***Go Live Webex Tuesday June 11th***

Cassandra Fry - Morning!

Christine Taylor - Bellevue College -I know Amy was working on all of our stuff yesterday. I am assuming Bellevue is good now for txt file and loading.

Britney Corbitt 🐘 (SBCTC FA) - Michael please provide your email address for your .txt file

Deann Holliday - Cascadia College she/her -In case he doesn't see the IM. His email is: mhicks@wvc.edu

Ana Ybarra 🏳️‍🌈SBCTC - We got through 29 out of 33 though - ;)

Melissa C.-EvCC -The pause on CODIN processing, is that only for 2024-25 AY or is that for 2023-24 AY as well?

Britney Corbitt 🐘 (SBCTC FA) -All years

Kelly Forsberg (SBCTC)🦄 - That's on BOTH years

Christine Taylor - Bellevue College - Yes. I asked yesterday.

Melissa C.-EvCC - Thanks!

Christine Taylor - Bellevue College - We have a ton in suspense too. Should we go there too.

Michael H - WVC - I received our text file.

Shailene Gronemyer - SVC - We had 725 that went into suspense but I reviewed them all yesterday and everything was right. Lots who haven't applied at SVC and then 200ish that didn't have their SSN's in their student record!

Britney Corbitt 🐘 (SBCTC FA) - WOW! 200, yikes

Christine Taylor - Bellevue College - Thank you for sharing.

Elizabeth Griswold - Peninsula - PC had 450+ suspended - all the usual reasons.

Deann Holliday - Cascadia College she/her - We had 761... OOF

Shailene Gronemyer - SVC - Question, my staff went in and added the SSN's to all the suspended student records yesterday. Can I run the ISIR load process again after all the colleges are done this morning to get them moved out of suspense or should I just wait until we can turn our jobsets on?

Christine Taylor - Bellevue College - Okay so now maybe I think I do not have issues after all.

Jon-LCC - LCC has 903. but some of them might be self inflicted

Jon-LCC - everyone is clamoring to rerun our processes. We all going to be blocking each other

Deann Holliday - Cascadia College she/her - We think that decision was made on the golf course!!

Beth Hawes she, her - GRC had just under 1500 that went to suspense, but 6800 loaded. That feels like about a usual ratio for us. But most of them looked like usual reasons.

**Q**: Beth Hawes she, her - Are all queries for 2025 down right now? I just tried to run CTC\_FA\_INELG\_COURSEWORK and it brought back no results. I'd love to think that it's because students are only taking required classes, but I also know there's got to be at least one in a MATH 97 class.

**A**: Molly Groyer - SBCTC (FA) - Hi Beth, for CTC\_FA\_INELG\_COURSEWORK - it should be able to pull students now. Have you built FA term for AY2025?

**Q**: Jessica Perez Pierce College - I have a quick question. On the ISIR jobset guide it states to use correct history but we do not have that as an option. We worked with Diana but she is unsure of what exactly we need to grant us access to correct history. Also for our BM send run control.

**A**: Britney Corbitt 🐘 (SBCTC FA) - Are you talking about the update aggregate page? We asked that everyone send us an email in order for us to update it on your behalf. None of the college users have the ability to correct history on the aggs page. Please send an email to [fasupport@sbctc.edu](mailto:fasupport@sbctc.edu) Yes, we are not asking for this security for college users at this time. We are updating it for you. I will send the email to the email address Britney provided, thanks!

Shailene Gronemyer - SVC - So many queries are looking for FA term, I ran a few 24-25 queries yesterday that worked. But any that are looking for FA term won't pull any results until our jobset runs and builds FA term.

Britney Corbitt 🐘 (SBCTC FA) - Jessica Perez Pierce College - Britney Corbitt 🐘 (SBCTC FA) - Teresa South Seattle College - CODIN is still impacted, correct?

Kelly Forsberg (SBCTC)🦄 - Yes

**Q**: Deann - Cascadia - for SEOG waitlist - just confirm we already had a plan code - but we don’t want to use the old one anymore - CTCFASBSSEOG page 30 and 31 - confirm I already have a wait list plan? Do I really want to override it? Is -1500 factored in to the code of the

**A**: New FSEOG equation does reference -1500 so yes, you’d want to update it

**Q2**: WCG selection criteria - do we leave these? Will they still work? If you’re cleaning up a packaging plan - biggest question is are these existing still going to work?

**A**: Zoya - they’ve worked as is - okay to leave them -

**A**: LCC tested - played with some enrollment intensity it packaged correctly to the correct % WCG intensity - they haven’t changed anything with theirs -

**Q**: Ashley Clark- SFCC - Do we know the suspense reason code or how they would show on the report for those that did not consent?

**A**: Jon-LCC - Being that the suspense management page is missing a lot I personally feel having FPP open while working them is easier than trying to navigate the batch numbers etc.

**A**: Molly Groyer - SBCTC (FA) - Ashley, there is a separate reject reason code & comment code for the student and each contributor on the FAFSA, if they don't provide consent. For example, if the "student's consent to retrieve and disclose FTI is 'Not Granted'", the ISIR should have reject reason code 10 and comment code 044

<https://fsapartners.ed.gov/sites/default/files/2023-05/202425FAFSASpecVol5EditsandRejects.pdf>

<https://fsapartners.ed.gov/sites/default/files/2023-8/202425FAFSASpecVol7CommentCodesAugust.pdf>

**Q**: Ashley Clark- SFCC - Molly-- Sorry I know those would be the comment code rejections but we were told the ISIR would not load to be able to query those comment codes. Am I thinking of that correctly?

**Q**: Jon LCC - they didn’t suspend in PCD but now they’re rejecting in PROD?

**A**: Financial Aid File Management - ISIR import> 24/25 ISIR File data

If you have a suspended ISIR, or FTI data you want to sleuth out -Grab the ecq instance from your FAPSAR00 message log - for batch number and ecq - all of that is in the ISIR suspense detail as well - go back to your query results - plug it in - and it will bring up all data - move through the tabs - then Kelly did a demo of this and deleting 😉

Zoya - had a question about her FWS v State but she answered it herself - but for the good of the group - had federal 1st and then state - but when we requested those equation engines to build for packaging - just changed the sequence -

**Q**: Corinne Soltis-Highline - For the packaging equations, I can find an equation that works for my SEOG and my Workstudy plan, but not one that matches what I want to do for my institutional aid. Can I turn my institutional aid's awards codes to uncheck the auto package option? Will the equations work correctly to award SEOG and WS and not award anything for my institutional funding?

**A**: You could put CTC\_SELCT\_NO equation - just unchecking the auto package box may have some complications - if you don’t want it in your packaging plan - uncheck the box - then select CTC\_SELCT\_NO option -

Advantage of using that - is to remove that row but if you want to add it back then you have to go through the sequencing - easier to use CTC\_SELCT\_NO - selection criteria - search look up - typically it’s the very last one CTC\_SELCT\_NO -

For your Highline College Grant - select that CTC\_SELCT\_NO

**Q**: Ashley Clark- SFCC - Are the screens for WCG pulling in the correct income areas now or are they still working on that-- Part of FAST Notes?

WCG eligibility screens weren’t pulling anything in for FTI - we approved to have that transferred -

##-Not sure about this statement but see further down -##

Alicia Mallahan - Edmonds - Is it ok for Edmonds to run the Process ISIRs process now?

**Q**: Ashley - The falls have quite a few out of sequence, ISIR suspense - after CPS reprocess - what would be if we need to load an earlier transaction and its showing out of sequence? What’s the recommended process to load out of sequence?

**A**: Delete the ISIR ahead of it - then reload -

Do we have to reload the entire ISIR file -

No just load from the Suspense page - prefer to use recycle -

If set to recycle and click process ISIR -

<https://ctclinkreferencecenter.ctclink.us/m/92421/l/1010036-deleting-isir-information>

**Q**: 2nd question - packaging variable would still align with enrollment levels - what is disb protection for enrollment intensity and what is the setup for it - won’t stop disb based on enrollment intensity - if that’s remaining the same - what is the disb protection to make sure -

Essentially is there a FLF process for enrollment intensity - but FLF is only for pack variable -

If they drop from 11 to 9 - then .. so what is their way of catching a student from in between 11 to 9 will it capture the correct %?

**A**: We’re testing this and we’ll follow back up with our results / findings

**Q**: Ben Beus--CBC - In our current packaging plans we have 4 separate equations we use for our institutional grant. Using the new packaging plan, where it is using just one equation for inst. grant, am I okay to update one of them as shown in the guide and then delete the other instances/equations?

**A**: If you know you never ever want to have 4 criteria to assign that institutional aid you can go in can delete out of each pack plan

OR

If you think you might want more than one equation then you can go select CTC\_SELCT\_NO no for that 1st grant for the institution grant

Jon-LCC - So going through my suspense management ive noticed that I have rejected ISIRs suspend but then the subsequent ISIR loaded which is then causing the rejected ISIR to suspend due to out of sequence. Even though we loaded ISIRs in date order yesterday....#1 loaded, # loaded right after #1 and then loaded #2 - then #4 - suspect FPS loaded / pushed and it put it out of sequence -

**Q**: Chantel - pack plan questions - My question is: we have a BTC-specific pack plan for institutional aid. Can I continue using this plan or are we required to pick one of the global options?

**\*\*\*A**: Might be okay still utilizing the ‘old’ equation - we’ll take a peek and trust but verify -

**Q**: Corinne - Highline - difference between add ISIR option vs recycle - its re running against the essentially the same process of running through search match is what happens when you use recycle

**A**: It will re suspend - add ISIR is like an over ride - its pushing it w/o looking at the parameters. Bypasses identity checks etc - recycle goes back through checking ISIR data load parms

Beth Hawes - institutional aid limit that to just WASFAA students for the time being - not seeing an option for JUST WASFAA -

Deann - its in each one - its says CTC..its the last option - its page 49 and 50 - #6

Pick any of those then page 10 ad 11 and then turn it to the no pack and add sqnce number 85 and then put the wasfaa criteria

Should we expect a webex to cover the full setup of the global packaging equations?

Modify the pack plans ourselves

Cassandra Fry - BBCC - So, the plan is to have jobsets ready to go by tomorrow so they can run Thursday Morning?

**Q**: Ashley Clark- SFCC - Will the WCG MFI calculation issue be documented anywhere, say in the known issues page that we got the week before last? That way it can be something we can track and see what exactly is happening, so staff can know what they need to look for exactly until it is resolved?

**A**: Known issues are unresolved issues from Oracle and were already in our IOVD document. More information to come about this issue but also see below.

**Q**: Beth Hawes she, her - What do we need to change with the packaging plans if we don't want to auto package some types of aid? We're stopping offering loans automatically, so do I just need to uncheck auto package on the FA Item Type page?

**A**: Uncheck the auto package and insert a new row - at the end of the 24/25 doc that DE made there is a section for removing - put selection criteria - CTC\_SELCT\_NO - that way at a later time if you decide you want to re add -

**Q**: Cassandra Fry - BBCC- On the selection for BM checklist assignment, if I want it to assign the checklist for anyone that has been awarded some sort of funding in an offer/accept status, I would need to use the CTC\_FA\_HIGHER\_ONE\_SELECT\_3 and under prompts set award status to "offered", correct?

**A**: It will pick up for offer -

**Q**; Maisee-wwcc - This is our first year as a header school so I am trying to figure out what is the most efficient. The default disbursement plan and what typically works the best. It looks to be currently set to Su/Fall/Wtr (10), I am curious if Fall/Wtr/Spr works easier as the default split code? And if so, and I end up changing it for some and they are included in auto-packing - do I then need to update an area in my packaging equation? I am sorry but I am still trying to wrap my head around all of it and how it all connects.

**A**: Open all four buckets ***OR***

Cassandra Fry - BBCC - Personally, F/W/Sp is the better way to go for a majority of your student population.+. We just build Summer - Spring for those that actually enroll in Summer. But if you don't want to do all 4 quarters, I would say default to FWSp.

If a trailer better to open all four - but truly up to the college to decide.

**Q slash statement**: Zoya SCC - FTI data transferred may not work and pull in correctly

Summer trailer - getting the job ready to go -

Corinne Soltis-Highline - Do we have to have the packaging plans set up just to run the isir job set? I want to start reviewing but I don't want to start awarding until PS fixes the issues with the packaging calculations. In addition, I'm not sure why we have to update the packaging plans now when we're being told to package manually? Am I missing something?

Cassandra Fry - BBCC - Can you use me as an example? I did a FAFSA for 24-25

Ashley Clark- SFCC - Can we just pull up an example for 23-24 as that is not FTI?

Cassandra Fry - BBCC - I don't care if anyone sees how little they pay me :D

Paul L - Cascadia - Ana, do we know when the developer is going to be able to implement that?

Jon-LCC - so right now nothing is populating there correct?

Shawn W he/him GRC - It's going to be more than we would hope, I think.

**Q**: Chantel Fields - Possibly wishful thinking....is there a query that pulls the flag for income that's manually entered?

**A**: Ana Ybarra 🏳️‍🌈SBCTC - not at this time and likely wouldn't be needed once developer addresses

Cassandra Fry - BBCC - Or because none of them know how to remember a password, let alone a 9-digit number

**Q**: Chantel Fields - I may have missed it, can we run WCG archive process now that we've all loaded ISIRs?

**A:** Not at this time - see below

**Q**: Jamie - these one’s aren’t waived - we’d have to manually complete them - ??

**A**: Correct they all require manual review -

**Q**: tirzah w Shoreline - this is off topic - but will there be any loan set up webex this year? It is usually seperate from aid year roll over - I just want to make sure I didn't miss it at some point

**A**: Kelly Forsberg (SBCTC)🦄 - yes there will, but most likely after Juneteenth You are so welcome! I haven't quite announced it yet because it's still kind of a moving target on the PRP

Q: tirzah w Shoreline - totally understood :)

**Q**: Jessica Harris LCC - a global checklist list would be amazing and I've been asking for that for years so I would be very grateful

**A**:Checklist corresponds to the number in the query; a ticket was filed and we will share out in the webex on Friday. Answer will be in the Q & A doc Friday.

**Q**: Deann - Cascadia - Housing type update - file review query is not yet in production (which we know that now) but I’m reading the document but I’m unclear on what exactly we’re supposed to be doing?

**Q2**: Ashley Clark- SFCC - To confirm though you need that with parent built in the budget formulas even if you manually enter the with parent in packaging status s

**Q3**: Tracy Dahl - If we are going with default that is setup, do we need to do anything to the budget formulas? Piggy back on Jessica's question or clarifying

**Q4**: Ashley Clark- SFCC - Wouldn't you need the formula for with parent though in case we manually select that?

**A**: If you are a college that has a group of students that have on campus, or with parents, the document is showing how a client could do that via the pop update process. If you have housing built into your budget formulas then you don’t have to update your budgets formulas - you don’t have to update anything as Oracle picks up the default - if you have w/parent in the formula it will pick up the correct budget -

**Q:** Kyrsta - Spokane - ISIR correction outbound- we’re not sending corrections - will my jobset fail because those are my two processes?

**A**: No are there any to correct, nope jobset will move on

**Q**: Krysta SCC - Is it ok to leave ISIR Corr Outbound run controls in jobset for 2025?

**Q2**: Jessica Harris LCC - Molly - Do all of us need to leave our ISIR correction outbound run controls as 2023?

**A**: Molly Groyer - SBCTC (FA) - Krysta, there are still issues with AY2025 ISIR Corrections outbound process and the Dept of Ed isn't accepting batch corrections at this time. Could you please temporarily update the AY to 2023 in your ISIR Correction outbound run controls until the issues are resolved and Dept of Ed accepts correction files?

**Q**: Beth Hawes she, her - About Bridge Grant - do y'all set the annual amount at $500, regardless of how many quarters are in the packaging plan? Or do you do it based on a quarterly $167?

Jessica - That’s what we are switching ours to. LCC-because there’s too many problems (variables)

Shailene Gronemyer - SVC - We are doing $167/quarter. WSAC hasn't said anything to us yet...

Teresa South Seattle College - We split for quarters we are awarding. Like if a student is W/Sp, we give $250

Shailene Gronemyer - SVC - We just started it in 23-24. I got tired of students getting overpaid so this was the less risky option.

Elizabeth Griswold - Peninsula PC is offering Bridge Grant up-front for the full amount of $500.

Ashley Clark- SFCC - We split based on the amount of terms we are packaging for at SFCC. So if one quarter 500, if two 250 a qtr etc.

Jade- YVC - Bridge is such a pain.

Cassandra Fry - BBCC- And how are you going to accommodate for those students that become eligible for CBS but enroll in only 4 credits for the quarter?

Elizabeth Griswold - Peninsula - SUCH a pain!

Jade- YVC - fully

Shailene Gronemyer - SVC - I LOVE hearing y'all are switching! I always feel horrible when we disbursed first and then one of you come behind and disburse $250 or $500.

Melanie Ruiz - Shoreline she/her - I'm hoping it will help with students too. So many didn't understand that they got it once (lump) and why they didn't get it again the next quarter.

Joy, she/her, BTC - Do we want to throw in how Passport wonks things?

Jade- YVC - exactly!

Teresa South Seattle College - Please no Joy! I can't

Elizabeth Griswold - Peninsula - Totally unfair, agreed. 5cr for CBS is $42, and 5 cr for Bridge is $500.

Jade- YVC - and OG

Tony Rosales - If we wanted to switch our packaging for Bridge to split evenly amongst the quarters to 167, 167, 166, is the only spot we need to edit is Packaging Plan?

**Q**: Ashley Clark- SFCC - Will we be able to run the cruncher? If not what will be the work around to package CBS students? That will also impact our Bridge equations

Q: brett - cbs eligibility checker right? just to confirm

**A:** Email WSAC - we don’t have an update from them on the availability of this.

**Q**: Zoya SCC - What is the Global packaging equation for Bridge Grant?

**A**: Deann Holliday - Cascadia College she/her - CTCFASBSWBG (Correct)

A: Beth Hawes she, her - Britney, CTCFASBSWBG is the selection criteria for Bridge. I think folx were asking for a max award equation.

**Q**: Maisee-wwcc - When updating our FSEOG package - it states to toggle over to the second FSEOG item-type but I only have one so I am assuming that I need to simply add a row in order to create that second FSEOG item-type and since we do not have a waitlist one but would like to add it as well, I just need to add another row after the second one I added correct?

**A**: Deann Holliday - Cascadia College she/her - Maisee - don't add a row. Just update the plan that is there. Unless you want to add the waitlist as well. And also, unless your plan was already correct (mine was), then you don't have to change anything.

**Q**: Maisee-wwcc - Deann -I did for the first one but then it says to toggle over to the second FSEOG item-type and update the selection criteria to something different than the first one that I updated?

**A**: Deann Holliday - Cascadia College she/her - Maisee - Which plan are you picking?

Maisee-wwcc - page 164 - FSEOG package 2, WS Package OFF, CG Package unmet need

Deann Holliday - Cascadia College she/her - Ohhhhhh, because you're doing the resident/nonresident. Sorry!! I don't do it that way, I'm so sorry, I was not thinking about that option. Then yes, if you'd have to add the row.

Maisee-wwcc - so then just increase the sequence # by one for each one? Sorry, I have not had to do this

**Q**: Cassandra Fry - BBCC - Could someone explain the difference between the QCS\_FA\_WV\_APP\_ADM query and CTC\_FA\_SB\_WV\_036 for waiving the EBB036 checklist? Also, there's a Waive BA query but no waive event ID?

**Q**: Shawn W he/him GRC - In that same vein, if our FGR Event IDs still indicate 2020, we can just update the event ID ourselves?

**A**: JL - Subtle difference between WV\_036 and WV\_APP - depending on how your college uses WV036 - looks at app status for your viewing to go to program plan stack, which is application, admit or matric and if student has that - then it would get picked up and waived -   
the difference here with WV APP the difference is active, they don’t have an active program due to graduation - scenarios where a student wouldn’t have these statuses, if there’s a new program with an active status. Depends on how your college processes returning or new students - also see SC email and this and the steps are in the AYRO guide

<https://ctclinkreferencecenter.ctclink.us/m/79552/l/1039523-9-2-3c-engine-event-definitions>

**Q**: Beth Hawes she, her - We're talking about jobsets tomorrow, right? I have a question about a couple of our FACKLs, but I don't want to muddy the waters any more right now. We’re finding that, we already updated the aid year specific ones asking about 2022 tax info, but its still coming up asking for 2020 tax info -

**A**: Go to event definition - with checklists there are four screens in order to be updated - sometimes PS doesn’t save correctly - (1) checklist item table (2) checklist table (3) Event Definition (4) 3C group -

**Q**: Ashley Clark- SFCC - For the new checklists to create for the new comment codes for 005 (Confirm Name on FAFSA), 141 (SSN Discrepancy), and 013 (Correct Contributor SSN) I see we will have initiate queries but since these can be resolved with an ISIR correction would we need waive queries as well? (thinking similar to say default-- new transaction comes in and the comment code is resolved).

**A**: Assumption is that when a new transaction comes through, it would resolve OR assumption is that colleges would have to request specific documentation to resolve this - also there was a significantly small amount of number of students in this scenario.

**Q**: Terry Smith PC - Million Dollar Question: Are we supposed to activate our ISIR Jobset to run overnight? Or, do we wait one more day? ? ?

**A**: Kelly Forsberg (SBCTC)🦄 - One more day, Terry. Right now is making sure all your AYRO stuff is ready to go, checklists, updating parameters, etc

**A**: Jon-LCC - we are still missing vital queries that are not hitting PRD until tomorrow so we have to wait.

**Q**: Millicent Ollee - Highline - WHICH CHECKLIST IS QCS\_FA\_SB\_AD\_190 TIED TO?

**A**: Britney Corbitt 🐘 (SBCTC FA) - Should be checklist 190

There was a robust conversation about WSAC and FTI and how data pulls from the ISIR to the WCG Eligibility page - here it is again for clarification.

WCG Calculation & WCG Eligibility View Issues

**Known Issue:**WCG Income field is populated with $0 when FAFSA contributors use FA-DDX, requiring colleges to manually populate WCG Income for this population of students.

**Impacts:**Accuracy of WCG awards, ability to run 24/25 ISIR JobSet

**Workaround:**For these students run the query CTC\_FA\_SNG\_ALL\_RECORDS to identify students with $0 and manually update the WCG Income so that the WCG Eligibility View page calculates correctly.

**Resolution Timeline:***Earliest*, June 14th - 18th or *Latest*, June 19 - 21, 2024

**Priority:**High

**Status:**In Progress