

3Play Media Accessibility Conformance Report

VPAT® Version 2.4

Name of product/version:	3Play Media
Product description:	Website
Report date:	25 March 2021
Contact information	
Notes	
Evaluation methods used:	<p>This conformance report is based on the results of an accessibility audit conducted by The Paciello Group on a representative sample of pages/components across selected user journeys, for the purpose of assessing conformance to the Web Content Accessibility Guidelines (WCAG) 2.1.</p> <p>The W3C Website Accessibility Conformance Evaluation Methodology (WCAG-EM) was followed for conducting the accessibility audit. The testing included manual accessibility testing, automated accessibility tools, and testing with assistive technology across multiple platforms and browsers.</p> <p>The following applications were used as part of the audit to identify potential accessibility issues:</p> <p>Desktop browsers: Chrome, Safari and Firefox</p> <p>Assistive technologies: JAWS, NVDA and VoiceOver</p> <p>Accessibility testing tools: Web Accessibility Toolbar, Colour Contrast Analyser, Inspection tools like aViewer and AccExplorer.</p>
Applicable standards/guidelines	<p>This report covers the degree of conformance for the following accessibility standards/guidelines:</p> <ul style="list-style-type: none">• Web Content Accessibility Guidelines 2.0• Web Content Accessibility Guidelines 2.1

Terms

The terms used in the conformance level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

Partially supports: Some functionality of the product does not meet the criterion.

Does not support: The majority of product functionality does not meet the criterion.

Not applicable: The criterion is not relevant to the product.

Not evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG Level AAA criteria.

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WCAG 2.1 Report

Table 1: Web Content Accessibility Guidelines (WCAG) 2.1, Level A

Criteria	Conformance level	Remarks and explanations
1.1.1 Non-text Content (Level A)	Partially supports	Non-text content that is presented to the user has a text alternative that serves the equivalent purpose, with minor exceptions. These include: <ul style="list-style-type: none">• Error icons and information icons do not contain text alternatives.• Decorative icons are exposed to assistive technologies.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not applicable	The website contains no audio-only or video-only content.
1.2.2 Captions (Prerecorded) (Level A)	Not applicable	The website does not contain synchronized media with prerecorded audio content.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not applicable	The website does not contain any synchronized media which would require an alternative for time-based media or audio description.
1.3.1 Info and Relationships (Level A)	Partially supports	Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text, with minor exceptions. These include: <ul style="list-style-type: none">• Text that is visually styled as a heading is not implemented using heading elements

Criteria	Conformance level	Remarks and explanations
		<ul style="list-style-type: none"> Certain data tables have not been marked up correctly
1.3.2 Meaningful Sequence (Level A)	Partially supports	<p>The correct reading sequence for the majority of content on the website can be programmatically determined, with minor exceptions. These include:</p> <ul style="list-style-type: none"> The Files details modal dialog is dynamically inserted to the DOM between the file table and the pagination widget, which would be confusing for screen reader users.
1.3.3 Sensory Characteristics (Level A)	Supports	<p>Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components.</p>
1.4.1 Use of Color (Level A)	Partially supports	<p>In the majority of cases, color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. There are minor exceptions. These include:</p> <ul style="list-style-type: none"> Inline link text is visually identifiable through changes in text color only.
1.4.2 Audio Control (Level A)	Not applicable	<p>The website does not contain any audio which plays automatically for more than 3 seconds.</p>
2.1.1 Keyboard (Level A)	Partially supports	<p>All functionality of the content is operable through a keyboard</p>

Criteria	Conformance level	Remarks and explanations
		<p>interface without requiring specific timings for individual keystrokes. However, there are minor exceptions. These include:</p> <ul style="list-style-type: none"> • Tooltip content cannot be displayed when navigating with only the keyboard.
2.1.2 No Keyboard Trap (Level A)	Supports	For every component that receives keyboard focus, focus can be moved away from that component using only a keyboard interface.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not applicable	The website does not provide keyboard shortcuts.
2.2.1 Timing Adjustable (Level A)	Not applicable	The website/application does not feature any time limits.
2.2.2 Pause, Stop, Hide (Level A)	Partially supports	<p>The website contains some minor moving, blinking, scrolling or auto-updating content which does not provide any mechanisms to pause, stop, hide or control the frequency of the update. These include:</p> <ul style="list-style-type: none"> • There is no mechanism in place to pause, stop or hide CSS animated icons when no results are found on the My Files page.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	The website does not contain anything that flashes more than three times in any one second period.
2.4.1 Bypass Blocks (Level A)	Supports	A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.

Criteria	Conformance level	Remarks and explanations
2.4.2 Page Titled (Level A)	Partially supports	<p>The majority of pages have titles that describe their topic or purpose, with the exception of:</p> <ul style="list-style-type: none"> • The 'My Files' page does not contain a descriptive page title • The 'Order Confirmation' page does not contain a descriptive page title
2.4.3 Focus Order (Level A)	Partially supports	<p>Focusable components receive focus in an order that preserves meaning and operability, with minor exceptions. These include:</p> <ul style="list-style-type: none"> • The keyboard focus is not managed when a table header is sorted on the 'My Files' page. • Most focusable controls in the main content area have been assigned tabindex attribute values, which causes users to experience an illogical tab order
2.4.4 Link Purpose (In Context) (Level A)	Supports	<p>The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context.</p>
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	<p>All content and functionality can be operated using a single pointer and without requiring a specific path-based gesture.</p>
2.5.2 Pointer Cancellation (Level A 2.1 only)	Partially supports	<p>For most content that can be operated using a single point, the down-event of the pointer is not used to execute any part of the function / completion of the</p>

Criteria	Conformance level	Remarks and explanations
		<p>function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion / the up-event reverses any outcome of the preceding down-event. However, there are exceptions. These include:</p> <ul style="list-style-type: none"> • On the 'My Files' page, multiple controls reveal the File details modal dialog immediately when triggered on the mousedown event.
<p>2.5.3 Label in Name (Level A 2.1 only)</p>	<p>Partially supports</p>	<p>For most user interface components with labels that include text or images of text, the accessible name of the component contains the text that is presented visually, with minor exceptions. These include:</p> <ul style="list-style-type: none"> • On the Login page, the Organization URL field has not been programmatically associated with its visible label. • On the 'Choose main Service' page, the accessible name of the "All Files" button is "Toggle navigation" which does not match the visible label.
<p>2.5.4 Motion Actuation (Level A 2.1 only)</p>	<p>Not applicable</p>	<p>The website does not feature functionality that can be operated by device or user motion.</p>

Criteria	Conformance level	Remarks and explanations
3.1.1 Language of Page (Level A)	Supports	The human language of all pages of the website is correctly identified.
3.2.1 On Focus (Level A)	Supports	Focusable components do not initiate a change of context when they receive focus.
3.2.2 On Input (Level A)	Supports	Changing the setting of any user interface component does not automatically cause a change of context.
3.3.1 Error Identification (Level A)	Supports	For all input errors that are automatically detected, the items that are in error are identified and the errors are described to the user in text.
3.3.2 Labels or Instructions (Level A)	Partially supports	Labels or instructions are provided for the majority of content that requires user input, with minor exceptions. These include: <ul style="list-style-type: none"> • In the 'Add videos from YouTube' modal, <select> controls lack an accessible name. • Sortable table headers contain a triangle symbol that could confuse screen reader users.
4.1.1 Parsing (Level A)	Supports	Markup-based content does not have any parsing issues known to have an accessibility impact.
4.1.2 Name, Role, Value (Level A)	Partially supports	For most user interface components, the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes

Criteria	Conformance level	Remarks and explanations
		<p>to these items is available to user agents, including assistive technologies. However, there are minor exceptions. These include:</p> <ul style="list-style-type: none">• Tooltip controls are not exposed to assistive technologies.• Column headers that can be activated to sort the table do not have the correct roles or sort status information.• Tabbed navigation has not been assigned the correct roles and ARIA attributes.• Currently selected menu option is not made available programmatically.

Table 2: Web Content Accessibility Guidelines (WCAG) 2.1, Level AA

Notes:

Criteria	Conformance level	Remarks and explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	The website does not contain synchronized media with live audio content.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not applicable	The website does not contain any synchronized media which would require an audio description.
1.3.4 Orientation (Level AA 2.1 only)	Supports	All content and functionality is presented and usable at different orientations.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Partially supports	The purpose of most input fields collecting information about the user can be programmatically determined, with minor exceptions. These include: <ul style="list-style-type: none"> On the Login page, the Password and Organization URL fields do not have autocomplete values
1.4.3 Contrast (Minimum) (Level AA)	Partially supports	The majority of text and images of text have sufficient contrast, with minor exceptions. These include: <ul style="list-style-type: none"> Error message text on the login screen: Foreground: #DC3545, Background: #FAFAFA, Contrast ratio: 4.34:1. Green success status text in the My Files page: Foreground: #58B158,

Criteria	Conformance level	Remarks and explanations
		<p>Background: #DFF1E1, Contrast ratio: 2.27:1</p> <ul style="list-style-type: none"> On the Choose Main Service page, light blue link text on grey background for footer links: Foreground: #007BFF, Background: #F8F9FA, Contrast ratio: 3.78:1. On the Add or Uploads file page, light grey text on light grey background for file size limit: Foreground: #6C757D, Background: #F3F3F3, Contrast ratio: 4.23:1.
<p>1.4.4 Resize text (Level AA)</p>	<p>Partially supports</p>	<p>The majority of pages on the website allow text to be resized / zoomed up to 200% without loss of content or functionality, with minor exceptions. These include:</p> <ul style="list-style-type: none"> In the videos from YouTube Modal, when text is resized to 200% the contents of the modal are clipped entirely off screen on the right. In the Finalize order page, when text is resized to 200% content becomes

Criteria	Conformance level	Remarks and explanations
		overlapped and illegible.
1.4.5 Images of Text (Level AA)	Supports	The website appropriately uses text to convey information in text. It does not make use of images of text to convey information.
1.4.10 Reflow (Level AA 2.1 only)	Partially supports	<p>The majority of website can be resized to a width of 320 CSS pixels / a height of 256 CSS pixels without loss of content or functionality, and without requiring scrolling in two dimensions, with minor exceptions. These include:</p> <ul style="list-style-type: none"> • When viewing the Login screen in a small viewport, in order to access all the pages content users have to scroll horizontally and vertically. • When viewing the My Files screen in a small viewport, in order to access all the pages content users have to scroll horizontally and vertically. • When viewing the Choose Main Service screen in a small viewport, in order to access all the pages content users have to scroll horizontally and vertically.

Criteria	Conformance level	Remarks and explanations
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p>	<p>Partially supports</p>	<p>The majority of interface components and graphical objects have a contrast ratio of at least 3:1, with minor exceptions. These include:</p> <ul style="list-style-type: none"> • Throughout pages, the borders of input elements contain insufficient contrast, for example: Border: #CED4DA, Background: #FAFAFA, Contrast ratio: 1.43:1. • Throughout pages, visible focus indicators contain insufficient contrast, for example: Outline: #CCDEFD, Background: #FFFFFF, Contrast ratio: 1.36:1.
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p>	<p>Supports</p>	<p>The website allows for relevant text style properties to be changed without loss of content or functionality.</p>
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p>	<p>Does not support</p>	<p>The majority of additional content that appears on hover or focus is dismissable, hoverable and persistent, with minor exceptions. These include:</p> <ul style="list-style-type: none"> • It is not possible to move the mouse cursor over tooltip content throughout multiple pages

Criteria	Conformance level	Remarks and explanations
2.4.5 Multiple Ways (Level AA)	Supports	More than one way is available to locate web pages (with the exception of pages that are the result of, or a step in, a process.)
2.4.6 Headings and Labels (Level AA)	Supports	All headings and labels appropriately describe the topic or purpose of their related content.
2.4.7 Focus Visible (Level AA)	Partially supports	The majority of keyboard operable user interface components provide a visible keyboard focus indicator, with minor exceptions. These include: <ul style="list-style-type: none"> On the 'Add videos from YouTube' modal dialog, the clear search button does not contain a visible focus indicator.
3.1.2 Language of Parts (Level AA)	Supports	The human language of each passage or phrase in the content can be programmatically determined.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational mechanisms that are repeated on multiple pages within a set of Web pages occur in the same relative order each time they are repeated.
3.2.4 Consistent Identification (Level AA)	Supports	Components that have the same functionality within a set of pages are identified consistently.
3.3.3 Error Suggestion (Level AA)	Not applicable	The website does not contain any components expecting

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		user input that have known suggestions for corrections.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not applicable	The website does not contain pages that cause legal commitments or financial transactions to occur, modify or delete user-controllable data in a data storage system, or submits user test responses.
4.1.3 Status Messages (Level AA 2.1 only)	Partially supports	<p>Most status messages can be presented to the user by assistive technologies without receiving focus, with minor exceptions. These include:</p> <ul style="list-style-type: none"> On the My Files page, the status message detailing number of files selected does not have the correct ARIA attributes to be exposed to assistive technology users.

Table 3: Web Content Accessibility Guidelines (WCAG) 2.1, Level AAA

Notes:

Criteria	Conformance level	Remarks and explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not evaluated	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not evaluated	
1.2.9 Audio-only (Live) (Level AAA)	Not evaluated	
1.3.6 Identify Purpose (Level AAA 2.1 only)	Not evaluated	
1.4.6 Contrast Enhanced (Level AAA)	Not evaluated	
1.4.7 Low or No Background Audio (Level AAA)	Not evaluated	
1.4.8 Visual Presentation (Level AAA)	Not evaluated	
1.4.9 Images of Text (No Exception Control) (Level AAA)	Not evaluated	
2.1.3 Keyboard (No Exception) (Level AAA)	Not evaluated	
2.2.3 No Timing (Level AAA)	Not evaluated	
2.2.4 Interruptions (Level AAA)	Not evaluated	
2.2.5 Re-authenticating (Level AAA)	Not evaluated	
2.2.6 Timeouts (Level AAA 2.1 only)	Not evaluated	
2.3.2 Three Flashes (Level AAA)	Not evaluated	
2.3.3 Animation from Interactions (Level AAA 2.1 only)	Not evaluated	
2.4.8 Location (Level AAA)	Not evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not evaluated	
2.4.10 Section Headings (Level AAA)	Not evaluated	

Criteria	Conformance level	Remarks and explanations
2.5.5 Target Size (Level AAA 2.1 only)	Not evaluated	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Not evaluated	
3.1.3 Unusual Words (Level AAA)	Not evaluated	
3.1.4 Abbreviations (Level AAA)	Not evaluated	
3.1.5 Reading Level (Level AAA)	Not evaluated	
3.1.6 Pronunciation (Level AAA)	Not evaluated	
3.2.5 Change on Request (Level AAA)	Not evaluated	
3.3.5 Help (Level AAA)	Not evaluated	
3.3.6 Error Prevention (All) (Level AAA)	Not evaluated	

Legal disclaimer

Include your company legal disclaimer here, if needed.