**Go Live Webex - Thursday June 20, 2024**

**Invoking Professional Judgement discussion -**

**Q**: Deann - when we compared FTT to the correct ISIR page that don’t match on the SAI go look on suspense and yes it matches there - is it possible to award student on the correct SAI OR do we have to under award ?? How do we award a student their correct Pell if the SAI on Correct ISIR screen does not match FPP/Suspense SAI. Hope that is enough for the notes!!the correct ISIR page is giving a higher SAI - over under award -

**A**: Zoya - award based on the correct - look at suspense and if its different to what they have then manually award based on X - giving them sub and unsub- it wasn’t awarding those correctly either -

Martin shared screen - he’s getting an error message and can’t get the correct Pell amount to stick -

**A**: Karina - Clark- advised to award using the PJ screen - Pell award reduced by Aggregate … standard message - award in PJ until Oracle delivers a fix -

**Navigation** > Financial Aid - Awards - award processing - invoke professional judgement

**Q**: Tony WVC - So suspense ISIRs have correct SAI?

**Q**: Oscar YVC - Are folks comparing SAI on the award screen to SAI in Suspense for all students?

**A**: Deann - Cascadia - Oscar, I'm comparing FPP to the Correct ISIR screen. Most have been correct.

Ashley - the Falls - Oscar we are checking SAI on correct ISIR suspense management and FPP

Reference center “Assign Awards Override with Professional Judgement” QRG

<https://ctclinkreferencecenter.ctclink.us/m/92427/l/1005689-9-2-assign-awards-override-with-professional-judgment>

# - # - #

**Q**: Ardella - Centralia - Is there a query that would show us who is awarded via invoke PJ?

Parking lot - does not appear to be a query for this, at this time we’d advise keeping an excel spreadsheet to internally track -

**Q**: Amy - BC - Question 1: does anyone here to use CTC\_COMMUNICATION\_LIST\_BY\_DATE - List of Comms by Date to create the report? Q2: if answer is YES, how you determine the letters aid year since there is no year option to select for this query? if No - which query that we need to use?

**A**: Issue here was using the same letter code for the EY/OY - should update the setup for the new letter code - refer to the email from Debbie with instructions on how to update the current year - 6/7 current year jobset - this college odd year award notification is F00

Melanie - Shoreline - Has Christine or Jennifer setup your new award letter?

**BAS students award amounts for WCG issue -**

**Q**: Shawn - GRC - Has anyone seen WCG award amounts (for BA level) revert to 2023-24 amounts if re-validating for some reason? Had to revalidate a couple of times -

**A:** Karina - Clark - Yes, I’ve seen that happen on a couple of my BAS students!

**A**: Ashley - SFCC I have not seen it but we just started our packaging Tuesday and slow going 😕

**Q**: Zoya- is it only happening so far to the BAS students?

**A**: Shawn - so far yes only BAS -

# - # - #

**Q**: Millicent - Highline - I created a ticket on Tuesday. We added our letters to the job our welcome letter did not send. can we take a look?

**A**: Wrong code in the run control for pop update - fixed it in the webby while sharing screen -

**Q**: Kim cross listing the list of mass assigning queries against run controls in my jobset and came across some that I don’t have .. in my … does anyone have this…? QCS\_FA\_SB\_AD\_100\_EXCL\_UND\_RES - is it just providing extra messaging? We use EXX 100 generic residency mismatch checklist -

**A**: 100 checklist is bio demo / residency is mismatched - its using those that are reflected as undetermined - there is a list of queries to assign checklist - don’t have to use all of them some colleges pick and choose - some are for sure you want to use - but not all colleges use all the queries in this list -so they may not be in your specific jobset -

Here is the query description - “Colleges that are using QCS\_FA\_ASSIGN\_UND\_RES\_CHKLST to assign Exx325 Undetermined Residency checklist can use this query to assign Exx100 Residency Mismatch ISIR versus Bio checklist for those who are not undetermined residency. If a college uses CTC\_FA\_SB\_AD\_100 in conjunction with this query, please note they will get both the Exx100 and Exx325 assigned”

**A**: @Kim - we don't use it because we want it to assign the checklist on students who are undetermined since they're being charged international rates so we look at them as ineligible until they've updated to in-state or out of state.

**Q**: Alicia - Edmonds - We tried to download but have no new WASFAs since 6/11. Is that still normal? Desperately trying to add enrollment protection for some students, at least

**A**: What’s normal these days? Cassie from BBC - has not received any new ones since May 30th - Shaw at GRC hasn’t had anything showing since June 6th - sounds like ‘normal’ and Oscar - YVC - no new records since June 10th. Maybe a pause while Regents applies fix to records.

**Q**: Shawn Warner - GRC - Can I just confirm with the group that for WCG household, when no data populates from the ISIR that we are using the "dependents" number from FTI data (along with marital status)?

**A**: Danielle Lee SFCC - We are using the exemptions, the manually added hhs number, or the assumed hhs on the last page of the ISIR - Zoya confirmed they’re doing the same at Spokane

**Q**: Yeumie Truong - is there a way to update in mass the WCG - can a college update after they loaded ISIRs?

**A**: yes - It’s in the WCG processing guide - the steps are listed for when a client has to update after the fact -

QRG WCG and CBS Processing BPG

<https://ctclinkreferencecenter.ctclink.us/m/92436/l/798586-wcg-and-cbs-processing-business-process-guide> starts on page 9

**Q**: Yeumie Trong - missed the exact question sadly ☹ student isn't getting the checklist item. Jobset is running and student is found by the query.

**A**: If contributor filed consent, but their tax information was not found then the parent is prompted to manually enter IRS / tax info

**A**: In the event definition - the update status box was checked - it looks in Checklist Item details for details / status - uncheck the box from event definition setup

Navigation: Campus Community> 3c Engine> Setup 3c Engine> Event Definition

Lizz Moon-Patrick - Columbia Basin - CBC similarly did not have any student marked for verification in 2024-25. Would someone from SB be willing to check our JobSet please?

**Q**: Question about how to approach no longer prorating SAI? Students registered for ½ time and COA an SAI - student impacted with no aid - any suggestions or feedback?

**A**: policy procedure question for the FA community - leverage your colleagues or FA drop in session -

**A**: Ashley Clark- SFCC - For state funding and sub loan funding I believe you cannot award if there is no need do to a proration of the budget. In addition WS funds would not be eligible. I have seen back and forth things on Pell so off the top of my head I do not know the regulation. If the stuent is WCG connect I do believe even without need you can given them max WCG funding as they meet the means test in another way. Sorry I hope that helps to give insight.

**A**: Tracy Dahl - Centralia - Just new information that we got clarification from WSAC, those WCG Connect students also get Bridge Grant

**Q**: Cassandra Fry - BBCC 6/20/2024 11:47 AM • Our institutional council changed the start date of Fall quarter to 9/23 and end date to 12/12/24; can you verify the areas that need to be updated? I confirmed that I updated the Disbursement ID Table and Disbursement calendars so far but want to be 100% sure I didn't miss something.

Tracy Dahl - Centralia - We also had changes to our calendar for 24-25. Good question Cassandra, I was wondering if I got all the spots

**A**: Have you originated any loans, Pell is dynamic dated - for loans you should be okay - how about census date table? I’d go back to the AYR guide just to be sure.

Navigation> Setup SACR> Product Related> Financial Aid> FA Term> Setup FA Term

**Q**: Karina Sanchez (Clark College) - We're trying to write a query in PCD that includes the self-reported tax filing status but are having a difficult time finding these fields from the ISIR. We're wondering if it's because the fields are not available or we don't have access?

**A**: highly sensitive security role likely isn’t in production yet and other fields needed are likely not in production yet - PCD won’t be updated until July 1st

Q: Sterling McKeronon - Renton - FSA said call FPS - Phone number for FPS?

A: Cassandra Fry - BBCC - 1 800 330 5947

<https://fsapartners.ed.gov/help-center/fsa-customer-service-center/service-centers-for-schools>

A: Posted on FSA Known Issues site for more info, which is also linked on our reference center

**Q**: Ashley Clark - The Falls - Manual process to update for anyone less than 9 months for weeks of instruction so the Pell budgets are right? Take out the weeks of instruction and the recreate the budget twice?? Is that still an issue/required?

**A: Follow the QRG** for Update Pell COA for Students not Budgeted for all Projected Terms in the Aid Year as Oracle doesn’t consider this a bug so no fix targeted at this time -

<https://ctclinkreferencecenter.ctclink.us/m/92423/l/1574826-update-pell-coa-for-students-not-budgeted-for-all-projected-fa-terms-in-the-aid-year>

**Q**: Anna Peros - in communications the URL thing - its weird but it works but it breaks in a weird spot - If we update will it update with the broken links - or …letter has description info in the item - the links were working - but when the descriptions breaks it breaks it at a weird spot - so the link has a space in it now -

**A**: Nothing updates the communication so you’d likely have to resend - but you could try remove the matching if it already exists so it will over write what is already there -

**Q**: Oksana and Cindy and Yeumie - Renton - Query for ineligible course work - CTC\_FA\_INELG\_COURSEWORK - doesn’t even come up for client

**A**: Might be security issue - yes - contact your LSA and ask they add this role - ZD\_DS\_QRY\_ACADEMIC\_ADVISEMENT