# Accessibility Conformance Report (ACR®)

# Based off VPAT Version 2.4 – March 2020

**For Vector Solutions Learning Management System (LMS)**

**Performed by TestPros, Inc.**



September 26, 2023

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# Accessibility Conformance Report

# WCAG Edition

**VPAT**® **Version 2.4 – March 2020**

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| --- | --- |
| Name of Product/Version:  | **Vector Solutions Learning Management System (LMS)** |
| Product Description:  | https://vectorcontent.safecolleges.com/login |
| Date:  | **September 26, 2023** |
| Contact information:  | **John Barans at john.barans@vectorsolutions.com** |
| Notes:  | **Vector is already in the process of remediating items listed as not in conformance, with the intention to have all of them complete by the end of February 2024.** |
| Evaluation Methods Used:  | **DHS Trusted Tester, Manual Process based on IAAP WAS Testing Methods and recommended AT tools.** |

## Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

|  |  |
| --- | --- |
| Standard/Guideline | Included In Report |
| Web Content Accessibility Guidelines 2.0, at [Web Content Accessibility Guidelines 2.0](http://www.w3.org/TR/2008/REC-WCAG20-20081211)  | Level A (Yes / No )Level AA (Yes / No )Level AAA (Yes / No ) |
| Web Content Accessibility Guidelines 2.1, at [Web Content Accessibility Guidelines 2.1](https://www.w3.org/TR/WCAG21)  | Level A (Yes / No )Level AA (Yes / No )Level AAA (Yes / No ) |

## Terms

The terms used in the Conformance Level information are defined as follows:

* **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
* **Partially Supports**: Some functionality of the product does not meet the criterion.
* **Does Not Support**: The majority of product functionality does not meet the criterion.
* **Not Applicable(N/A)**: The criterion is not relevant to the product.
* **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

## WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](https://www.w3.org/WAI/standards-guidelines/wcag/).

### Table 1: Success Criteria, Level A

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.1.1 Non-text Content**](https://www.w3.org/TR/WCAG22/#non-text-content) (Level A) | **Supports** | All the images and icons are provided with equivalent alternative text |
| [**1.2.1 Audio-only and Video-only (Prerecorded)**](https://www.w3.org/TR/WCAG22/#audio-only-and-video-only-prerecorded) (Level A) | **N/A** |  |
| [**1.2.2 Captions (Prerecorded)**](https://www.w3.org/TR/WCAG22/#captions-prerecorded) (Level A) | **N/A** |  |
| [**1.2.3 Audio Description or Media Alternative (Prerecorded)**](https://www.w3.org/TR/WCAG22/#audio-description-or-media-alternative-prerecorded) (Level A) | **N/A** |  |
| [**1.3.1 Info and Relationships**](https://www.w3.org/TR/WCAG22/#info-and-relationships) (Level A) | **Does Not Support** | Heading levels, list structure and navigation regions are not used properly for some of the pages |
| [**1.3.2 Meaningful Sequence**](https://www.w3.org/TR/WCAG22/#meaningful-sequence) (Level A) | **Supports** | Content is presented in a logical sequence |
| [**1.3.3 Sensory Characteristics**](https://www.w3.org/TR/WCAG22/#sensory-characteristics) (Level A) | **Supports** | Sensory Characteristics is not used as a sole way to communicate information |
| [**1.4.1 Use of Color**](https://www.w3.org/TR/WCAG22/#use-of-color) (Level A) | **Partially Supports** | Color is used to identify the selected link |
| [**1.4.2 Audio Control**](https://www.w3.org/TR/WCAG22/#audio-control) (Level A) | **N/A** |  |
| [**2.1.1 Keyboard**](https://www.w3.org/TR/WCAG22/#keyboard) (Level A) | **Partially Supports** | The volume control button in the video player is not functioning for keyboard |
| [**2.1.2 No Keyboard Trap**](https://www.w3.org/TR/WCAG22/#no-keyboard-trap) (Level A) | **Supports** | No keyboard trap is present |
| [**2.1.4 Character Key Shortcuts**](https://www.w3.org/TR/WCAG22/#character-key-shortcuts) (Level A 2.1) | **Not Evaluated** |  |
| [**2.2.1 Timing Adjustable**](https://www.w3.org/TR/WCAG22/#timing-adjustable) (Level A) | **N/A** |  |
| [**2.2.2 Pause, Stop, Hide**](https://www.w3.org/TR/WCAG22/#pause-stop-hide) (Level A) | **N/A** |  |
| [**2.3.1 Three Flashes or Below Threshold**](https://www.w3.org/TR/WCAG22/#three-flashes-or-below-threshold) (Level A) | **Supports** | No flashing elements are used |
| [**2.4.1 Bypass Blocks**](https://www.w3.org/TR/WCAG22/#bypass-blocks) (Level A) | **Supports** | A skip to content link is present to skip the repetitive content  |
| [**2.4.2 Page Titled**](https://www.w3.org/TR/WCAG22/#page-titled) (Level A) | **Supports** | Page titles are meaningful |
| [**2.4.3 Focus Order**](https://www.w3.org/TR/WCAG22/#focus-order) (Level A) | **Partially Supports** | Focus order is not logically set after submitting an answer |
| [**2.4.4 Link Purpose (In Context)**](https://www.w3.org/TR/WCAG22/#link-purpose-in-context) (Level A) | **Partially Supports** | The accessible name for the Language selector button is not meaningful |
| [**2.5.1 Pointer Gestures**](https://www.w3.org/TR/WCAG22/#pointer-gestures) (Level A 2.1) | **Not Evaluated** |   |
| [**2.5.2 Pointer Cancellation**](https://www.w3.org/TR/WCAG22/#pointer-cancellation) (Level A 2.1) | **Not Evaluated** |   |
| [**2.5.3 Label in Name**](https://www.w3.org/TR/WCAG22/#label-in-name) (Level A 2.1) | **Not Evaluated** |  |
| [**2.5.4 Motion Actuation**](https://www.w3.org/TR/WCAG22/#motion-actuation) (Level A 2.1) | **Not Evaluated** |   |
| [**3.1.1 Language of Page**](https://www.w3.org/TR/WCAG22/#language-of-page) (Level A) | **Supports** | Language of the page is set |
| [**3.2.1 On Focus**](https://www.w3.org/TR/WCAG22/#on-focus) (Level A) | **Supports** | Nothing changed on focus |
| [**3.2.2 On Input**](https://www.w3.org/TR/WCAG22/#on-input) (Level A) | **Supports** | Nothing changed on input |
| [**3.3.1 Error Identification**](https://www.w3.org/TR/WCAG22/#error-identification) (Level A) | **Supports** | Error messages are accessible |
| [**3.3.2 Labels or Instructions**](https://www.w3.org/TR/WCAG22/#labels-or-instructions) (Level A) | **Partially Supports** | Labels and instructions are not associated with some of the form fields specially for the assessment questions |
| [**4.1.1 Parsing**](https://www.w3.org/TR/WCAG22/#parsing) (Level A) | **Supports** | No html related error is found |
| [**4.1.2 Name, Role, Value**](https://www.w3.org/TR/WCAG22/#name-role-value) (Level A) | **Does Not Support** | Several elements are missing appropriate ARIA elements |

### Table 2: Success Criteria, Level AA

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.2.4 Captions (Live)**](https://www.w3.org/TR/WCAG22/#captions-live) (Level AA) | **N/A** |  |
| [**1.2.5 Audio Description (Prerecorded)**](https://www.w3.org/TR/WCAG22/#audio-description-prerecorded) (Level AA) | **N/A** |  |
| [**1.3.4 Orientation**](https://www.w3.org/TR/WCAG22/#orientation) (Level AA 2.1) | **Not Evaluated** |   |
| [**1.3.5 Identify Input Purpose**](https://www.w3.org/TR/WCAG22/#identify-input-purpose) (Level AA 2.1) | **Not Evaluated** |  |
| [**1.4.3 Contrast (Minimum)**](https://www.w3.org/TR/WCAG22/#contrast-minimum) (Level AA) | **Partially Supports** | Selected/focused elements on the video player do not have compliant contrast ratio |
| [**1.4.4 Resize text**](https://www.w3.org/TR/WCAG22/#resize-text) (Level AA) | **Supports** | No content is missing when text resize applied |
| [**1.4.5 Images of Text**](https://www.w3.org/TR/WCAG22/#images-of-text) (Level AA) | **Supports** | No images of text is found |
| [**1.4.10 Reflow**](https://www.w3.org/TR/WCAG22/#reflow) (Level AA 2.1) | **Not Evaluated** |  |
| [**1.4.11 Non-text Contrast**](https://www.w3.org/TR/WCAG22/#non-text-contrast) (Level AA 2.1) | **Not Evaluated** |  |
| [**1.4.12 Text Spacing**](https://www.w3.org/TR/WCAG22/#text-spacing) (Level AA 2.1) | **Not Evaluated** |  |
| [**1.4.13 Content on Hover or Focus**](https://www.w3.org/TR/WCAG22/#content-on-hover-or-focus) (Level AA 2.1) | **Not Evaluated** |  |
| [**2.4.5 Multiple Ways**](https://www.w3.org/TR/WCAG22/#multiple-ways) (Level AA) | **N/A** |  |
| [**2.4.6 Headings and Labels**](https://www.w3.org/TR/WCAG22/#headings-and-labels) (Level AA) | **N/A** |  |
| [**2.4.7 Focus Visible**](https://www.w3.org/TR/WCAG22/#focus-visible) (Level AA) | **Supports** | Well-defined focus indicator is provided for all the active elements |
| [**2.4.11 Focus Visible Enhanced**](https://www.w3.org/TR/WCAG22/#focus-visible-enhanced) (Level AA 2.1) | **Not Evaluated** |  |
| [**3.1.2 Language of Parts**](https://www.w3.org/TR/WCAG22/#language-of-parts) (Level AA) | **Partially Supports** | Different languages option in the language selector are missing lang attribute |
| [**3.2.3 Consistent Navigation**](https://www.w3.org/TR/WCAG22/#consistent-navigation) (Level AA) | **Supports** | Navigation is consistent |
| [**3.2.4 Consistent Identification**](https://www.w3.org/TR/WCAG22/#consistent-identification) (Level AA) | **Supports** | Identification of elements is consistent |
| [**3.3.3 Error Suggestion**](https://www.w3.org/TR/WCAG22/#error-suggestion) (Level AA) | **Supports** | Suggested errors are robust |
| [**3.3.4 Error Prevention (Legal, Financial, Data)**](https://www.w3.org/TR/WCAG22/#error-prevention-legal-financial-data) (Level AA) | **N/A** |  |
| [**4.1.3 Status Messages**](https://www.w3.org/TR/WCAG22/#status-messages)(Level AA 2.1) | **Not Evaluated** |  |

### Table 3: Success Criteria, Level AAA

Notes: AAA Not tested for

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| [**1.2.6 Sign Language (Prerecorded)**](https://www.w3.org/TR/WCAG22/#sign-language-prerecorded) (Level AAA) |  |  |
| [**1.2.7 Extended Audio Description (Prerecorded)**](https://www.w3.org/TR/WCAG22/#extended-audio-description-prerecorded) (Level AAA) |  |  |
| [**1.2.8 Media Alternative (Prerecorded)**](https://www.w3.org/TR/WCAG22/#media-alternative-prerecorded) (Level AAA) |  |  |
| [**1.2.9 Audio-only (Live)**](https://www.w3.org/TR/WCAG22/#audio-only-live) (Level AAA) |  |  |
| [**1.3.6 Identify Purpose**](https://www.w3.org/TR/WCAG22/#identify-purpose) (Level AAA 2.1) |  |  |
| [**1.4.6 Contrast Enhanced**](https://www.w3.org/TR/WCAG22/#contrast-enhanced) (Level AAA) |  |  |
| [**1.4.7 Low or No Background Audio**](https://www.w3.org/TR/WCAG22/#low-or-no-background-audio) (Level AAA) |  |  |
| [**1.4.8 Visual Presentation**](https://www.w3.org/TR/WCAG22/#visual-presentation) (Level AAA) |  |  |
| [**1.4.9 Images of Text (No Exception) Control**](https://www.w3.org/TR/WCAG22/#images-of-text-no-exception) (Level AAA) |  |  |
| [**2.1.3 Keyboard (No Exception)**](https://www.w3.org/TR/WCAG22/#keyboard-no-exception) (Level AAA) |  |  |
| [**2.2.3 No Timing**](https://www.w3.org/TR/WCAG22/#no-timing) (Level AAA) |  |  |
| [**2.2.4 Interruptions**](https://www.w3.org/TR/WCAG22/#interruptions) (Level AAA) |  |  |
| [**2.2.5 Re-authenticating**](https://www.w3.org/TR/WCAG22/#re-authenticating) (Level AAA) |  |  |
| [**2.2.6 Timeouts**](https://www.w3.org/TR/WCAG22/#timeouts) (Level AAA 2.1) |  |  |
| [**2.3.2 Three Flashes**](https://www.w3.org/TR/WCAG22/#three-flashes) (Level AAA) |  |  |
| [**2.3.3 Animation from Interactions**](https://www.w3.org/TR/WCAG22/#animation-from-interactions) (Level AAA 2.1) |  |  |
| [**2.4.8 Location**](https://www.w3.org/TR/WCAG22/#location) (Level AAA) |  |  |
| [**2.4.9 Link Purpose (Link Only)**](https://www.w3.org/TR/WCAG22/#link-purpose-link-only) (Level AAA) |  |  |
| [**2.4.10 Section Headings**](https://www.w3.org/TR/WCAG22/#section-headings) (Level AAA) |  |  |
| [**2.5.5 Target Size**](https://www.w3.org/TR/WCAG22/#target-size) (Level AAA 2.1) |  |  |
| [**2.5.6 Concurrent Input Mechanisms**](https://www.w3.org/TR/WCAG22/#concurrent-input-mechanisms) (Level AAA 2.1)  |  |  |
| [**3.1.3 Unusual Words**](https://www.w3.org/TR/WCAG22/#unusual-words) (Level AAA) |  |  |
| [**3.1.4 Abbreviations**](https://www.w3.org/TR/WCAG22/#abbreviations) (Level AAA) |  |  |
| [**3.1.5 Reading Level**](https://www.w3.org/TR/WCAG22/#reading-level) (Level AAA) |  |  |
| [**3.1.6 Pronunciation**](https://www.w3.org/TR/WCAG22/#pronunciation) (Level AAA) |  |  |
| [**3.2.5 Change on Request**](https://www.w3.org/TR/WCAG22/#change-on-request) (Level AAA) |  |  |
| [**3.3.5 Help**](https://www.w3.org/TR/WCAG22/#help) (Level AAA) |  |  |
| [**3.3.6 Error Prevention (All)**](https://www.w3.org/TR/WCAG22/#error-prevention-all) (Level AAA) |  |  |

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## Revised Section 508 Report

### Chapter 3: Functional Performance Criteria (FPC)

Notes: Based on ACR 2.4 Criteria

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 302.1Without Vision | **Does Not Support** | See ACR |
| 302.2 With Limited Vision | **Partially Supports** | See ACR |
| 302.3Without Perception of Color | **Partially Supports** | See ACR |
| 302.4Without Hearing | **Supports** | See ACR |
| 302.5With Limited Hearing | **Supports** | See ACR |
| 302.6Without Speech | **Supports** | See ACR |
| 302.7With Limited Manipulation | **Partially Supports** | See ACR |
| 302.8With Limited Reach and Strength | **Partially Supports** | See ACR |
| 302.9With Limited Language, Cognitive, and Learning Abilities | **Partially Supports** | See ACR |

### Chapter 4: Hardware

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| 402 Closed Functionality | Heading cell – no response required | Heading cell – no response required |
| ***402.1 General*** | Heading cell – no response required | Heading cell – no response required |
| ***402.2 Speech-Output Enabled*** | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen |  |  |
| 402.2.2 Transactional Outputs |  |  |
| 402.2.3 Speech Delivery Type and Coordination |  |  |
| 402.2.4 User Control |  |  |
| 402.2.5 Braille Instructions |  |  |
| ***402.3 Volume*** | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening |  |  |
| 402.3.2 Non-private Listening |  |  |
| 402.4 Characters on Display Screens |  |  |
| 402.5 Characters on Variable Message Signs |  |  |
| ***403 Biometrics*** | Heading cell – no response required | Heading cell – no response required |
| 403.1 General |  |  |
| ***404 Preservation of Information Provided for Accessibility*** | Heading cell – no response required | Heading cell – no response required |
| 404.1 General |  |  |
| ***405 Privacy*** | Heading cell – no response required | Heading cell – no response required |
| 405.1 General |  |  |
| ***406 Standard Connections*** | Heading cell – no response required | Heading cell – no response required |
| 406.1 General |  |  |
| ***407 Operable Parts*** | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast |  |  |
| ***407.3 Input Controls*** | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible |  |  |
| 407.3.2 Alphabetic Keys |  |  |
| 407.3.3 Numeric Keys |  |  |
| 407.4 Key Repeat |  |  |
| 407.5 Timed Response |  |  |
| 407.6 Operation |  |  |
| 407.7 Tickets, Fare Cards, and Keycards |  |  |
| ***407.8 Reach Height and Depth*** | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane |  |  |
| 407.8.1.1 Vertical Plane for Side Reach |  |  |
| 407.8.1.2 Vertical Plane for Forward Reach |  |  |
| 407.8.2 Side Reach |  |  |
| 407.8.2.1 Unobstructed Side Reach |  |  |
| 407.8.2.2 Obstructed Side Reach |  |  |
| 407.8.3 Forward Reach |  |  |
| 407.8.3.1 Unobstructed Forward Reach |  |  |
| 407.8.3.2 Obstructed Forward Reach |  |  |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach |  |  |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach |  |  |
| ***408 Display Screens*** | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility |  |  |
| 408.3 Flashing |  |  |
| ***409 Status Indicators*** | Heading cell – no response required | Heading cell – no response required |
| 409.1 General |  |  |
| ***410 Color Coding*** | Heading cell – no response required | Heading cell – no response required |
| 410.1 General |  |  |
| ***411 Audible Signals*** | Heading cell – no response required | Heading cell – no response required |
| 411.1 General |  |  |
| ***412 ICT with Two-Way Voice Communication*** | Heading cell – no response required | Heading cell – no response required |
| ***412.2 Volume Gain*** | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones |  |  |
| 412.2.2 Volume Gain for Non-Wireline ICT |  |  |
| ***412.3 Interference Reduction and Magnetic Coupling*** | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets |  |  |
| 412.3.2 Wireline Handsets |  |  |
| 412.4 Digital Encoding of Speech |  |  |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Caller ID |  |  |
| 412.7 Video Communication |  |  |
| ***412.8 Legacy TTY Support*** | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability |  |  |
| 412.8.2 Voice and Hearing Carry Over |  |  |
| 412.8.3 Signal Compatibility |  |  |
| 412.8.4 Voice Mail and Other Messaging Systems |  |  |
| ***413 Closed Caption Processing Technologies*** | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions |  |  |
| 413.1.2 Pass-Through of Closed Caption Data |  |  |
| ***414 Audio Description Processing Technologies*** | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners |  |  |
| 414.1.2 Other ICT |  |  |
| ***415 User Controls for Captions and Audio Descriptions*** | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls |  |  |
| 415.1.2 Audio Description Controls |  |  |

### Chapter 5: Software

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| **501.1 Scope – Incorporation of WCAG 2.0 AA** | See [WCAG 2.0](#WCAG) section | See information in WCAG section |
| ***502 Interoperability with Assistive Technology*** | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features |  |  |
| 502.2.2 No Disruption of Accessibility Features |  |  |
| ***502.3 Accessibility Services*** | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information |  |  |
| 502.3.2 Modification of Object Information |  |  |
| 502.3.3 Row, Column, and Headers |  |  |
| 502.3.4 Values |  |  |
| 502.3.5 Modification of Values |  |  |
| 502.3.6 Label Relationships |  |  |
| 502.3.7 Hierarchical Relationships |  |  |
| 502.3.8 Text |  |  |
| 502.3.9 Modification of Text |  |  |
| 502.3.10 List of Actions |  |  |
| 502.3.11 Actions on Objects |  |  |
| 502.3.12 Focus Cursor |  |  |
| 502.3.13 Modification of Focus Cursor |  |  |
| 502.3.14 Event Notification |  |  |
| 502.4 Platform Accessibility Features |  |  |
| ***503 Applications*** | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences |  |  |
| 503.3 Alternative User Interfaces |  |  |
| ***503.4 User Controls for Captions and Audio Description*** | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls |  |  |
| 503.4.2 Audio Description Controls |  |  |
| ***504 Authoring Tools*** | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See [WCAG 2.0](#WCAG) section | See information in WCAG section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion |  |  |
| 504.2.2 PDF Export |  |  |
| 504.3 Prompts |  |  |
| 504.4 Templates |  |  |

### Chapter 6: Support Documentation and Services

Notes:

| **Criteria** | **Conformance Level**  | **Remarks and Explanations** |
| --- | --- | --- |
| ***601.1 Scope*** | Heading cell – no response required | Heading cell – no response required |
| ***602 Support Documentation*** | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features |  |  |
| 602.3 Electronic Support Documentation | See [WCAG 2.0](#WCAG) section | See information in WCAG section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation |  |  |
| **603 Support Services** | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features |  |  |
| 603.3 Accommodation of Communication Needs |  |  |

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