work.
- IT and the tech svcs librarian work together on patron uploads; we do the rest
- IT manages the EzProxy server (self hosted). Library handles all d-base access troubleshooting questions from students and employees.
- They provide the space and maintenance of the servers for EZProxy, no more.
- IT is available to help through the help desk. They manage the server, but we manage config files
- Barely at all (only if there's an issue with our campus systems that our vendor support can't solve)
- The library relies on the college's IT Department for assistance in implementing off campus e-resource access. Our IT Department manages EZProxy URL configurations for databases and troubleshoots emergent off-campus access issues.
- Our IT department manages the proxy server, but we have access to EZproxy admin page and are responsible for updating the config file. They do not troubleshoot e-resource access issues unless they are directly related to campus authentication.
- collaborative -- IT takes care of access/authentication stuff
- rarely
- We manage EZproxy, but we work with IT for problems with the LDAP for example
- The library manages troubleshooting e-resource access and we bring IT in when needed.
- The library manages our e-resources. We use OCLC hosted EZproxy. IT keeps our equipment running.

4.

Which of the following products or services does your college use for authentication to school-related platforms (Canvas, email, etc.)? Check all that apply.

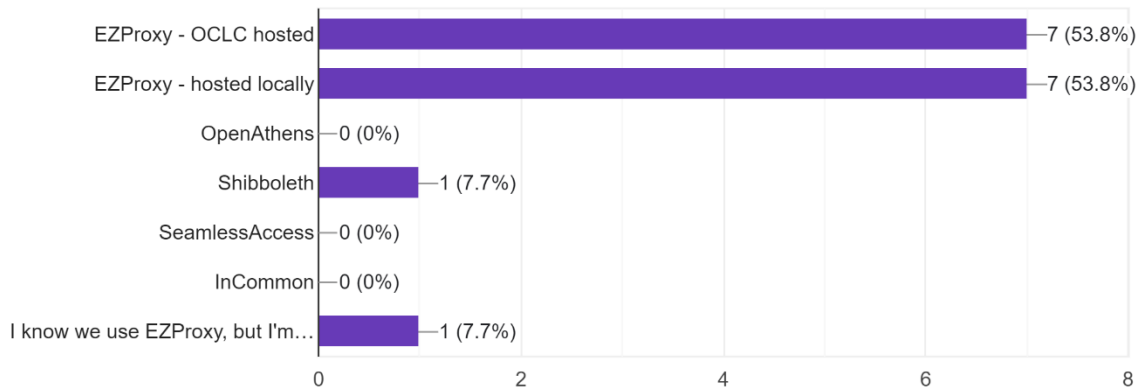
13 responses



5.

Which of the following products or services do you use to configure off-campus access? If you use multiple services, check all that apply and explain why under "other."

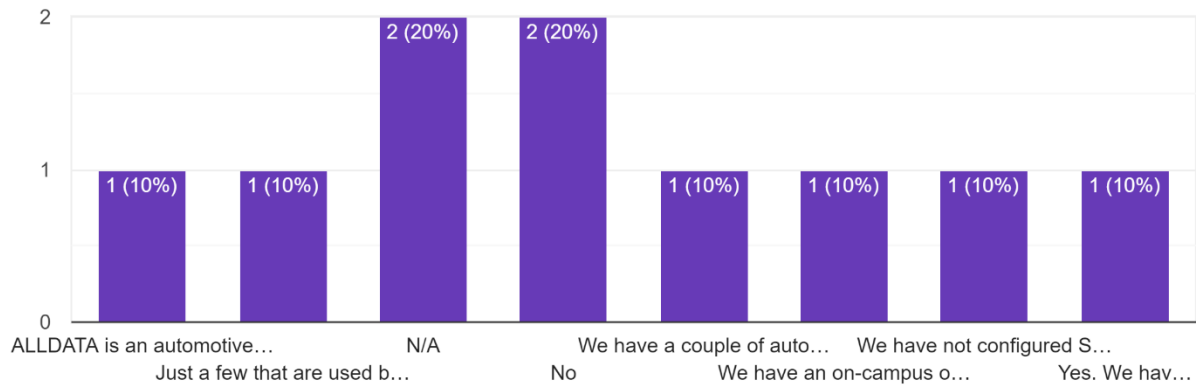
13 responses



## 6.

Do you have any databases or platforms that do not have remote or single-sign-on authentication configured? If so, please describe the access method below.

10 responses



7. Please share any additional details regarding e-resource access that you feel are important or were not covered by the previous questions. 2 responses

- The volume and complexity of this work has grown tremendously, especially in the past 10 years and outpaces the staffing available in many libraries. Having the Alma/Primo calls and group is extremely helpful support. There are some great ideas cooking for consortium purchasing and support in addition to Alma and Primo.
- Would love it if Okta could do the job and we could just rid of EZProxy so there is only one authentication. It is confusing for students to have ONE MORE login.