***Go Live Webex Friday June 14, 2024***

**Q**: from Ardella Williams-Nelson - Are there global checklists I should be using for these queries: QCS\_FA\_ISIR\_ACTIVE\_DUTY, QCS\_FA\_SB\_AD\_SPC\_FLAG, QCS\_FA\_ISIR\_PACIFIC\_ISLAND\_RES, QCS\_FA\_STATE\_AID\_LEU

**A**:A ticket was filed and we will be sharing this information in the webex Friday and will share in the notes Friday. (193962) For the 5 queries specified in the ticket - “I've listed out the following queries and their corresponding checklists. Some do not have a certain defined checklist, but have a global-ish checklist as colleges have moved into ctcLink.”

* QCS\_FA\_ISIR\_ACTIVE\_DUTY Checklist: No true global, recommended to use Exx136
* QCS\_FA\_SB\_AD\_SPC\_FLAG Checklist: No true global checklist currently your institution has Exx151?
* QCS\_FA\_ISIR\_PACIFIC\_ISLAND\_RES Checklist: Exx137
* QCS\_FA\_STATE\_AID\_LEU Checklist: Exx144
* QCS\_FA\_SB\_AD\_100\_EXCL\_UND\_RES Checklist: Exx325 can also couple with Exx100
	+ Also a reminder to leverage wildcard “%special” as an example on the checklist item table when searching for checklists and make sure your correct history is NOT checked

from Chantel Fields - If there's any chance to run over the weekend, we would love to do that.

from Elizabeth Griswold - Peninsula - Question on contingency awarding: I did not find the instructions on how to remove the External Award check mark in the contingency awarding guide. What is the process for removing that EA checkmark?

from Britney Corbitt 🐘 (SBCTC FA) - The instructions are forthcoming. It doesn't need to be removed until right before disbursements are made. It will be a pop update process. The queries are in PRD now we just need to get the QRG spun up. Stay tuned :)

from Jon-LCC - Is there a query that pulls data from the NSLDS loan data page since the PLEU lifetime c code is missing from FAFSAs therefore the NSLDS PLEU checklist didn't get added to students who are close to limit

from Britney Corbitt 🐘 (SBCTC FA) - Jon, I feel like no, but let me search around

**Q**: from Jessica Perez - I have a question about housing. We want to use the population update for housing. I am at population selection and have the record table STDNT\_AID\_ATRBT but I am stuck on the population part and what else I need to do to set this up correctly.

**A**: ctcLink Housing Type Update - right now we’re advising to use the external file load - (pg. 3)

from Kelly Forsberg (SBCTC)🦄 - @Jon, Debbie's new File Review Query has Pell LEU on it: QCS\_FA\_FILE\_REVIEW\_DATA

**Q**: from Cassandra Fry - BBCC - Question on packaging plan doc that Debbie sent: I have 2 equations for SEOG and BBCC Grant Waitlist because we have it set up to award BAS program students $1950 for the year & $1200 for the year on AAS degrees. Can I update both sets of equations to the CTCFASBSSEOG and CTCFASBCGRNS or do I need to remove the 2nd line item on both item types and increase awards manually as necessary?

**A**: Spot on those would work with / they won’t differentiate between so it would mean increase for the BAS programs manually - you could remove those two rows and of course - please test in PCD 1st

from Jessica Harris LCC - That brings up a request please, when FA support is putting out the guides and such, can you please put page numbers on them? Just for all our own sanity?

**Q**: from Christine Taylor - Bellevue College - Sorry I am late to the party. Am I correct to think that everyone's WCG is not awarding properly?

**A**: For 100% of the students at LCC the data isn’t coming over correctly - you need to update the MFI page manually, whats the AGI and household size and hit calculate - then when you go to retrieve it should calculate correctly

The page builds in your job IF your job ran to success - but if you are a college whose job failed at that spot, you’d have to manually populate the page.

Dependent student and parent - if one used DDX and one manually entered - that information is not pulling over into the WCG eligibility page

from Ashley Clark- SFCC to everyone: 9:40 AM

Before we move on can I mention some other things I am seeing incorrect? Whenever you are done though Ana. Thanks

Developer is looking at this page and how data pulls in and will be addressing these issues during testing.

**Q**: from Amy Jing - Bellevue College's ISIR distribution status still shows as 'Posting' for JobSet since yesterday afternoon. I just wanted to make sure this is okay. Thanks!

**A**: It’s a way Oracle works (WOW factor) but if a client has gone through the rest of the job and sees that the other jobs/actions/processes are processing just fine

from Christine Taylor - Bellevue College - Sorry I am late to the party. Am I correct to think that everyone's WCG is not awarding properly?

from Jessica Perez - Thanks!!

from Jon-LCC - @Kelly Thanks. I will take a look at that. We have never used that query before so I have to dig into how I can use it

from Chantel Fields - Does Jon want to demo that?! Jon, could you complete my set up please? My WCG doesn't seem to understand EI :D

from Ashley Clark- SFCC - Before we move on can I mention some other things I am seeing incorrect? Whenever you are done though Ana. Thanks

from Alicia - I haven't been able to join all of these, so I have a question but it's very possible it's already been gone over.

from Jessica Harris LCC - If it affects their WCG eligibility and how we award them, then we definitely need to know before do a bunch of awarding.

from Britney Corbitt 🐘 (SBCTC FA) - That's okay, Alicia. Ask away :)

from Alicia - We reviewed and the NSLDS Pell LEU checklist did not populate on any of our students. I confirmed that we have students who should have that checklist item, and that my query for it does not populate results

from Jon-LCC - @alicia the PLEU C Code is missing from FAFSAs which is cauing this issue. IT happened to our students too

from Kelly Forsberg (SBCTC)🦄 - It's a known issue, Alicia. You can use the file review query to find your LEU students QCS\_FA\_FILE\_REVIEW\_DATA

from Tony Rosales - WVC - @Kelly - should that query be fun in Schedule Query only?

from Alicia - phew

from Kelly Forsberg (SBCTC)🦄 - Yes Schedule Queries-- it's huge

from Britney Corbitt 🐘 (SBCTC FA) Yes, Tony, It's very large May take 10 min or more

from Tony Rosales - WVC - Thanks!

from Alicia - I ran it last night, fortunately. It took like 30 minutes!

from Oscar Verduzco-YVC - Will issues with WCG Eligibilty page and Enrollment Intensity be added to FAFSA Simplification Reference Center page?

from Kelly Forsberg (SBCTC)🦄 - @Oscar, yes, it's coming

from Alicia - That's what we are doing

from Shawn W he/him GRC - That's what we have been doing at GRC.

from Ashley Clark- SFCC - Yes the Is Delete column is there in what you run currently (was there for spring interim)

from Lisa Fortson - CPTC - For the WASFA pull process, when you aid year active is there a way to do this in batch or do you manually do this for each student you pull in?

from Jessica Harris LCC - Lisa - Yes you can aid year activate in batch

from Joy, she/her, BTC - Oh! I was just curious as to how many schools didn't have it run. Thanks! Just being nosey. And impatient. ;)

from Katie - Olympic - We appreciate everything you're doing, FA Support Team!!! I think you just go to aid year activate, and use an external file to aid year activate?

from Jessica Harris LCC - Katie - Yes, external file to aid year activate in batch

from Katie - Olympic - I used the list of students we got from combining the PRD and PCD queries

from Jed Lara - SBCTC FA Support - Can be a manually build a list of students, or after gather students from the Contingency Awarding queries and populations

from Anna Peros Clark College - Header line needed?

from Donna Langley - Shoreline - That is helpful, thank you!

from Katie - Olympic - That is why I always Preview Selection Results

from Ashley Clark- SFCC - Hey Jed I am working on the process to waive out the people over 24 for some of the dependency status checklist that are assigning. Would this be something you all would want to share how to do it by file upload? Or I can? A couple people asked me but do not want to over step

from Millicent Ollee - Highline - I am still working on out of sequence ISIR's

from Chantel Fields - Looking through contingency awarding plans

from Jed Lara - SBCTC FA Support - You're absolutely welcome to share Ashley! :)

from Ana Ybarra 🏳️‍🌈SBCTC - ufff- keep swimming Millicent :)

from Ardella Williams-Nelson - Please show Ashley

from Jessica Harris LCC - I love how we all struggle to find the screen we want to share because we all have SO many screens open at the same time

from Cassandra Fry - BBCC - Waiving students that had the checklist for UHY, orphan/ward, etc that is 24 or over

from Joy, she/her, BTC - (Jotting down another reason why I heart Britney)

from Elizabeth Griswold - Peninsula - PC sent out 150 of these "proof of homeless youth" communications yesterday to a majority of Independent students. It's been fun.

from Jessica Harris LCC - Elizabeth - same.. super fun

from Kim Geer, LWTech - @Ashley, would you be willing to share out your procedures once you have them finished?

from Christine Taylor - Bellevue College - Yes. I would love a written thing of this to share.

from Lorena Saucedo-TCC - this is for after you run your job to captures those right?

from Oscar Verduzco-YVC - what was the query you used?

from Ashley Clark- SFCC - QCS\_FA\_APPLIED\_UHY\_CHECK

from Christine Taylor - Bellevue College - Great share Ashley.

from Shawn W he/him GRC - Thank you, Ashley!

from Lorena Saucedo-TCC - Thank you Ashley.

from Jon-LCC - the File review query shows open checklist

from Ardella Williams-Nelson - Is there a reason we are not able to add FINT checklists right now?

from Millicent Ollee - Highline - Will the Coorect Isir page have the capability to carry the aid year? I am also finding switching between 24-25 Suspense Managment & ISIR corrections it is carrying the first ID I use and not changing to the new ID I just looked at on the Supsense page

from Kelly Forsberg (SBCTC)🦄 - @Millicent, there's been some recent security lock downs on that page which may have impacted the Carry ID functionality on that page

from Millicent Ollee - Highline - but it is keeping the last Empl used when switching between corrections and suspense

from Ashley Clark- SFCC - Karina how did you find they were not Pell eligible when they had the Pell min indicator? Just out of curiosity.

from Christine Taylor - Bellevue College - Isn't the amount different from $1524 now?

from Anna Peros Clark College - Is the WSAC WASFA page down? I was trying to download WASFAs and it's coming up with a blank page

from Jon-LCC - WCG FT for 65% for 2 yr degrees shoudl be 1588

from Christine Taylor - Bellevue College - Thought so Jon. Thanks.

from Christine Taylor - Bellevue College - I just saw the 1524 on that and went what did I do wrong this time. Want to make sure I am not crazy besides my normal crazy.

Molly Groyer - SBCTC (FA) 6/14/2024 11:17 AM • Here's the HEUG post for agg issues with Unsub: <https://www.heug.org/discussion/getting-aggregate-limit-reached-message-9129-for-unsub-loans>

from Karina Sanchez Clark College - Ashley- I was comparing to the file review query.

from Alicia - @Anna, same thing happened to us

from Karina Sanchez Clark College - Yes, we need to update our WCG numbers

from CELVA BOON-CPTC - My staff went to manually build a budget for a scholarship and got this error FAPBUDRC did not complete sucessfully. Check messages. (14450,59)

The residency budget components - the items where you see Amount 0.00 are the items that are needing to be removed - 1st step is to add a row - set the date back to 01/01/1901 - then start to minus out each one - click save - scroll to the bottom - previous in list button - expand / view all - you’ll see the 0.00 amounts and repeat steps -

from Donna Langley - Shoreline - Anna, yes, the WSAC WASFA portal appears to be completely down right now.

from Anna Peros Clark College - Thanks for the confirmation!

from Kelly Forsberg (SBCTC)🦄 - Celva, that message is caused by incorrect set up on the budget pages in Set Up SACR. Do you have the EMPL pls that error message happened upon?

from CELVA BOON-CPTC - student empl is 203203966

from Millicent Ollee - Highline - is there a query to find duplicated loaded ISIR transactions?

from Ashley Clark- SFCC - Hey All-- I shared out via DIRFINAID the process I made for SFCC to waive out the dependency checklist for those over 24. It looks daunting but a lot are screenshots to hopefully help with initial setup. If someone has easier solutions or comes up please share out! Hope it helps

from Oscar Verduzco-YVC - Thank you Ashley!

from Anna Peros Clark College - I think it is back up now

from Tony Rosales - WVC - So I was going to flip my jobset to activate for Monday morning, students can't see that we have their applications yet right since I haven't given them access to view 2025?

from Jon-LCC - I just popped back on. There wasn't a miracle update for our 24/25 WCG fix to allow us to turn our jobs on was there?

from Lorena Saucedo-TCC - did I miss something? are we ok to Activate 2025 jobsets?

from Cassandra Fry - BBCC - If we waive the dependency checklists for these students that are 24+, when our jobset runs again, it won't add them on again because there's one already on their account, correct?

from Jon-LCC - I texted Jessica letting her know the fate of the world depends on her. So hopefully she will be able to pop in here soon

from Ashley Clark- SFCC - Agreed with that-- I think that also it really depends on your setup on tab 2 of your 3 C engine assign checklist too

from Ashley Clark- SFCC - Want to make sure that you have the check duplicate checklist box checked with vaiable data match I beleive but I could be wrong!

from Cassandra Fry - BBCC - I'll triple check that I set it up correctly

from Jon-LCC - Jessica is on her way! should be any minute now

from Alandra Barker - WWCC - Does the studetn have FA Terms built?

from Ashley Clark- SFCC - Quick questions if we are manually rebuilding budgets, and are trying to project FT if a student is less than FT in a registered term, we still only need to override FA load and then recreate budget right? Nothing wil get messed up if we leave say 83% for enrollment intensity when we rebuild that right? Numbers check out but want to be sure no background processes that it would impact. Thanks

temp override - at the moment with EI - you shouldn’t need to touch the enrollment intensity box or the override

from Millicent Ollee - Highline - ^^ you have to make sure that you uncheck the box on FA Term tab so that it will rebuild correctly if enrollment changes

from Katie - Olympic - So we can start up our 2025 JobSets?!?!

from Tracy Dahl - I am going to shout it out!! Thanks for great FRIYAY news. Love Miss Stephanie!!!

from Ashley Clark- SFCC - thanks @millicent , we do that process at the end once we package, just wanted to be sure nothing else is needed or changed with intensity :)

from Donna Langley - Shoreline - Jed, so just go to actions > delete request in process monitor?

from Jed Lara - SBCTC FA Support - Correct :)

from Donna Langley - Shoreline - thanks!

from Kelly Forsberg (SBCTC)🦄 - Workaround on that: For these students run the query CTC\_FA\_SNG\_ALL\_RECORDS to identify students with $0 and manually updated the WCG Income so that the WCG Eligibility View page calculates correctly

from Ashley Clark- SFCC - If we lock it though it will not load in new ISIR transactions right?

from brett - but we can identify those and mass unlock or no?

from Kelly Forsberg (SBCTC)🦄 -@Brett, ::checking the guide::

from brett -haha sorry thank you kelly

from Millicent Ollee - Highline -yes, if you lock it will not update with new ISIR. or when you run the process again. You will have to unlock to run the eligibility process again

from Kelly Forsberg (SBCTC)🦄 -Millicent, yes, this! But is there a batch unlock, I don't think there is

from Kim Geer, LWTech -PSS?

from Tracy Dahl -So housing type needs to be blank?

from Millicent Ollee - Highline -Does anybody know if the MFI's are the same as last year?

from Ashley Clark- SFCC -@millicent they changed the charts are on WSACs site :)

from Ashley Clark- SFCC -

<https://wsac.wa.gov/sites/default/files/2024-25_MFI-WCG-Bridge-CBS_65%25_11.14.23.pdf>

from Millicent Ollee - -thanks Ashley

from Britney Corbitt 🐘 (SBCTC FA) - Tracy, I'll answer out loud to clarify after this topic :)

from Jon-LCC -did you try to active it before or after Deann did her fix?

from Jed Lara - SBCTC FA Support - Don't forget to have the Begin date set to today :)

from Jon-LCC - Is that bug just for students who have the SAI bug?

from Molly Groyer - SBCTC (FA) -"The Federal SAI exceeds allowable amount to receive Pell; student is not Pell eligible." This awarding message appears to be related to a min Pell indicator bug.

from Jon-LCC - I know we ended the day yesterday looking for a query to help us with enrollment changes. was there any update on that?

from Ashley Clark- SFCC - That is probably the best intro I have heard yet

from Kelly Forsberg (SBCTC)🦄 - The 'it depends' answer to a door knock, so Fin Aid

from brett - There are a few more questions ahead of this in the chat but i was also wanting to hear the answer to Ashleys q: answered above

from Jon-LCC - I would interject that is it something that needs to be updated today Brett or with our jobs back on it will update then and can be worked Monday

from Jon-LCC - But from what LCC noticed the Enrollment intensity also needs to be updated for the amounts to reflect correctly - just not budgets since those are f/T/H/LT

from Lorena Saucedo-TCC - do I need to update anything on my actual communications or just the run controls under my jobsets? - so sorry, this is not my favorite - both my EY & OY Jobs are set to active

from Jed Lara - SBCTC FA Support - @Brett would you override, build budget and then remove override once that process is ran? Double checking how your process would be implemented

from Oscar Verduzco-YVC - Do we still need to submit ticket if we need to update all student budgets after updating a budget component figure?

from Lorena Saucedo-TCC - if my job fails today, can I life a ticket on Monday? Will not be able to join the sessions next week. I have over 300 students with the 162 checklist, should I take out of my job set until clarification. I dont want to create chaos in our office, have enough

from Shawn W he/him GRC - I'm probably just missing it, but I'm not seeing the 2024-25 Known Issues in ctcLink info on this link: https://ctclinkreferencecenter.ctclink.us/m/104724 from yesterday's communication.

from Britney Corbitt 🐘 (SBCTC FA) - It's under "FSA's FAFSA Issue Alerts & Technical Known Issues" Last item under Financial Aid Resources

from Kim Geer, LWTech - Before we all head out for the weekend, I just wanted to say thank you to the support team for hanging in there with us as we have asked the same questions 999 different times and have each been in a different place in this process. This has been one of the most draining weeks I've had in a long time due to personal and profesionnal reasons, and I appreciate your support as we navigate these waters together.

from Jon-LCC - I second that. Ana, Jed, Britney, Molly, Kelly, the Vacationing Debbie, any I might have missed. You all have been rockstars and we greatly appreciate you!

from Tony Rosales - Yes, thank you all for your help!

from Lorena Saucedo-TCC - same here, thank you SBCTC Support team and a especial thank you to Stephanie for letting us go live, again :-) Thank you Ana, Brittney, Connie, Jed, Molly and last but not least Debbie for putting together such a great documents for us to follow.

from Deann Holliday - Cascadia College she/her - I am grateful for the week and assistance. My derrière does not... LOL.Jed - Happy Father's Day!!

from Tracy Dahl - This week has been an adventure for sure. Like a Disney Cruise and Titanic all in one. Thanks for bringing us into shallow water to get some relief and enjoy the 2024-25 ISIR Jobset is on! Feeling a dance party coming quick!! Thanks SBCTC staff and FA family!!