***Go Live Webex Wednesday June 12, 2024***

**Q**: Katie - Olympic - Is it important that the new checklists and event IDs are created before our Jobsets run for 2025 aid year? I ran into an issue while attempting this yesterday.

**A**: Yes

Ana Ybarra 🏳️‍🌈SBCTC - ZD\_DS\_QRY\_FA\_FTI\_HIGH\_SENS

Jed Lara - SBCTC FA Support - Query needing this role to run: CTC\_FA\_SB\_AD\_027

Query needing this role to run: CTC\_FA\_SB\_WV\_027

Query needing this role to run: CTC\_FA\_SB\_WV\_025

Deann Holliday - Cascadia College she/her - Everyone running = Spinning!! HAHA

Jessica Perez Pierce College - It's working thanks!

Lizz Moon-Patrick | CBC - This query is not coming up for me. I apologize that I missed this step the past two days.

Christine Taylor - Bellevue College - I have a ticket in to IT but we have not been given permissions yet.

Joshua Temple - I usually just run PT\_SEC\_USER\_ROLES to check a users list of security roles, but this requires having the ZD\_DS\_QRY\_SECURITY\_TABLES role to run it

chris bouchard - whatcom - If we get an error does that mean our security person didn't get this set up correctly? We requested it Monday am.

Lisa Fortson - CPTC - Not coming up for me

Alicia Mallahan - Edmonds - Mine worked! I finally have something where mine worked! But I only had one result on AD\_025

Jessica Perez Pierce College - It stopped working now it states no matching values were found.

Lorena Saucedo-TCC - nothing for me and we had it added yesterday :-(

Amy Jing - Hi Kelly, I figured out the BankMobile communication for the ISIR jobset last night already. However, thank you so much for your help yesterday!

Alicia Mallahan - Edmonds - Mine worked! I finally have something where mine worked! But I only had one result on AD\_025

Jessica Perez Pierce College - It stopped working now it states no matching values were found.

Jon-LCC - So if we can see/run the query then security should be right?

Tony Rosales - Still spinning... putting me in a trance

Deann Holliday - Cascadia College she/her - Cascadia/Brett got it to work. I however got a Poxy Error, but I think it's because so many people are running?? Anyway, we'll call Cascadia good. TY

Katie - Olympic -It should just say "No matching values were found." means we have access, just no data to retrieve, right?

Melanie Ruiz - Shoreline she/her - Shoreline is good

Kim Geer, LWTech - LWTech is good

Jessica Perez Pierce College - I did it again and I am good, thank you!

Tony Rosales - I got "Proxy Error"

Robert Swires - YVC - I see no angry red box!

Shailene Gronemyer - SVC - Skagit is good

Katie - Olympic - OC is good

Amy Ybarra - SPSCC - SPSCC is good

chris bouchard - whatcom - The query comes up when I run it I get "an error has occurred"

Crystal Bagby GHC - grays harbor is good

Teresa - South Seattle - South seattle is good

Brittany Harper- North Seattle College - North Seattle is good

Chantel Fields - BTC is good. We have manually posted checklists and see results for the one student we posted.

Tuyet Tran- Seattle Central College - Seattle Cental is good

Terry Smith PC - Peninsula is good. Fantastic in fact.

Cassandra Fry - BBCC - AM BBCC is good

Lorena Saucedo-TCC - nothing

Tony Rosales - ZD\_DS\_QRY\_FA\_FTI\_HIGH\_SENS doesn't give me results, but the other queries pop up

Ardella Williams-Nelson - Centralia is good

Jessica Harris LCC - LCC is good

Deann Holliday - Cascadia College she/her - If you get the Proxy Error, try again... I did and it worked for me the 2nd time and with a different query.

Cassandra Fry - BBCC - CTC\_FA\_SB\_AD\_027

Tony Rosales - LOL, then Wenatchee is good

Jed Lara - SBCTC FA Support - CTC\_FA\_SB\_WV\_025 / CTC\_FA\_SB\_WV\_027

Lisa Fortson - CPTC - I ran both and still getting "No matching values were found."

Jed Lara - SBCTC FA Support - Everyone can see/access BOTH add and Waive queries?

Katie - Olympic - I can, yes.

Donna Langley - Shoreline - Shoreline is good.

Kim Geer, LWTech - Yes

Ben Beus--CBC - I can see the query but when I try to select a checklist item it just spins, so I haven't been able to run it yet

Ben Beus--CBC - I can see the query but when I try to select a checklist item it just spins, so I haven't been able to run it yet

Deann Holliday - Cascadia College she/her - Lisa - I think for "No matcing values were found." just means you don't have anyone pulling. I got that too, but I can run the query, so I think you have access... Just my two cents. :)

Ashley Clark- SFCC - SFCC is good with security, we pulled results

Britney Corbitt 🐘 (SBCTC FA) - Ben, I'm not sure why that's happening, but you do have the required role :)

Alicia Mallahan - Edmonds - Can you please confirm - those checklists were...191, 193, 195, 197, and 198, right?

Amy Jing - I can see both CTC\_FA\_SB\_ADD\_025 and CTC\_FA\_SB\_ADD\_027, but not CTC\_FA\_SB\_WV\_027 or CTC\_FA\_SB\_WV\_025

Jed Lara - SBCTC FA Support - For those that will be running the jobset, I can also double check if you'd like to send me the EMPLID of the staff that is to run the jobset. Mostly importantly, we want to make sure that person has the role so your jobset will not fail tonight :)

Cassandra Fry - BBCC - @Alicia - Yep; just don't forget that the first 3 begin with E and the last 2 begin with F :)

Krysta SCC - Krysta Betts @ SCC - 101004346, I was able to run the queries and got a few students so I think we are good but would look a double check

Jed Lara - SBCTC FA Support - I see you have the role Krysta :)

Britney Corbitt 🐘 (SBCTC FA) - Amy, you will need the role added.

Krysta SCC - Thank you Jed!

Anna Peros Clark College - When I tried to run this query: I am getting this error message:

Robert Swires - YVC - The CTC\_FA\_SB\_AD\_025 did give me one result.

Britney Corbitt 🐘 (SBCTC FA) - Anna the query name and error message did not come through

Anna Peros Clark College - When I tried to run this query: CTC\_FA\_SB\_WV\_025I am getting this error message: The record (VCS\_SFAISIRCT\_S) does not exist in the access groups available to you. (29,6)Access groups control which tables in the database you can run a query against. The specified record definition is not in any of the access groups to which you've been granted access.

Anna Peros Clark College - [Open Query] [CQryStmt::Prepare] QDM could not load query definition [ PUBLIC.CTC\_FA\_SB\_WV\_025 ]

Anna Peros Clark College - I have this role: ZD\_DS\_QRY\_FA\_FTI\_HIGH\_SENS

Lizz Moon-Patrick | CBC - epatrick@columbiabasin.edu

Jed Lara - SBCTC FA Support - Hmmm... interesting I see the role is assigned to you. but you may not have access to the record specified in the message

Lorena Saucedo-TCC - who can we ask if we have questions on the ISIR Jobsets?

Anna Peros Clark College - I am able to run these AD queries OK:

Anna Peros Clark College - CTC\_FA\_SB\_AD\_027CTC\_FA\_SB\_AD\_025

Katie - Olympic - I've been multi-tasking (getting new checklists and event IDs set up); are we still checking on peoples' securities and access?

Jessica Perez Pierce College - I am kinda confused and I apologize if I am behind but we need to create an event definition first in order to set up the new items in the isir jobsets?

Ben Beus--CBC - For CBC, the query worked for me but Lizz is not yet able to see it.

Jessica Perez Pierce College - Got it, I will go back to her email , thanks!!

Jessica Perez Pierce College - Will do thanks!

Tony Rosales - I'm on "AYRO Pages to go back to" trying to update the Aggregate Aid Limits, but I don't have correct history. Do we have to have it? Our I.T. person is having a hard time giving me that option.

Katie - Olympic - I'm just curious; what is the Tracking Group field on the Checklist Table page, and how does it function?

Britney Corbitt 🐘 (SBCTC FA) - Oscar that role is specific to the ability to query FTI data

Katie - Olympic - nevermind! I just read the blurb in the QRG

Kelly Forsberg (SBCTC)🦄 - Tony, can you please email fasupport@sbctc.edu on the correct history

Jessica Perez Pierce College - Will do thanks!

Tony Rosales - I'm on "AYRO Pages to go back to" trying to update the Aggregate Aid Limits, but I don't have correct history. Do we have to have it? Our I.T. person is having a hard time giving me that option.

Elizabeth Griswold - Peninsula - Question on award notification letter codes: PC is having an issue with KK0 letter code for odd-year ISIR jobset. Is there a way to check on if it's totally set up in the background of the system?

Kelly Forsberg (SBCTC)🦄 - Are you unable to get the letter code to populate in Comm Gen, per chance, Elizabeth?

Katie - Olympic - Thank you, Ana, for encouraging us to surpass our fears and speak up!

Christine Taylor - Bellevue College - Appreciate that!

Millicent Ollee - Highline - I have never setup event Id's is it straight follow the QRG

Elizabeth Griswold - Peninsula - @Kelly - no it will not populate.

Katie - Olympic - There are certain settings that aren't described in the QRG; I used previous checklists to make those settings determinations.

Kelly Forsberg (SBCTC)🦄 - Try assigning it to a student worker in your office first, like, as a test, because it won't populate in Comm Gen until you assign it

Connie Burrow - SBCTC-FA - @Tony-Aggregate Aid Limits updated

Ashley Clark- SFCC - Also always double check that in the event definition you go into the detail and put your school ID so it does not pull your personal ID when assinging the Checklist. That is one piece that can be missed super easily

Kelly Forsberg (SBCTC)🦄 - ^Good tip, Ashley

Jessica Perez Pierce College - I just heard something that caught my ear. There is a query with checklists? Sorry I did not catch it all but it sounded like it was in reference to the new checklists we are creating.

Kelly Forsberg (SBCTC)🦄 - Yes there are three available queries to choose from Jessica, for Bank Mobile HIGHERONE\_SELECT\_1, 2 and 3

Kelly Forsberg (SBCTC)🦄 - All dependent on your business process

Dr Flowers - TCC - We need to have a serious conversation - we’re missing out on some of the new improvements - to make sure that we’re doing everything that we need to do -

Tony Rosales - @Connie - THANK YOU!

Kelly Forsberg (SBCTC)🦄 - @Jessica, you can find the HIGHERONE\_SELECT\_ query descriptions in the FA Flow Guide on the ctcLink Reference Center

maisee-WWCC -for those schools awarding bridge grant split equally - are you splitting that 4 quarters if they are attending summer quarter as well or are you just splitting it F/W/Sp?

Elizabeth Griswold - Peninsula - @Kelly - thanks for that tip!! Works now! :D

Kelly Forsberg (SBCTC)🦄 - Awesome!

James Flowers - TCC - Thank you.

Jessica Harris LCC - Maisee - We are splitting it by 4 if they attend Summer

Melanie Ruiz - Shoreline she/her - @Maisee I was thinking split evenly over summer/fall/winter/spring

maisee-WWCC - Thank you - that is how I set it up as well to start for this year

**Q**: Alicia Mallahan - Edmonds - I'm checking through my jobset - is INAS Batch Calculation still used?

**A**: Connie Burrow - SBCTC-FA - As of the 2023-2024 Aid Year, the INAS Batch Calculation process was eliminated. However, deleting the process from ISIR Jobset shells can lead to errors and the field cannot be left blank. Therefore, leave the existing Run Control ID as is with 2023 parameters and keep it in your ISIR Jobset.

Alicia Mallahan - Edmonds - Thank you, Connie!!

**Q**: Joshua Temple - Noticed some lost access this morining, we are wondering if there were some security changes that could cause the issues as these things still work in PCD. We are no longer able to view packaging plan for our other campus WA171 can't view WA172 and vice versa. Also when using query CTC\_FA\_SERVICE\_INDICATOR\_LIST the placed ID# prompt doesn't allow us to search by specific staff ID#s at our campus. Not sure if the two issues are related

**A**: We think the Falls and SCC should huddle up with your LSA’s and do some review - do you have the correct roles at both schools for each user - if you come across areas that you’re not able to address please file a ticket.

Christine Taylor - Bellevue College - Can we hit on all the key things that need to be changed or completed since I feel like I have so many emails. Like a checklist of her did you" 1) .... 2) ... I feel like I missed things and I am so nervous about it.

Krysta SCC - I am missing something in my event definition set up, please help :)

Millicent Ollee - Highline - What do the first two options on fluid field display do?

Britney Corbitt 🐘 (SBCTC FA) - In Checklist item table, Millicent?

Millicent Ollee - Highline - yes

Britney Corbitt 🐘 (SBCTC FA) - Those do not work with the tiles.

**Q**: Tony Rosales - This is probaly not the time, but why doesn't the 2024-25 ISIR show family size info?

**A**: Kelly Forsberg (SBCTC)🦄 -@Tony, it does show Family Size on some, but with others, the system uses logic to assume Fam Sz of, say, 1 or 2. For example, if the FAFSA only has 1 contributor, the student, Fam Sz is 1. If the student is married, Fam Sz is 2. Other examples are, Fam Sz may be found in the parent contributor tab accounting for all dependents filed in the 2022 tax return

Kelly Forsberg (SBCTC)🦄 - @Christine, the email Ana sent at the end of the day on Monday 6/10 are the key things that need to be addressed

Anna Peros Clark College - Did you add it to the Checklist Item Functions Table

Millicent Ollee - Highline - I'm lost....Can we do a demo of creating a checklist item from the beginning?

shouldn't it be F for odd year?

Megan Newsted BTC - I think the issue is the effective date. On this table it is 6/12 on the other screen 6/6

Jessica Perez - I am not sure I received the spreadsheet. Can I receive the spreadsheet?

My email is jperez@pierce.ctc.edu.

Millicent Ollee - Highline - SO ARE ALL OF THE NEWCHECKLIST E AND NOT F? I THOUGHT IT WAS A MISTAKE AND CHANGED THEM ALL ON MY COPY TO F

Deann Holliday - Cascadia College - Millicent, the first 3 are E and the last 2 are F.

Molly Groyer - SBCTC (FA) - Jessica, the spreadsheet is attached to Stephanie's email from 6/5. Did you receive the email? I can resend it to you if needed :)

Katie - Olympic - I have created my checklists and added the 3c User Groups, but can't seem to select one of the checklist codes in Event Definition? No; I have today's date for Checklist table. I will do that now; thank you! That worked; muchas gracias!

Millicent Ollee - Highline - OMG i was looking for the wrong code Corinne already setup them according to the spreadsheet

Amy Jing - Can we change/ update the Checklist Item Code for checklist item table? I know we can update the comments and description there, but not sure about the code number for the checklist

Cassandra Fry - BBCC - Should we let this initial population get processed in tonight/tomorrow morning's jobset running before uploading more FAFSAs?

Millicent Ollee - Highline - we have thousands of ISIR's to reprocess If we need to delete and re-add ISIR that are out of sequence, can we run the mass process ISIR's or do we need to process each one as we go?

Beth Hawes - running at the same time who were running jobsets for the same students and they were crashing - caused a lot of issues - do we know if there are any resolution for that - We have FAPSAR00 running at different times so we’re hoping that two instance won’t be running at the same time

Millicent Ollee - Highline - 5pm also slows down the system and we are open until 6pm on Tuesdays and mon - Th during the summer.

**Q**: Donna Langley - Shoreline - Recurrence times should be in new format correct? M-F 17:00M-F 11:00

Ana Ybarra 🏳️‍🌈SBCTC - YES Donna

Tony Rosales - Do we change only the "recurrence name" or do we also update the "\*Time" slot too. I noticed it didn't change when I updated the recurrence name.

**Q:** Amy Jing - Our time to run is M-F@17:00 for current year, then we need to setup the time before 17:00 for 2425. Right?

**A**: Britney Corbitt 🐘 (SBCTC FA) - Amy, please take a look at the screen. There are two different assigned times for each college. for WA080 your 24/25 should be scheduled for 17:00 while 23/24 should be updated to 22:00 :)

Amy Jing - Got it and thank you @Britney

Krysta SCC - 11pm should be 23:00, right?

Millicent Ollee - Highline - where the list of times or is that on the way?

Lizz Moon-Patrick | CBC - Millicent, it is the last page of the ISIR JobSet doc.

Britney Corbitt 🐘 (SBCTC FA) - Yes, Krysta, so sorry. I am not great with military time

Connie Burrow - SBCTC-FA - 2024-2025 ISIR Jobset Guide has the time slots at the end.

Britney Corbitt 🐘 (SBCTC FA) - or WA080 your 24/25 should be scheduled for 17:00 while 23/24 should be updated to 23:00\*\* :)

Beth Hawes she, her - Should I update 23/24 now, or wait until we launch 24/25?

Ardella Williams-Nelson - CTC\_FA\_SB\_AD\_006\_NO\_HOMESCHOOL AND QCS\_FA\_SB\_AD\_006\_MISMATCH

Katie - Olympic - Can I get confirmation that the times we should schedule our Jobsets will be communicated via email? Or was it in the newest guide sent out?

Cassandra Fry - BBCC - @Katie - it's at the end of the newest guide that was sent out

Britney Corbitt 🐘 (SBCTC FA) - It's on the last page of the guide, but please use military times (i.e. 5pm is 1700

Ashley Clark- SFCC - Is this a time to ask questions specifically for jobset or can we ask other questions?

Christine Taylor - Bellevue College - I think our security may have gotten updated finally. Amy is about to test it out.

chris bouchard - whatcom - Security access to the queries was sorted at Whatcom as well. I could run them to success.

Katie - Olympic - Are we okay to set those OY Jobsets to Active?

Kelly Forsberg (SBCTC)🦄 - Hi Ashley, yes ask away

**Q:** Megan Newsted BTC - Not sure when the best time to ask this question is, but do we need to created an new event definition for odd year award letters? The current event definition contain the letter code for the even year letter. We have award letters set up to go out via our jobset

**A:** I think in the webex it was mentioned that you would need to create a new event definition for the odd year.

**Q**: Cassandra Fry - BBCC - Do we have a status update on when we'll have the new award template that has the normal mail merge field for SAI?

**A:** Connie Burrow - SBCTC-FA - Debbie’s email from 6/7/2024 has the 2024-2025 Award Offer Template attached

**Q2**: Cassandra Fry - BBCC - @Connie - I was under the impression that the template requires manual assignment and input on the communication management screen for the SAI...where I'm speaking to an update to the mail merge for SAI for students we assign the award notification to in batch.

**A**: Connie Burrow - SBCTC-FA - @Casey-there was a special template that went out, but the one in Friday's email is good for sending in.

Christine Taylor - Bellevue College - Makes sense Ashley. It has been a lot. - I feel like I have missed so much trying to manage other things and being shorthanded. The colleges do not get what we are trying to tell them sometimes.

Melanie Ruiz - Shoreline she/her - We are also trying to close 23/24 and do other things related to administering aid.

Tracy Dahl - Ashley, very good point. So hard to know what is next in this system and how do we get students awarded and disburse funds. Students here have been very patient but I know as soon as our checklist goes live, the can is officially popped open. This ultimate is impacting them the most :(

Joshua Temple - I agree with Ashley a comprehensive list to track the status of known issues would be helpful

Tracy Dahl - heroic efforts for sure

Jessica Harris LCC - I have access to HEUG but to be honest I don't have a ton of time to monitor

Deann Holliday - Cascadia College she/her - I don't think it needs to be all that Ana! Just a list.... But that's just my opinion.

Shawn W he/him GRC - Thank you, Ana.

Cassandra Fry - BBCC - Okay; I used it on a 23-24 student in PCD and nothing populated on the SAI so I was concerned. I'll award random 2025 awards and see if it reflects correctly.

Cassandra Fry - BBCC - Should we let this initial population get processed in tonight/tomorrow morning's jobset running before uploading more FAFSAs?

**Q:** chris bouchard - whatcom - Just to confirm, now that the new queries are available we can set up the new run controls, correct?

**A**: Molly Groyer - SBCTC (FA) - That is correct, Chris :)

Jessica Harris LCC - Are we okay to start working on 24-25 students in a more "normal" fashion today?

Megan Newsted BTC - Do we need to create a new event definition for odd year award letters? The current event definition contains the letter code for the even year letter. We have award letters set up to go out via our jobset, not sure if the mismatch will be an issue

Lizz Moon-Patrick | CBC - Once we believe our JobSet is set up correctly, will we get a chance to have someone from SB look it over to give us the thumbs up?

**Q**: Amy Jing - Hi, is that ok we use FBV005 (Confirm Name on FAFSA) for 24-25 Comment Code since the EBV005 has been assigned to the High School Diploma previously.

**A**: Britney Corbitt 🐘 (SBCTC FA) -@Amy, you wouldn't want to repurpose the number 005 for odd and have it not match the even checklist

Frank McNeilly - Olympic College - OC has been testing out manual awarding and Pell has surprisingly calc'd correctly for enrollment intensity. We have had a few issues with Pell with the Pell COA not being calc'd, but I think that will get resolved once ISIR jobsets turn on

Katie - Olympic -Can you tell me which Jobset Spreadsheet we should be using? There were two "types" embedded in Jobset document

Jessica Harris LCC - I meant if we are okay to work on 24-25 file review, running queries, adding comments/checklists, manual awarding, etc... NOT mass packaging

Kelly Forsberg (SBCTC)🦄 - @Jessica, yes yes yes

Millicent Ollee - Highline to everyone: 11:34 AM

Is there a query who owe WSAC that will off the archive page?

Britney Corbitt 🐘 (SBCTC FA) - We assigned EBV191 for Confirm Name on FAFSA

Please use the provide spreadsheet in the email from Stephanie Casino on 6/5/24

Christine Taylor - Bellevue College - I think the comment code thing confused her.

Teresa - South Seattle - When we get back from lunch, would y'all be able to run through everything we have gone through to make sure we didn't miss anything. Just an overview of each section, what email/guide, etc?

Teresa - South Seattle -Hi:) Can Shawn & I meet with you in a breakout room for some feedback from FAC?

Christine Taylor - Bellevue College - Can we keep these open for question or erros or are we going to have to ticket each thing. Thank you. Just thought it may be easier on both parties involved.

Beth Hawes she, her - My team is wondering about the agenda for these trainings for the rest of the week. Is there going to be a time/day when we go over file review and awarding that they should come to? Or is that something that we'll all have to figure out as indivual institutions?

chris bouchard - whatcom - Whatcom could but as a trailer we are holding until next Monday at the earliest.

Ben Beus--CBC - Yes, if we can resolve the security issue for our person running our jobset....

Tracy Dahl - Good question Beth, hoping for open webex time for our staff to join and ask questions as they navigate thru system

Shailene Gronemyer - That is what I am hoping to, Tracy. My staff and I plan to kick off tomorrow going through things as a team, but if we come across an issue I am not able to figure out for them it would be so helpful if the webex is left open or at very minimum, if there was a way we could contact the SBCTC team for an answer.

Connie Burrow - SBCTC-FA - QCS\_FA\_FILE\_REVIEW\_DATA

Tracy Dahl - Do our packaging equations need to be done before ISIR jobset runs?

Millicent Ollee - Highline - Wehave a lot of out of sequence. Can we run the job to process them all or do we have to process ISIR student by student as we dlete and re-add?

Chantel Fields - Can you tell us what the major changes are to the query? I can see the header row but not sure how logic changes might impact our processes.

Stephanie Gibson- GHC - Is there a guide for setting up a new communication? We still need the one for the odd year award letter. The whole report definition. I'll double check but I didn't see it there yesterday. ok thank you, its running really slow, so still waiting for it to load.

**Q**: Krysta SCC - Where can I chagne the settings to default links in a checklist item table to open in a new window?

**Q2**: Joshua Temple - To add to Krystas question its the target setting for the links that we are looking for

A: from Britney Corbitt 🐘 (SBCTC FA) to everyone: 2:02 PM

<style> body{ font-family: Arial, Helvetica, sans-serif;</style> The US Department of Education needs you to finish a Master Promissory Note before we can process your student loan request. You can find it here: <a href="https://studentaid.gov/mpn/"Target="\_blank">Master Promissory Note | Federal Student Aid</a>. Once you finish it, we'll receive a confirmation automatically.<a href="https://studentaid.gov/mpn/"Target="\_blank">

from Ana Ybarra 🏳️‍🌈SBCTC -here is the link https://htmledit.squarefree.com/

Tracy Dahl -Well said Shawn. Hard to lead your staff when so much insecurity is surrounding us. It isn't just the system it is all the regulatory changes

Christine Taylor - Bellevue College -i think the hardest thing for me is I feel like some of this is a foreign language. I am trying hard to be on the same page, but I feel out of the loop often and I am doubting myself.

from Katie - Olympic -For me, it is trying to organize the emails that have come in., knowing where the information falls within the big picture, and how to apply that information. What about a checklist in the order things SHOULD happen; did you complete the steps in Document A? Did you complete the steps in Document B?

from Christine Taylor - Bellevue College -Yes Katie! Spot on.

from Jon-LCC -For my personal self I am still waiting for the jobset to run tonight to see what actually happens so I can make the changes I need to continue processing for LCC

from Beth Hawes she, her -I'd love an opportunity to go over the file review query that Connie shared to see how other schools are or might use it to help with file review.

from Ashley Clark- SFCC -I am returning no results with the file review query-- does FA term have to be built?

from Beth Hawes she, her -@Ashley, I'm not sure. I got results for that, but nothing when I tried to run CTC\_FA\_INELG\_COURSEWORK. So I'm not sure what needs to be done before we get results for either of those.

from Jon-LCC -@Ashley, My query only returned 287 lines...

from Jon-LCC -That is why the awarding sheet that I am creating as we speak has the MFI calc on it. Once I am done creating it and have it finalized ill have April send it out on the list serve for the group to take inspriration from

from Deann Holliday - Cascadia College she/her -I think "some" sort of Tracker (in one place) in the mean time that you/we could continue to be added to would be very helpful.

from Tracy Dahl -Yes Deann, like FSA has for unresolved known issues

from chris bouchard - whatcom -@deann like the Maintenance List from legacy/FAM land :)

from Jessica Harris LCC -Like a Q and A page? so if a college asks we could go check the answer before we put in a ticket?

**Q:** from maisee-WWCC -When I run the QCS\_FA\_FILE\_REVIEW\_DATA I am getting the following error: is this because others ar trying to run it as well? Proxy ErrorThe proxy server received an invalid response from an upstream server.The proxy server could not handle the request POST /psc/csprd\_7/EMPLOYEE/SA/q/.Reason: Error reading from remote server

from Connie Burrow - SBCTC-FA - Are you in schedule query?

from Molly Groyer - SBCTC (FA) - It takes a bit of time to run in Schedule Query, Maisee. :) I'm running it right now and it's been procesing for over 10 minutes.

**Q:** from Beth Hawes she, her - Question about the FTI Resdiclosure Consent Form - will students have to submit a new one every time they want their FTI shared, or can we add timeframes around the permission?

**A:** from Cassandra Fry - BBCC - @Beth - we have it set for a designated department or person for the full academic year.

from Oscar Verduzco - @Beth - YVC is doing what Cassandra at BBCC described re redisclosure forms.

from Danielle Lee SFCC - I think without FA term being built yet, nothing is pulling through for Ashley or I

from Christine Taylor - Bellevue College - No specific enrollment though - just the variable?

from Christine Taylor - Bellevue College - I was not here on the PRP Day due to other training. Did I miss anything I was supposed to do then?

**Q**: from Alicia Mallahan - Edmonds - There were a lot of the packaging equations where it appeared my values were already set; do I \*need\* to go back through that whole doc, or am I ok to skip over that and just fix if I encounter problems?

**A**: from Connie Burrow - SBCTC-FA - @Alicia You wouldn’t need to go over the entire document on the global equations, just if you need to update yours, you could go to the section that has what you want to use & it takes you step by step on how to update each packaging plan.

**Q:** from Cassandra Fry - BBCC - What's the status on uploading WASFAs for 2024-25?

**A**: from Kelly Forsberg (SBCTC)🦄 - @Casey, no WASFA loading, at the moment, We'll update through the list serv when there is an update

**Q:** from Tony Rosales - WVC - Where is the navigation for updating the budgets again?

**A:** from Connie Burrow - SBCTC-FA - Set Up SACR > Product Related > Financial Aid > Budgets > Budget Items**A**: from Kelly Forsberg (SBCTC)🦄 - I think the actual Dept of Ed category is called Housing and Food, so no need to separate. All the budget item language changes are in GEN-22-15 on FSA Partners

from Zoya -IS there a description that that File Review query somewhere ? so that we know what it's looking for/pulling ? not all of us have query manager access :)

from Jon-LCC to everyone: 2:57 PM

Connie. It doesn't look like the FR query pulls non enrolled students. Is that correct?

from Beth Hawes she, her to everyone: 3:00 PM

Is QCS\_FA\_APPLIED\_NO\_FED\_STAT\_AID still going to work?

from Molly Groyer - SBCTC (FA) - QCS\_FA\_FILE\_REVIEW\_DATA

from Tony Rosales - WVC to everyone: 3:02 PM

@Beth - that's the one we've been using, I'd like to continue to use it too

from Britney Corbitt 🐘 (SBCTC FA) - https://dataservicesmetalink.sbctc.edu/QRSearch

from Alicia Mallahan - Edmonds - I don't want to de-rail any existing conversation, but I'm having trouble creating my run control associated with: CTC\_FA\_SB\_WV\_025 it says Query doesn't exist?

from Britney Corbitt 🐘 (SBCTC FA) - ZD\_DS\_QRY\_FA\_FTI\_HIGH\_SENS

**Q:** from Cassandra Fry - BBCC - Connie, back to the budgets conversation; I'm assuming that I need to update my summer budget items to have a Pell annual amount of 3x a regular quarter since they're prorated, correct?

**A:** from Connie Burrow - SBCTC-FA - @Casey-correct

from Alicia Mallahan - Edmonds - Checking my chats w/Beth, she confirmed I had that role access last week - do you know if anything else might be causing this? It's possible she missed the role, too

from Britney Corbitt 🐘 (SBCTC FA) - Alicia I am not seeing it in your access in PRD as of right now :(

from Alicia Mallahan - Edmonds - Thank you so much for confirming :)

**Q:** from Shailene Gronemyer - SVC - This has probably already been talked about and I missed it, but I just turned on my jobset and just want to triple check that we do NOT need to set up the mass EFC calc reoccurrence for 2024-2025? It says only for 2023-2024 in the jobset guide but I, like the rest of us, are so worried about missing something!

**A:** from Connie Burrow - SBCTC-FA - @Shailene-Correct

from Jon-LCC -@connie. Does the FR query show students who are not enrolled. The population on my pull this morning only had enrolled students

from Kim Geer, LWTech -I also noticed that a fall term had built on a student, but I confirmed that my OY jobset is still inactive...I was curious too.

from Millicent Ollee - Highline to everyone: 3:26 PM

I think I had fall term build before we loaded ISIR's

**Q:** from Cassandra Fry - BBCC -For Packaging plans, I have a related item type group set up. Do I need to remove this and if so, how do I do so?

**A**: from Connie Burrow - SBCTC-FA - @Casey-I don't see the related item type group in your current packaging plans. @Casey-you can keep the related item type group set up, if it's not in your packaging plan it won't do anything, but is there if you want to use it later.

from Cassandra Fry - BBCC - Okay, then it didn't roll over like I thought. I won't worry about it then :D

Thank you for checking

from Cassandra Fry - BBCC - 2nd follow up; we have SEOG and BBCC Grant Waitlist on each packaging plan twice (one for awarding 1950 for BAS students and the other for 1200 for regular students. Can both of them have the same selection criteria (CTCFASBSSEOG) or do I have to remove the 2nd one of each item type? Never mind; I'll ask again tomorrow.

from Jon-LCC -For those who are wanting a copy of my form I will be coming in first thing in the morning and going through the process a couple times with my group of students and make sure that there isn't anything my fried brain is missing this afternoon and finallzing my form. I will make sure it gets sent out to the group for everyone to use/copy/modify for thier processes in the AM

from Deann Holliday - Cascadia College she/her -Thank you Jon for sharing it out.