



## Name of Product/Version

**Name of Product:** Exemplify (iOS)

**Version:** 4.2

## Product Description

This product is the ExamSoft Exemplify mobile application for iOS created for iPad.

## Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **Exemplify** as of **January 18, 2021** and is only valid for the version and date it was tested.

## Evaluation Methods Used

Assistive technology products used as part of testing included VoiceOver, Voice Control, Zoom, bold text, larger text, and inverted colors and color filters. Testing was performed on iOS 14.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

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<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	Yes
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe</a> , - V3.1.1 (2019-11)	Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Images have alternative text. Hotspot questions using images cannot be used with VoiceOver.
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	Audio and video are not used.
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	Videos are not used.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Not Applicable</p>	<p>Videos are not used.</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>Some controls have accessible labels. Some form fields such as edit fields do not have accessible names.</p>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>Correct reading sequences can be programmatically determined.</p>

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Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Instructions and content do not rely solely on sensory characteristics of components.
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Color is not used as the sole means of conveying information.
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No videos or audio recordings launch automatically when a screen is loaded.

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Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.1.1 Keyboard</u></b> (Level A)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some functions are keyboard operable. The Spreadsheet tool is not keyboard operable and the text editor used in Essay questions does not support keyboard shortcuts for formatting functions when using a physical keyboard.
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	iOS devices are intended for touchscreen use. The home menu and PDF attachments traps VoiceOver focus when focus is moved to the menu.
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 only)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Not Applicable	Keyboard shortcuts using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters are not used.

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Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Not Applicable</p>	<p>The application does not require a timed response. Exam time limits can be adjusted or removed.</p>
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Not Applicable</p>	<p>Does not contain auto-updating content.</p>
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>Flashing or blinking does not occur in the prohibited range.</p>

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Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Not Applicable</p>	<p>This is a native app.</p>
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>This is a native app. It is possible to determine what screen is being displayed.</p>
<p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.3 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>Programmatic focus that VoiceOver follows does not follow reading order on exam question pages or when opening a PDF pop out.</p>



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Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The purpose of each link can be determined from the link text together with context.
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 only)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	The application relies on standard iOS gestures.
<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 only)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	Pointer functionality does not contain down-events.
<p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1 only)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	Some user interface components with labels contain the text that is presented visually. Some “Next” buttons do not have an accessible name that matches the visible text.

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Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 only)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>Application does not contain device or user motion functionality.</p>
<p><b><u>3.1.1 Language of Page</u></b> (Level A)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>This is a native app and not a web page.</p>
<p><b><u>3.2.1 On Focus</u></b> (Level A)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>Gaining focus on components does not initiate a change of context.</p>

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Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.2.2 On Input</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Input does not cause a disruptive change in context.
<p><b><u>3.3.1 Error Identification</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Error messages are accessible.
<p><b><u>3.3.2 Labels or Instructions</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Visible labels are provided for controls.

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<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.1 (Web)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	This is a native application.
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.2 (Web)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The application provides name, role, state and value information to assistive technology for some components.</p> <p>Some components (e.g., input fields) do not provide some required information (e.g., names).</p>

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.4 (Web)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	Live presentations are not available in the mobile app.

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Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Not Applicable</p>	<p>The app does not contain videos.</p>
<p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Does Not Support</p>	<p>Application restricts content to landscape orientation.</p>
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Not Applicable</p>	<p>The application does not collect personal information about the user.</p>
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Partially Supports</p>	<p>Minimum contrast ratios are used with some exceptions.</p>

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Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Operating system functions for changing text size are not supported. Functions to bold text are supported.
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Images of text are not used.
<p><b>1.4.10 Reflow</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	Application can be operated without requiring scrolling in two dimensions.
<p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	Interface controls and graphical objects meet the required contrast ratios.

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Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Not Applicable	Native app does not use a markup language.
<p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 only)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.13 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Not Applicable	Hover content is not used.
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Not Applicable	This is a native iOS application.
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.6 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Headings describe topic or purpose.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.7 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>Visual focus is shown where there is keyboard functionality.</p>
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Supports</p>	<p>This is a native app. Language can be determined.</p>
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)                      Also applies to:                      EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Supports</p>	<p>Consistent navigation occurs throughout the application.</p>



Exemplify

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Consistent identification occurs throughout the application.
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Required fields notify the user if there is no input. Error messages indicate that fields have an improper input.
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	Application does not cause a legal or financial commitment.

Exemplify

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"><li>• 9.4.1.3 (Web)</li><li>• 12.1.2 (Product Docs)</li><li>• 12.2.4 (Support Docs)</li></ul> <p>Revised Section 508 – Does not apply</p>	Supports	Status messages can be programmatically determined.

**Table 3: Success Criteria, Level AAA**

Notes: Product was not tested to WCAG 2.0 AAA level

# Revised Section 508 Report

## Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>The application may be navigated with VoiceOver screen reader.</p> <p>The application provides name, role, state and value information to assistive technology for some components.</p> <p>Some questions require the use of graphing or scientific calculators and tools have been included that are powered by Desmos. These tools have accessibility features to assist all users.</p> <p>Some questions use a spreadsheet tool that cannot be operated by keyboard or screen readers.</p>
302.2 With Limited Vision	Partially Supports	<p>The application may be navigated with VoiceOver screen reader.</p> <p>The application provides name, role, state and value information to assistive technology for some components.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>Some insufficient contrast ratios are used in the app.</p>

Exemplify

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Supports	Color is not used as the sole means of conveying information.
302.4 Without Hearing	Supports	Hearing is not required.
302.5 With Limited Hearing	Supports	Hearing is not required.
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Partially Supports	iOS devices are touch screen devices. The application works with iOS assistive technologies such as assistive touch, for input and the use of Voice Control. The text editor does not support common keyboard shortcuts for formatting functions.
302.8 With Limited Reach and Strength	Partially Supports	iOS devices are touch screen devices. The application works with iOS assistive technologies such as assistive touch, for input and the use of Voice Control. The text editor does not support common keyboard shortcuts for formatting functions.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

## Chapter 4: [Hardware](#)

Notes: This product is not hardware and therefore this section is not applicable to the product.

## Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The app is not an operating system (platform software).

Exemplify

Criteria	Conformance Level	Remarks and Explanations
502.2.2 No Disruption of Accessibility Features	Partially Supports	The app does not allow the operating system accessibility feature of Larger Text. The menu may trigger when using some Voice Control commands when it should not.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	<p>The application provides name, role, state and value information to assistive technology for some components.</p> <p>Some components (e.g., edit fields) do not provide some required information (e.g., names).</p>
502.3.2 Modification of Object Information	Supports	Assistive technology can operate the user interface.
502.3.3 Row, Column, and Headers	Not Applicable	Tables are not used.
502.3.4 Values	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.
502.3.5 Modification of Values	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.
502.3.6 Label Relationships	Partially Supports	<p>The application provides label information to assistive technology for some components.</p> <p>Some components (e.g., edit fields) do not provide accessible name labels.</p>
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.
502.3.9 Modification of Text	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.

Exemplify

Criteria	Conformance Level	Remarks and Explanations
502.3.10 List of Actions	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.
502.3.11 Actions on Objects	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.
502.3.12 Focus Cursor	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.
502.3.13 Modification of Focus Cursor	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.
502.3.14 Event Notification	Supports	
502.4 Platform Accessibility Features	Not Applicable	Product is not a platform software.
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	Some operating system user preferences are supported.
503.3 Alternative User Interfaces	Not Applicable	The application does not provide an alternative user interface and is not assistive technology.
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Videos are not used.
503.4.2 Audio Description Controls	Not Applicable	Videos are not used.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

**Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to other formats.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The documentation is in electronic format and can be converted to other formats.
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	ExamSoft accessibility information can be found at: <a href="https://examsoft.com/resources/responding-to-senators">https://examsoft.com/resources/responding-to-senators</a>
603.3 Accommodation of Communication Needs	Supports	Support services accommodate end users with disabilities.

**EN 301 549 Report**

**Chapter 4: 4.2 Functional Performance Statements (FPS)**

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	<p>The application may be navigated with VoiceOver screen reader.</p> <p>The application provides name, role, state and value information to assistive technology for some components.</p> <p>Some questions require the use of graphing or scientific calculators and tools have been included that are</p>

Exemplify

Criteria	Conformance Level	Remarks and Explanations
		<p>powered by Desmos. These tools have accessibility features to assist all users.</p> <p>Some questions use a spreadsheet tool that cannot be operated by keyboard or screen readers.</p>
4.2.2 Usage with limited vision	Partially Supports	<p>The application may be navigated with VoiceOver screen reader.</p> <p>The application provides name, role, state and value information to assistive technology for some components.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>Some insufficient contrast ratios are used in the app.</p>
4.2.3 Usage without perception of colour	Supports	Color coding is not used as the sole means of conveying information.
4.2.4 Usage without hearing	Supports	Does not require user hearing.
4.2.5 Usage with limited hearing	Supports	Does not require user hearing.
4.2.6 Usage with no or limited vocal capability	Supports	Does not require user speech.
4.2.7 Usage with limited manipulation or strength	Partially Supports	iOS devices are touch screen devices. The application works with iOS assistive technologies such as assistive touch, for input and the use of Voice Control. The text editor does not support common keyboard shortcuts for formatting functions.
4.2.8 Usage with limited reach	Partially Supports	iOS devices are touch screen devices. The application works with iOS assistive technologies such as assistive touch, for input and the use of Voice Control. The text editor does not support common keyboard shortcuts for formatting functions.
4.2.9 Minimize photosensitive seizure triggers	Supports	Flashing or blinking does not occur.



Exemplify

Criteria	Conformance Level	Remarks and Explanations
4.2.10 Usage with limited cognition, language or learning	Supports	
4.2.11 Privacy	Supports	Privacy can be maintained while using this application.

## **Chapter 5: Generic Requirements**

Notes: This product does not have closed functionality and is not hardware.

## **Chapter 6: ICT with Two-Way Voice Communication**

Notes: Not an ICT product with two-way voice communication.

## **Chapter 7: ICT with Video Capabilities**

Notes: Not an ICT product with video capabilities.

## **Chapter 8: Hardware**

Notes: This product is not hardware and therefore this section is not applicable to the product.

## **Chapter 9: Web (see [WCAG 2.x section](#))**

Notes: The content of this section is contained in the WCAG 2.x section above.

## **Chapter 10: Non-web Documents**

Exemplify

Notes: Application is an iOS application

## Chapter [11: Software](#)

Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>11.5 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
<b>11.5.2.2 Platform accessibility service support for assistive technologies</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Partially Supports	The app does not allow the operating system accessibility feature of Larger Text. The menu may trigger when using some Voice Control commands when it should not.
11.5.2.4 Assistive technology	Not Applicable	The application is not Assistive Technology.
11.5.2.5 Object information	Partially Supports	The application provides name, role, state and value information to assistive technology for some components.  Some components (e.g., edit fields) do not provide some required information (e.g., names).
11.5.2.6 Row, column, and headers	Not Applicable	Tables are not used.

Exemplify

Criteria	Conformance Level	Remarks and Explanations
11.5.2.7 Values	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.
11.5.2.8 Label relationships	Partially Supports	The application provides label information to assistive technology for some components.  Some components (e.g., edit fields) do not provide accessible name labels.
11.5.2.9 Parent-child relationships	Supports	Relationships can be determined.
11.5.2.10 Text	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.
11.5.2.11 List of available actions	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.
11.5.2.12 Execution of available actions	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.
11.5.2.13 Tracking of focus and selection attributes	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.
11.5.2.14 Modification of focus and selection attributes	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.
11.5.2.15 Change notification	Supports	Event notification is programmatically available.
11.5.2.16 Modifications of states and properties	Supports	Assistive technology can operate the user interface.
11.5.2.17 Modifications of values and text	Partially Supports	Assistive technology can operate the user interface in some areas. The spreadsheet tool is not operable with VoiceOver.

Exemplify

Criteria	Conformance Level	Remarks and Explanations
<b>11.6 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	Application is not a platform.
11.6.2 No disruption of accessibility features	Partially Supports	The app does not allow the operating system accessibility feature of Larger Text.
11.7 User preferences	Partially Supports	The app does not allow the operating system accessibility feature of Larger Text.
<b>11.8 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required
<b>11.8.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

## Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	The documentation is in electronic format and can be converted to other formats.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	ExamSoft accessibility information can be found at: <a href="https://examsoft.com/resources/responding-to-senators">https://examsoft.com/resources/responding-to-senators</a>
12.2.3 Effective communication	Supports	Support services accommodate end users with disabilities.

Exemplify

Criteria	Conformance Level	Remarks and Explanations
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section

## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not an ICT product that provides relay or emergency service access.

### Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **Exemplify** as of **January 18, 2021** and is only valid for the version and date it was tested.

This document is for informational purposes only, and Accessibility Partners makes no warranties, express or implied, in this document.



## Name of Product/Version

**Name of Product:** ExamSoft Examplify (MacOS)

**Version:** 2.0.3

## Product Description

The application is the ExamSoft Examplify MacOS application.

## Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **ExamSoft Examplify for MacOS** as of **October 9, 2019** and is only valid for the version and date it was tested.

## Evaluation Methods Used

Assistive technology products used as part of testing included VoiceOver, Xcode Accessibility Inspector, MacOS accessibility features, Colour Contrast Analyser (CCA), and keyboard-only control.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	Yes
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe</a> , - V2.1.2 (2018-08)	Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)                      Also applies to:                      2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	Graphical components do not have alternative text programmatically available.
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)                      Also applies to:                      2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	There are no audio-only or video-only recordings in the application.
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)                      Also applies to:                      2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	Videos are not used.
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)                      Also applies to:                      2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	Videos are not used.
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)                      Also applies to:                      2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	Information and relationships are not programmatically determinable.
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)                      Also applies to:                      2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	Correct reading sequences cannot be programmatically determined.



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Instructions and content do not rely solely on sensory characteristics of components.
<p><b><u>1.4.1 Use of Color</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Color is not used as the sole means of conveying information.
<p><b><u>1.4.2 Audio Control</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No videos or audio recordings launch automatically when a page is loaded.
<p><b><u>2.1.1 Keyboard</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	Essential functions of the application such as using the main menu and starting an exam are not keyboard operable.
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	Keyboard focus cannot be moved throughout the application.
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Not Applicable	Keyboard shortcuts using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters are not used.
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	The application does not require a timed response. Exam time limits can be adjusted or removed.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	The application does not contain automatically scrolling or updating content.
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Flashing or blinking does not occur in the prohibited range.
<p><a href="#">2.4.1 Bypass Blocks</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Not Applicable	The application is non-web software.
<p><a href="#">2.4.2 Page Titled</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Windows throughout the application contain descriptive titles.
<p><a href="#">2.4.3 Focus Order</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	Keyboard operability is not supported.
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The purpose of each link can be determined from the link text together with context.
<p><a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	Multipoint or path-based gestures are not used.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 only)                      Also applies to:                      Revised Section 508 – Does not apply</p>	Supports	Pointer functionality does not contain down-events.
<p><b><u>2.5.3 Label in Name</u></b> (Level A 2.1 only)                      Also applies to:                      Revised Section 508 – Does not apply</p>	Does Not Support	User interface components do not have programmatically available labels.
<p><b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 only)                      Also applies to:                      Revised Section 508 – Does not apply</p>	Not Applicable	Application does not contain device or user motion functionality.
<p><b><u>3.1.1 Language of Page</u></b> (Level A)                      Also applies to:                      2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	The default human language cannot be programmatically determined.
<p><b><u>3.2.1 On Focus</u></b> (Level A)                      Also applies to:                      2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Gaining focus on components does not initiate a change of context.
<p><b><u>3.2.2 On Input</u></b> (Level A)                      Also applies to:                      2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Changing the setting of user interface components does not automatically cause a change of context.
<p><b><u>3.3.1 Error Identification</u></b> (Level A)                      Also applies to:                      2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	Errors are not programmatically available.

Criteria	Conformance Level	Remarks and Explanations
<b><u>3.3.2 Labels or Instructions</u></b> (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Visible labels are provided for controls.
<b><u>4.1.1 Parsing</u></b> (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	The software compiles and runs.
<b><u>4.1.2 Name, Role, Value</u></b> (Level A) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	Control information is not programmatically available.

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<b><u>1.2.4 Captions (Live)</u></b> (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No time-based media present.
<b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No live presentations hosted.
<b><u>1.3.4 Orientation</u></b> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Supports	Application does not restrict content to a single orientation.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Not Applicable	The application does not collect personal information about the user.
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some areas of the application meet the required contrast ratios. Some areas do not meet the required 4.5:1 contrast ratio.
<p><b><u>1.4.4 Resize text</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Text can be resized without loss of content or functionality.
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Images of text are not used.
<p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Supports	Application can be operated without requiring scrolling in two dimensions.
<p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Supports	Interface controls and graphical objects meet the required contrast ratios.
<p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Not Applicable	Software application does not allow for the user to adjust text.
<p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Not Applicable	Hover content is not used.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Not Applicable	This is a software application.
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Headings and labels describe topic or purpose.
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	Visual focus is not shown to the user.
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	The default human language cannot be programmatically determined.
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Consistent navigation occurs throughout the application.
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Consistent identification occurs throughout the application.

Criteria	Conformance Level	Remarks and Explanations
<b><a href="#">3.3.3 Error Suggestion</a></b> (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	Errors are not programmatically available.
<b><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a></b> (Level AA) Also applies to: 2017 Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	Application does not cause legal commitments or financial transactions to occur for the user.
<b><a href="#">4.1.3 Status Messages</a></b> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Does Not Support	Status messages cannot be programmatically determined.

### Table 3: Success Criteria, Level AAA

Notes: Product was not tested to WCAG 2.0 AAA level

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	The application is not keyboard operable.  The application does not provide name, role, state and value information to assistive technology.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Partially Supports	<p>The application is not keyboard operable.</p> <p>The application does not provide name, role, state and value information to assistive technology.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>The application does not meet required contrast ratios in some areas.</p>
302.3 Without Perception of Color	Supports	Color is not used as the sole means of conveying information.
302.4 Without Hearing	Supports	Hearing is not required.
302.5 With Limited Hearing	Supports	Hearing is not required.
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Does Not Support	The application is not keyboard operable.
302.8 With Limited Reach and Strength	Does Not Support	The application is not keyboard operable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

## Chapter 4: [Hardware](#)

Notes: This product is not hardware and therefore this section is not applicable to the product.

## Chapter 5: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
<b><a href="#">502 Interoperability with Assistive Technology</a></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The application is not an operating system (platform software).



Criteria	Conformance Level	Remarks and Explanations
502.2.2 No Disruption of Accessibility Features	Partially Supports	The application does not interfere with some operating system accessibility features. VoiceOver and Keyboard are not supported in the application.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Does Not Support	The application does not provide name, role, state and value information to assistive technology for components.
502.3.2 Modification of Object Information	Does Not Support	The application is not programmatically available.
502.3.3 Row, Column, and Headers	Not Applicable	Tables are not used.
502.3.4 Values	Does Not Support	The application is not programmatically available.
502.3.5 Modification of Values	Does Not Support	The application is not programmatically available.
502.3.6 Label Relationships	Does Not Support	The application is not programmatically available.
502.3.7 Hierarchical Relationships	Does Not Support	The application is not programmatically available.
502.3.8 Text	Does Not Support	The application is not programmatically available.
502.3.9 Modification of Text	Does Not Support	The application is not programmatically available.
502.3.10 List of Actions	Does Not Support	The application is not programmatically available.
502.3.11 Actions on Objects	Does Not Support	The application is not programmatically available.
502.3.12 Focus Cursor	Does Not Support	The application is not programmatically available.
502.3.13 Modification of Focus Cursor	Does Not Support	The application is not programmatically available.
502.3.14 Event Notification	Does Not Support	The application is not programmatically available.
502.4 Platform Accessibility Features	Not Applicable	The application is not an operating system.
<b>503 Applications</b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	User display settings set in MacOS are supported.
503.3 Alternative User Interfaces	Not Applicable	The application does not provide an alternative user interface and is not assistive technology.
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Videos are not used.
503.4.2 Audio Description Controls	Not Applicable	Videos are not used.
<b>504 Authoring Tools</b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><a href="#">602 Support Documentation</a></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to other formats.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The documentation is in electronic format and can be converted to other formats.
<b><a href="#">603 Support Services</a></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	The application does not provide documentation on accessibility and compatibility features.
603.3 Accommodation of Communication Needs	Supports	Support services accommodate end users with disabilities.

## EN 301 549 Report

### Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does Not Support	The application is not keyboard operable.

Criteria	Conformance Level	Remarks and Explanations
		The application does not provide name, role, state and value information to assistive technology.
4.2.2 Usage with limited vision	Partially Supports	<p>The application is not keyboard operable.</p> <p>The application does not provide name, role, state and value information to assistive technology.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>The application does not meet required contrast ratios in some areas.</p>
4.2.3 Usage without perception of colour	Supports	Color coding is not used as the sole means of conveying information.
4.2.4 Usage without hearing	Supports	Does not require user hearing.
4.2.5 Usage with limited hearing	Supports	Does not require user hearing.
4.2.6 Usage without vocal capability	Supports	Does not require user speech.
4.2.7 Usage with limited manipulation or strength	Does Not Support	The application is not keyboard operable.
4.2.8 Usage with limited reach	Does Not Support	The application is not keyboard operable.
4.2.9 Minimize photosensitive seizure triggers	Supports	Flashing or blinking does not occur.
4.2.10 Usage with limited cognition	Supports	
4.2.11 Privacy	Supports	Privacy can be maintained while using this application.

## Chapter 5: Generic Requirements

Notes: This product does not have closed functionality and is not hardware.

## Chapter 6: ICT with Two-Way Voice Communication

Notes: Not an ICT product with two-way voice communication.

## Chapter 7: [ICT with Video Capabilities](#)

Notes: Not an ICT product with video capabilities.

## Chapter 8: [Hardware](#)

Notes: This product is not hardware and therefore this section is not applicable to the product.

## Chapter 9: [Web \(see \*WCAG 2.x section\*\)](#)

Notes: The content of this section is contained in the WCAG 2.x section above.

## Chapter 10: [Non-web Documents](#)

Notes: Application is not a document.

## Chapter 11: [Software](#)

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
11.2.2 Software success criteria (closed functionality)	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
<b>11.3 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.3.1 Closed functionality (informative)</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
<b>11.3.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
<b>11.3.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
<b>11.3.2.2 Platform accessibility service support for assistive technologies</b>	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	Partially Supports	The application does not interfere with some operating system accessibility features. VoiceOver and Keyboard are not supported in the application.
11.3.2.4 Assistive technology	Not Applicable	The application is not Assistive Technology.
11.3.2.5 Object information	Does Not Support	The application is not programmatically available.
11.3.2.6 Row, column, and headers	Not Applicable	Tables are not used.
11.3.2.7 Values	Does Not Support	The application is not programmatically available.
11.3.2.8 Label relationships	Does Not Support	The application is not programmatically available.
11.3.2.9 Parent-child relationships	Does Not Support	The application is not programmatically available.
11.3.2.10 Text	Does Not Support	The application is not programmatically available.
11.3.2.11 List of available actions	Does Not Support	The application is not programmatically available.
11.3.2.12 Execution of available actions	Does Not Support	The application is not programmatically available.
11.3.2.13 Tracking of focus and selection attributes	Does Not Support	The application is not programmatically available.
11.3.2.14 Modification of focus and selection attributes	Does Not Support	The application is not programmatically available.
11.3.2.15 Change notification	Does Not Support	The application is not programmatically available.
11.3.2.16 Modifications of states and properties	Does Not Support	The application is not programmatically available.
11.3.2.17 Modifications of values and text	Does Not Support	The application is not programmatically available.
<b>11.4 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required
11.4.1 User control of accessibility features	Not Applicable	Application is not a platform.
11.4.2 No disruption of accessibility features	Partially Supports	The application does not interfere with some operating system accessibility features. VoiceOver and Keyboard are not supported in the application.
11.5 User preferences	Supports	User display settings set in MacOS are supported.
<b>11.6 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
<b>11.6.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.6.2 Accessible content creation (if not authoring tool, enter “not applicable”)	Not Applicable	
11.6.3 Preservation of accessibility information in transformations	Not Applicable	
11.6.4 Repair assistance	Not Applicable	
11.6.5 Templates	Not Applicable	

## Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	The documentation is in electronic format and can be converted to other formats.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Does Not Support	The application does not provide documentation on accessibility and compatibility features.
12.2.3 Effective communication	Supports	Support services accommodate end users with disabilities.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section

## Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Not an ICT product that provides relay or emergency service access.

## **Legal Disclaimer (Company)**

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **ExamSoft Exemplify for MacOS** as of **October 9, 2019** and is only valid for the version and date it was tested.

This document is for informational purposes only, and Accessibility Partners makes no warranties, express or implied, in this document.



## Name of Product/Version

**Name of Product:** ExamSoft Exemplify

**Version:** 2.0.4

## Product Description

The application is the ExamSoft Exemplify Windows application.

## Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **ExamSoft Exemplify for Windows** as of **September 30, 2019** and is only valid for the version and date it was tested.

## Evaluation Methods Used

Assistive technology products used as part of testing included Freedom Scientific JAWS 2019, NVDA 2019.2, Freedom Scientific ZoomText 2019, Dragon NaturallySpeaking 13, Microsoft Windows accessibility features, and keyboard-only control. Testing was performed on Windows 10.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes)



	Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	Yes
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe</a> , - V2.1.2 (2018-08)	Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some graphical buttons have names set. Some graphical buttons do not have correct alternative text.
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	There are no audio-only or video-only recordings in the application.
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	Videos are not used.
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	Videos are not used.
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Some edit fields, combo boxes, and checkboxes are not explicitly labeled.</p> <p>The application does not use heading tags.</p>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Correct reading sequences can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Instructions and content do not rely solely on sensory characteristics of components.
<p><b><u>1.4.1 Use of Color</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Color is not used as the sole means of conveying information.
<p><b><u>1.4.2 Audio Control</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No videos or audio recordings launch automatically when a page is loaded.
<p><b><u>2.1.1 Keyboard</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some functions of the application are keyboard operable. Functions such as Toolkit Alarm and Hotspot questions are not keyboard operable.
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	No keyboard traps.
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Not Applicable	Keyboard shortcuts using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters are not used.
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	The application does not require a timed response. Exam time limits can be adjusted or removed.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	The application does not contain automatically scrolling or updating content.
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Flashing or blinking does not occur in the prohibited range.
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Not Applicable	The application is non-web software.
<p><b><u>2.4.2 Page Titled</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Windows throughout the application contain descriptive titles.
<p><b><u>2.4.3 Focus Order</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Focus order does not follow reading order on exam question pages.
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The purpose of each link can be determined from the link text together with context.
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Not Applicable	Multipoint or path-based gestures are not used.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Supports	Pointer functionality does not contain down-events.
<p><a href="#">2.5.3 Label in Name</a> (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Partially Supports	Some user interface components with labels contain the text that is presented visually. Some buttons do not have an accessible name that matches the visible text.
<p><a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	Application does not contain device or user motion functionality.
<p><a href="#">3.1.1 Language of Page</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The default human language can be determined.
<p><a href="#">3.2.1 On Focus</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Gaining focus on components does not initiate a change of context.
<p><a href="#">3.2.2 On Input</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Changing the setting of user interface components does not automatically cause a change of context.
<p><a href="#">3.3.1 Error Identification</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Required fields notify the user in text if there is an input error.
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Visible labels are provided for controls.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">4.1.1 Parsing</a> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	The software compiles and runs.
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The application provides name, role, state and value information to assistive technology for some components.</p> <p>Some components (e.g., menus, toggle controls, tabs) do not give roles or states to screen readers.</p>

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No time-based media present.
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No live presentations hosted.
<p><a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	Application does not restrict content to a single orientation.
<p><a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	The application does not collect personal information about the user.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some areas of the application meet the required contrast ratios. Some areas do not meet the required 4.5:1 contrast ratio.
<p><b><u>1.4.4 Resize text</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Text can be resized without loss of content or functionality.
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Images of text are not used.
<p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Supports	Application can be operated without requiring scrolling in two dimensions.
<p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Supports	Interface controls and graphical objects meet the required contrast ratios.
<p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Not Applicable	Software application does not allow for the user to adjust text.
<p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Not Applicable	Hover content is not used.
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Not Applicable	This is a software application.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)  Also applies to:  2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Headings and labels describe topic or purpose.
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)  Also applies to:  2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	The visual focus is well-defined in some areas. Some menus, buttons, and toggle controls do not show visual focus.
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)  Also applies to:  2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The default human language can be programmatically determined.
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)  Also applies to:  2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Consistent navigation occurs throughout the application.
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)  Also applies to:  2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Consistent identification occurs throughout the application.
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)  Also applies to:  2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Required fields notify the user of an input error.
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)  Also applies to:  2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	Application does not cause legal commitments or financial transactions to occur for the user.



Criteria	Conformance Level	Remarks and Explanations
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Does Not Support	Status messages cannot be programmatically determined.

### Table 3: Success Criteria, Level AAA

Notes: Product was not tested to WCAG 2.0 AAA level

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application is partially keyboard operable.  The application provides name, role, state and value information to assistive technology for some components.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state and value information to assistive technology for some components.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>The application does not meet required contrast ratios in some areas and does not support Windows High Contrast settings.</p>
302.3 Without Perception of Color	Supports	Color is not used as the sole means of conveying information.
302.4 Without Hearing	Supports	Hearing is not required.
302.5 With Limited Hearing	Supports	Hearing is not required.
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Partially Supports	The application is partially keyboard operable.
302.8 With Limited Reach and Strength	Partially Supports	The application is partially keyboard operable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

## Chapter 4: Hardware

Notes: This product is not hardware and therefore this section is not applicable to the product.

## Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG section

Criteria	Conformance Level	Remarks and Explanations
<b><u>502 Interoperability with Assistive Technology</u></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The application is not an operating system (platform software).
502.2.2 No Disruption of Accessibility Features	Partially Supports	The application does not interfere with some operating system accessibility features. Windows High Contrast settings are not supported.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	The application provides name, role, state and value information to assistive technology for some components.  Some components (e.g., menus, toggle controls, tabs) do not give roles or states to screen readers.
502.3.2 Modification of Object Information	Supports	Assistive technology can operate the user interface.
502.3.3 Row, Column, and Headers	Not Applicable	Tables are not used.
502.3.4 Values	Supports	Assistive technology can operate the user interface.
502.3.5 Modification of Values	Supports	Assistive technology can operate the user interface.
502.3.6 Label Relationships	Partially Supports	The application provides label information to assistive technology for some components.  Some components (e.g., checkboxes, edit fields, combo boxes) do not provide accessible name labels.
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	Assistive technology can operate the user interface.
502.3.10 List of Actions	Partially Supports	Some objects provide their roles and the actions may be programmatically determined.  Some tabs do not provide their roles.
502.3.11 Actions on Objects	Supports	Assistive technology can operate the user interface.
502.3.12 Focus Cursor	Supports	Edit Fields are compatible with Assistive technology.
502.3.13 Modification of Focus Cursor	Supports	Edit Fields are compatible with Assistive technology.
502.3.14 Event Notification	Partially Supports	Some toggle controls and tabs do not notify the user of a change in state.

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Not Applicable	The application is not an operating system.
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does Not Support	High Contrast settings are not supported.
503.3 Alternative User Interfaces	Not Applicable	The application does not provide an alternative user interface and is not assistive technology.
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Videos are not used.
503.4.2 Audio Description Controls	Not Applicable	Videos are not used.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
<b><i>601.1 Scope</i></b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to other formats.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The documentation is in electronic format and can be converted to other formats.
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	The application does not provide documentation on accessibility and compatibility features.
603.3 Accommodation of Communication Needs	Supports	Support services accommodate end users with disabilities.

## EN 301 549 Report

### Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state and value information to assistive technology for some components.</p>
4.2.2 Usage with limited vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state and value information to assistive technology for some components.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>The application does not meet required contrast ratios in some areas and does not support Windows High Contrast settings.</p>
4.2.3 Usage without perception of colour	Supports	Color coding is not used as the sole means of conveying information.
4.2.4 Usage without hearing	Supports	Does not require user hearing.
4.2.5 Usage with limited hearing	Supports	Does not require user hearing.
4.2.6 Usage without vocal capability	Supports	Does not require user speech.
4.2.7 Usage with limited manipulation or strength	Partially Supports	The application is partially keyboard operable.
4.2.8 Usage with limited reach	Partially Supports	The application is partially keyboard operable.
4.2.9 Minimize photosensitive seizure triggers	Supports	Flashing or blinking does not occur.
4.2.10 Usage with limited cognition	Supports	

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Supports	Privacy can be maintained while using this application.

## Chapter 5: [Generic Requirements](#)

Notes: This product does not have closed functionality and is not hardware.

## Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not an ICT product with two-way voice communication.

## Chapter 7: [ICT with Video Capabilities](#)

Notes: Not an ICT product with video capabilities.

## Chapter 8: [Hardware](#)

Notes: This product is not hardware and therefore this section is not applicable to the product.

## Chapter 9: [Web \(see \*WCAG 2.x section\*\)](#)

Notes: The content of this section is contained in the WCAG 2.x section above.

## Chapter 10: [Non-web Documents](#)

Notes: Application is not a document.

## Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
11.2.2 Software success criteria (closed functionality)	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
<b>11.3 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.3.1 Closed functionality (informative)</b>	Heading cell – no response required	Heading cell – no response required
<b>11.3.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
<b>11.3.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
<b>11.3.2.2 Platform accessibility service support for assistive technologies</b>	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	Partially Supports	The application does not interfere with some operating system accessibility features. Windows High Contrast settings are not supported.
11.3.2.4 Assistive technology	Not Applicable	The application is not Assistive Technology.
11.3.2.5 Object information	Partially Supports	The application provides name, role, state and value information to assistive technology for some components.  Some components (e.g., menus, toggle controls, tabs) do not give roles or states to screen readers.
11.3.2.6 Row, column, and headers	Not Applicable	Tables are not used.
11.3.2.7 Values	Supports	Assistive technology can operate the user interface and determine values.
11.3.2.8 Label relationships	Partially Supports	The application provides label information to assistive technology for some components.  Some components (e.g., checkboxes, edit fields, combo boxes) do not provide accessible name labels.
11.3.2.9 Parent-child relationships	Supports	Relationships can be determined.
11.3.2.10 Text	Supports	Textual information is programmatically available.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.11 List of available actions	Partially Supports	Some objects provide their roles and the actions may be programmatically determined.  Some tabs do not provide their roles.
11.3.2.12 Execution of available actions	Supports	Assistive technology can operate the user interface.
11.3.2.13 Tracking of focus and selection attributes	Supports	Edit Fields are compatible with Assistive technology.
11.3.2.14 Modification of focus and selection attributes	Supports	Edit Fields are compatible with Assistive technology.
11.3.2.15 Change notification	Partially Supports	Some toggle controls and tabs do not notify the user of a change in state.
11.3.2.16 Modifications of states and properties	Supports	Assistive technology can operate the user interface.
11.3.2.17 Modifications of values and text	Supports	Values and text can be set programmatically.
<b>11.4 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required
11.4.1 User control of accessibility features	Not Applicable	Application is not a platform.
11.4.2 No disruption of accessibility features	Partially Supports	The application does not interfere with some operating system accessibility features. Windows High Contrast settings are not supported.
11.5 User preferences	Does Not Support	High Contrast settings are not supported.
<b>11.6 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required
<b>11.6.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.6.2 Accessible content creation (if not authoring tool, enter “not applicable”)	Not Applicable	
11.6.3 Preservation of accessibility information in transformations	Not Applicable	
11.6.4 Repair assistance	Not Applicable	
11.6.5 Templates	Not Applicable	

## Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Supports	The documentation is in electronic format and can be converted to other formats.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Does Not Support	The application does not provide documentation on accessibility and compatibility features.
12.2.3 Effective communication	Supports	Support services accommodate end users with disabilities.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section

## Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not an ICT product that provides relay or emergency service access.

## Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **ExamSoft Exemplify for Windows** as of **September 30, 2019** and is only valid for the version and date it was tested.

This document is for informational purposes only, and Accessibility Partners makes no warranties, express or implied, in this document.



## Name of Product/Version

**Name of Product:** ExamSoft Exemplify

**Version:** 2.0.4

## Product Description

The application is the ExamSoft Exemplify Windows application.

## Notes

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **ExamSoft Exemplify for Windows** as of **September 30, 2019** and is only valid for the version and date it was tested.

## Evaluation Methods Used

Assistive technology products used as part of testing included Freedom Scientific JAWS 2019, NVDA 2019.2, Freedom Scientific ZoomText 2019, Dragon NaturallySpeaking 13, Microsoft Windows accessibility features, and keyboard-only control. Testing was performed on Windows 10.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes)

	Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	Yes
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe</a> , - V2.1.2 (2018-08)	Yes

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some graphical buttons have names set. Some graphical buttons do not have correct alternative text.
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	There are no audio-only or video-only recordings in the application.
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	Videos are not used.
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	Videos are not used.
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Some edit fields, combo boxes, and checkboxes are not explicitly labeled.</p> <p>The application does not use heading tags.</p>
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Correct reading sequences can be programmatically determined.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Instructions and content do not rely solely on sensory characteristics of components.
<p><b><u>1.4.1 Use of Color</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Color is not used as the sole means of conveying information.
<p><b><u>1.4.2 Audio Control</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No videos or audio recordings launch automatically when a page is loaded.
<p><b><u>2.1.1 Keyboard</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some functions of the application are keyboard operable. Functions such as Toolkit Alarm and Hotspot questions are not keyboard operable.
<p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	No keyboard traps.
<p><b><u>2.1.4 Character Key Shortcuts</u></b> (Level A 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Not Applicable	Keyboard shortcuts using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters are not used.
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	The application does not require a timed response. Exam time limits can be adjusted or removed.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	The application does not contain automatically scrolling or updating content.
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Flashing or blinking does not occur in the prohibited range.
<p><a href="#">2.4.1 Bypass Blocks</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Not Applicable	The application is non-web software.
<p><a href="#">2.4.2 Page Titled</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Windows throughout the application contain descriptive titles.
<p><a href="#">2.4.3 Focus Order</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Focus order does not follow reading order on exam question pages.
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The purpose of each link can be determined from the link text together with context.
<p><a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	Multipoint or path-based gestures are not used.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Supports	Pointer functionality does not contain down-events.
<p><a href="#">2.5.3 Label in Name</a> (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Partially Supports	Some user interface components with labels contain the text that is presented visually. Some buttons do not have an accessible name that matches the visible text.
<p><a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only) Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	Application does not contain device or user motion functionality.
<p><a href="#">3.1.1 Language of Page</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The default human language can be determined.
<p><a href="#">3.2.1 On Focus</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Gaining focus on components does not initiate a change of context.
<p><a href="#">3.2.2 On Input</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Changing the setting of user interface components does not automatically cause a change of context.
<p><a href="#">3.3.1 Error Identification</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Required fields notify the user in text if there is an input error.
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A) Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Visible labels are provided for controls.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">4.1.1 Parsing</a> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	The software compiles and runs.
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The application provides name, role, state and value information to assistive technology for some components.</p> <p>Some components (e.g., menus, toggle controls, tabs) do not give roles or states to screen readers.</p>

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No time-based media present.
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to: 2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	No live presentations hosted.
<p><a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Supports	Application does not restrict content to a single orientation.
<p><a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)</p> <p>Also applies to: Revised Section 508 – Does not apply</p>	Not Applicable	The application does not collect personal information about the user.



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some areas of the application meet the required contrast ratios. Some areas do not meet the required 4.5:1 contrast ratio.
<p><b><u>1.4.4 Resize text</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Text can be resized without loss of content or functionality.
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Images of text are not used.
<p><b><u>1.4.10 Reflow</u></b> (Level AA 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Supports	Application can be operated without requiring scrolling in two dimensions.
<p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Supports	Interface controls and graphical objects meet the required contrast ratios.
<p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Not Applicable	Software application does not allow for the user to adjust text.
<p><b><u>1.4.13 Content on Hover or Focus</u></b> (Level AA 2.1 only)            Also applies to:            Revised Section 508 – Does not apply</p>	Not Applicable	Hover content is not used.
<p><b><u>2.4.5 Multiple Ways</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Not Applicable	This is a software application.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.6 Headings and Labels</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Headings and labels describe topic or purpose.
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	The visual focus is well-defined in some areas. Some menus, buttons, and toggle controls do not show visual focus.
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	The default human language can be programmatically determined.
<p><b><u>3.2.3 Consistent Navigation</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Consistent navigation occurs throughout the application.
<p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	Consistent identification occurs throughout the application.
<p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Required fields notify the user of an input error.
<p><b><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></b> (Level AA)            Also applies to:            2017 Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	Application does not cause legal commitments or financial transactions to occur for the user.

Criteria	Conformance Level	Remarks and Explanations
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only) Also applies to: Revised Section 508 – Does not apply	Does Not Support	Status messages cannot be programmatically determined.

### Table 3: Success Criteria, Level AAA

Notes: Product was not tested to WCAG 2.0 AAA level

## Revised Section 508 Report

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The application is partially keyboard operable.  The application provides name, role, state and value information to assistive technology for some components.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state and value information to assistive technology for some components.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>The application does not meet required contrast ratios in some areas and does not support Windows High Contrast settings.</p>
302.3 Without Perception of Color	Supports	Color is not used as the sole means of conveying information.
302.4 Without Hearing	Supports	Hearing is not required.
302.5 With Limited Hearing	Supports	Hearing is not required.
302.6 Without Speech	Supports	Does not require user speech.
302.7 With Limited Manipulation	Partially Supports	The application is partially keyboard operable.
302.8 With Limited Reach and Strength	Partially Supports	The application is partially keyboard operable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

## Chapter 4: Hardware

Notes: This product is not hardware and therefore this section is not applicable to the product.

## Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG section

Criteria	Conformance Level	Remarks and Explanations
<b><u>502 Interoperability with Assistive Technology</u></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	The application is not an operating system (platform software).
502.2.2 No Disruption of Accessibility Features	Partially Supports	The application does not interfere with some operating system accessibility features. Windows High Contrast settings are not supported.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	The application provides name, role, state and value information to assistive technology for some components.  Some components (e.g., menus, toggle controls, tabs) do not give roles or states to screen readers.
502.3.2 Modification of Object Information	Supports	Assistive technology can operate the user interface.
502.3.3 Row, Column, and Headers	Not Applicable	Tables are not used.
502.3.4 Values	Supports	Assistive technology can operate the user interface.
502.3.5 Modification of Values	Supports	Assistive technology can operate the user interface.
502.3.6 Label Relationships	Partially Supports	The application provides label information to assistive technology for some components.  Some components (e.g., checkboxes, edit fields, combo boxes) do not provide accessible name labels.
502.3.7 Hierarchical Relationships	Supports	
502.3.8 Text	Supports	
502.3.9 Modification of Text	Supports	Assistive technology can operate the user interface.
502.3.10 List of Actions	Partially Supports	Some objects provide their roles and the actions may be programmatically determined.  Some tabs do not provide their roles.
502.3.11 Actions on Objects	Supports	Assistive technology can operate the user interface.
502.3.12 Focus Cursor	Supports	Edit Fields are compatible with Assistive technology.
502.3.13 Modification of Focus Cursor	Supports	Edit Fields are compatible with Assistive technology.
502.3.14 Event Notification	Partially Supports	Some toggle controls and tabs do not notify the user of a change in state.

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Not Applicable	The application is not an operating system.
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does Not Support	High Contrast settings are not supported.
503.3 Alternative User Interfaces	Not Applicable	The application does not provide an alternative user interface and is not assistive technology.
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Videos are not used.
503.4.2 Audio Description Controls	Not Applicable	Videos are not used.
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
<b><i>601.1 Scope</i></b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The documentation is in electronic format and can be converted to other formats.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	The documentation is in electronic format and can be converted to other formats.
<b><u>603 Support Services</u></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	The application does not provide documentation on accessibility and compatibility features.
603.3 Accommodation of Communication Needs	Supports	Support services accommodate end users with disabilities.

## EN 301 549 Report

### Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state and value information to assistive technology for some components.</p>
4.2.2 Usage with limited vision	Partially Supports	<p>The application is partially keyboard operable.</p> <p>The application provides name, role, state and value information to assistive technology for some components.</p> <p>The application can be used by users with low visual acuity when combined with screen magnification assistive technology.</p> <p>The application does not meet required contrast ratios in some areas and does not support Windows High Contrast settings.</p>
4.2.3 Usage without perception of colour	Supports	Color coding is not used as the sole means of conveying information.
4.2.4 Usage without hearing	Supports	Does not require user hearing.
4.2.5 Usage with limited hearing	Supports	Does not require user hearing.
4.2.6 Usage without vocal capability	Supports	Does not require user speech.
4.2.7 Usage with limited manipulation or strength	Partially Supports	The application is partially keyboard operable.
4.2.8 Usage with limited reach	Partially Supports	The application is partially keyboard operable.
4.2.9 Minimize photosensitive seizure triggers	Supports	Flashing or blinking does not occur.
4.2.10 Usage with limited cognition	Supports	

Criteria	Conformance Level	Remarks and Explanations
4.2.11 Privacy	Supports	Privacy can be maintained while using this application.

## Chapter 5: [Generic Requirements](#)

Notes: This product does not have closed functionality and is not hardware.

## Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes: Not an ICT product with two-way voice communication.

## Chapter 7: [ICT with Video Capabilities](#)

Notes: Not an ICT product with video capabilities.

## Chapter 8: [Hardware](#)

Notes: This product is not hardware and therefore this section is not applicable to the product.

## Chapter 9: [Web \(see \*WCAG 2.x section\*\)](#)

Notes: The content of this section is contained in the WCAG 2.x section above.

## Chapter 10: [Non-web Documents](#)

Notes: Application is not a document.



## Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
11.2.2 Software success criteria (closed functionality)	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
<b>11.3 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.3.1 Closed functionality (informative)</b>	Heading cell – no response required	Heading cell – no response required
<b>11.3.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
<b>11.3.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
<b>11.3.2.2 Platform accessibility service support for assistive technologies</b>	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	Partially Supports	The application does not interfere with some operating system accessibility features. Windows High Contrast settings are not supported.
11.3.2.4 Assistive technology	Not Applicable	The application is not Assistive Technology.
11.3.2.5 Object information	Partially Supports	The application provides name, role, state and value information to assistive technology for some components.  Some components (e.g., menus, toggle controls, tabs) do not give roles or states to screen readers.
11.3.2.6 Row, column, and headers	Not Applicable	Tables are not used.
11.3.2.7 Values	Supports	Assistive technology can operate the user interface and determine values.
11.3.2.8 Label relationships	Partially Supports	The application provides label information to assistive technology for some components.  Some components (e.g., checkboxes, edit fields, combo boxes) do not provide accessible name labels.
11.3.2.9 Parent-child relationships	Supports	Relationships can be determined.
11.3.2.10 Text	Supports	Textual information is programmatically available.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.11 List of available actions	Partially Supports	Some objects provide their roles and the actions may be programmatically determined.  Some tabs do not provide their roles.
11.3.2.12 Execution of available actions	Supports	Assistive technology can operate the user interface.
11.3.2.13 Tracking of focus and selection attributes	Supports	Edit Fields are compatible with Assistive technology.
11.3.2.14 Modification of focus and selection attributes	Supports	Edit Fields are compatible with Assistive technology.
11.3.2.15 Change notification	Partially Supports	Some toggle controls and tabs do not notify the user of a change in state.
11.3.2.16 Modifications of states and properties	Supports	Assistive technology can operate the user interface.
11.3.2.17 Modifications of values and text	Supports	Values and text can be set programmatically.
<b>11.4 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required
11.4.1 User control of accessibility features	Not Applicable	Application is not a platform.
11.4.2 No disruption of accessibility features	Partially Supports	The application does not interfere with some operating system accessibility features. Windows High Contrast settings are not supported.
11.5 User preferences	Does Not Support	High Contrast settings are not supported.
<b>11.6 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required
<b>11.6.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.6.2 Accessible content creation (if not authoring tool, enter “not applicable”)	Not Applicable	
11.6.3 Preservation of accessibility information in transformations	Not Applicable	
11.6.4 Repair assistance	Not Applicable	
11.6.5 Templates	Not Applicable	

## Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Supports	The documentation is in electronic format and can be converted to other formats.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Does Not Support	The application does not provide documentation on accessibility and compatibility features.
12.2.3 Effective communication	Supports	Support services accommodate end users with disabilities.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG section

## Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Notes: Not an ICT product that provides relay or emergency service access.

## Legal Disclaimer (Company)

This Voluntary Product Accessibility Template (VPAT) provides guidance on the accessibility characteristics of **ExamSoft Exemplify for Windows** as of **September 30, 2019** and is only valid for the version and date it was tested.

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