FA Work Session:

Awarding Accuracy &

Resolving Over-awards

Helpful Queries

& Guides!

**FLF Process:**

<https://ctclinkreferencecenter.ctclink.us/m/92436/l/794730-9-2-fa-business-flow>

**Award Errors doc:**

<https://ctclinkreferencecenter.ctclink.us/m/92427/l/934310-9-2-ctclink-award-errors>

**How to Prorate EFC:**

<https://ctclinkreferencecenter.ctclink.us/m/92421/l/933744-9-2-creating-a-prorated-efc>

**Reconciliation Queries**:

**Fund Roster:**

Nav: Financial Aid > File Management > Fund Roster

<https://ctclinkreferencecenter.ctclink.us/m/92438/l/1375604-fa-fund-management-business-process-guide>

**Additional Recon Queries:**

QCS\_SF\_CREDIT\_BAL\_NONREF – Displays Unapplied aid with hanging credit balances on SF side

QCS\_FA\_AWARD\_EXCEEDS\_TUITFEES – Prompts by institution, aid year, term, and item type. Finds students\* who have selected item type in their award amount that exceeds total tuition and fees for the prompted quarter. \*Query is set up to only calculate ACCOUNT\_TYPE\_SF labeled ‘TUT’ or ‘FEE’.

QCS\_FA\_AWARD\_GT\_ITEMTYP\_AMT – This query prompts for tuition and fee item types by college

**Over-award Queries:**

CTC\_FA\_OVERAWARDED

CTC\_FA\_TERM\_OVERAWARDED

**Work Study Recon Queries: (these must be run in Schedule Query)**

QCS\_FA\_WORKSTUDY\_TERM

QCS\_FA\_WORKSTUDY\_PAY\_PERIOD

**Authorization Failure Troubleshooting:**

<https://ctclinkreferencecenter.ctclink.us/m/92436/l/1421952-authorization-failure-report-troubleshooting-business-processing-guide>

**Financial Aid Business Process Guides (Reference Center)**

[9.2 FA - Financial Aid Business Process Guides | ctcLink Reference Center](https://ctclinkreferencecenter.ctclink.us/m/92436)